DENNIS DAUGAARD GOVERNOR



DENNY KAEMINGK DOC SECRETARY

# SOUTH DAKOTA DEPARTMENT OF CORRECTIONS



# PERFORMANCE BASED STANDARDS (PBS) REPORT

January 2013 Data from October 2011 and April 2012 collections

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TONYA WRIGHT-COOK SD STATE PbS COORDINATOR



January 2013



DEPARTMENT OF CORRECTIONS

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January 1, 2013

To: South Dakota State Legislature

From: Doug Herrmann SD Department of Corrections

RE: Annual report as required by Executive Order 2012-01 signed by Governor Dennis Daugaard.

This annual report was first required under Governor Michael Rounds and his Executive Order 2003-01 dated January 14, 2003. This report is now required under the new Executive Order 2012-01 signed by Governor Dennis Daugaard on January 6, 2012. This report demonstrates our continued participation in the Performance–based Standards (*PbS*) Project as administered by the Council of Juvenile Correctional Administrators. This report includes the two latest data collections that occurred in the months of October 2011 and April 2012. The Department of Corrections juvenile division continues to utilize the *PbS* project to ensure quality care in its facilities as it pertains to conditions of confinement and as it relates to reintegration standards for youth transitioning back to the community.

OJJDP's Performance-based Standards for Youth Correction and Detention Facilities was one of five recipients of the 2004 Innovations in American Government Award from the Ash Institute for Democratic Governance and Innovation at Harvard University and the Council for Excellence in Government. The South Dakota Department of Corrections juvenile division was used as an example of implementing the *PbS* principles for this award.

This report provides jurisdiction graphs with each STAR Academy programs performance as it relates to the outcome measures of the *PbS* project. The jurisdiction graph also indicates STAR Academy program performance comparison and how it compares to other facilities nationwide that participate in the project.

With Governor Daugaards' commitment and Secretary Kaemingk's support, the SD Department of Corrections Juvenile Division continues to be a leader in the nation for juvenile correctional care and this report is a reflection of our data quality and high standards.



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#### 1 Executive Summary

The Office of Juvenile Justice and Delinquency Prevention funds the *PbS* project. The Council of Juvenile Correctional Administrators [CJCA] was awarded a competitive grant to implement *PbS*. *PbS* is working to improve the conditions of confinement in youth correction and detention facilities through the development and implementation of outcome measures. The Ash Institute for Democratic Governance and Innovation announced that the Council of Juvenile Correctional Administrators' (CJCA) Performance-based Standards (*PbS*) project was the winner of the Innovations in American Government Awards competition in 2004. The Innovations in American Government program is part of a larger effort of Harvard University's John F. Kennedy School of Government, in partnership with the Council of Excellence in Government. The goal of Innovations is to communicate information to the public about government effectiveness. Taken collectively, recognized Innovations Programs demonstrate that government can work and that it deserves greater public trust. The Innovations Program also seeks to improve government performance by identifying federal, state and local programs worthy of replication. The Ford Foundation is a founding partner of the program, having provided resources for activities beginning in 1986.

Furthermore, CJCA has credited the State of South Dakota as being one of the top five states to assist in the success of the *PbS* Project. The SD Department of Corrections, at CJCA's request, has provided consultation and continues to be a mentor to other states that are implementing *PbS*. CJCA commented, "Through the efforts of our many dedicated participants, *PbS* has become the energizing force for continuous improvement of juvenile justice that it is today.

#### 1.1 Main Goals

The Main Goals of the Project are to:

- Develop a set of standards that individual facilities should strive to meet.
- Create tools to help facilities attain these goals through regular self-assessment and self-improvement.
- Allow facilities to evaluate their performance over time and in comparison to other facilities nationwide.
- Promote effective practices and help facilities support each other.

The South Dakota Department of Corrections was accepted into the Performance-*based* Standards Project in April 2001 with four sites participating. In October 2002, South Dakota added two girls programs for *PbS* participation: QUEST and ExCEL. Up until January 2007, South Dakota had six facilities at the State Treatment and Rehabilitation Academy [STAR] near Custer participating in the *PbS* project. Due to organizational changes and restructuring, STAR Academy closed the Living Center male program leaving the other five facilities continuing with the *PbS* project. In regards to reintegration standards we have community-based juvenile corrections agents integrated into the *PbS* project. In January 2011 STAR Admissions was restructured and youth are now directly admitted into a program leaving the three facilities listed below continuing with the PbS project.

### 1.2 STAR Facilities

Current Star Facilities include:

- Patrick Brady Academy (BA) for males, located in Custer.
- Youth Challenge Center (YCC) for males, located in Custer.
- STAR East Campus (EC) for females, located in Custer.

# 1.3 Project Staff

There are numerous staff who contributes to the success of the *PbS* project in our state. The *PbS* project consists of a State Coordinator / Quality Assurance Specialist, three Site Coordinators, and three coordinator backups. Each STAR Academy program has a designated *PbS* Site Coordinator who oversees the project by coordinating and conducting data collections for each cycle. The Site Coordinator ensures the validity and quality of the data, ensures compliance with *PbS* privacy certificate and policy, analyzes and reviews the results of the data collections, and presents site report findings. The aforementioned *PbS* staff are together responsible for the following:

- Facilitating communications among all *PbS* staff and meeting with the *PbS* team;
- Coordinating and assisting in conducting data collections/ensuring the validity and quality of data;
- Adhering to project definitions;
- Reviewing site report findings and coordinating the analysis of the findings to team members, management and agency directors;
- Developing the Facility Improvement Plans (FIP) while ensuring incorporation of the FIP into each facility plans, the State's
  juvenile division budget, and the facility's daily operations;
- Maintaining regular review of the FIP's on line and entering progress updates; and
- Participating in all required training, as well as conduct training for new members of the facility PbS team.

Staff of the *PbS* project are:

Doug Herrmann – Director of Juvenile Services Tonya Wright-Cook –Quality Assurance Specialist, SD PbS State Coordinator Nancy Harper– Site Coordinator for Youth Challenge Center Cinda Jones – Site Coordinator for Brady Academy Brenda Kirsch- Site Coordinator for STAR East Campus Kristi Bunkers –Director of Community Corrections and Classification Larry Hudlemeyer– West River Corrections Specialist Kim Tvedt –East River Corrections Specialist Steve Polchow – East River Juvenile Corrections Agent Supervisor Jason Gillaspie– West River Juvenile Corrections Agent Supervisor Lisa Whitley – Juvenile Corrections Agent Supervisor Lisa Whitley – Juvenile Corrections Agent Scott Prenger- Corrections Specialist Linda Pierson- Senior Secretary Kim Edson-Data Systems Manager

In addition to the aforementioned *PbS* staff, we also have a PbS Coach who provides guidance with data collections, assists with problem solving, and participates in the final review of the site reports and the development of the Facility Improvement Plan. Our PbS Coach maintains regular contact with *PbS* staff, monitors the progress of our *PbS* project, and provides feedback on our facility improvements. Each site also has a *PbS* team that meets with the PbS Coach, PbS State Coordinator/ Quality Assurance Specialist and Site Coordinator to review the results of the Outcome Measures (OM). Once the OM's are reviewed, the team helps determine what OM's need improvement and then begin working on goals, timelines, tasks, and person's responsible for completing the tasks, which make up the Facility Improvement Plan.

# 1.4 Project Overview

The outcome measures in *PbS* help move agencies beyond merely reviewing paper policies toward measuring results. Each STAR Academy program is able to independently assess how well it functions, what practices contribute to success and what may be missing that would improve performance. *PbS* addresses the specific mission of STAR Academy's programs, which is "to provide a safe and secure environment for staff and juvenile offenders (or delinquents), provide the opportunity for positive change for incarcerated youth, and to protect society".

In April and October of each year, Site Coordinators at each program are responsible for gathering data and assuring it is accurately entered into the *PbS* web-site. This includes:

- An administrative report that assesses daily population and human resource data such as staff misconduct.
- File reviews of all juveniles who were released to aftercare during the data collection period.
- Direct interviews with 30 juveniles and 30 direct care staff from each facility. These individuals are randomly selected from a list of all juveniles and direct care staff currently at each facility.
- Review of all incident reports that occur in all participating facilities during the month of data collection.
- Collection of reintegration information provided by each juvenile's JCA (Juvenile Correction Agent).

During our first year of participation, the *PbS* team from South Dakota attended training in Boston and additional training a year later in Phoenix to gain a complete and thorough understanding of the *PbS* project. In addition, CJCA sent an Implementation Director from Massachusetts to STAR Academy to review our data collection process, and to provide hands-on training to the two new STAR programs that began implementing *PbS*. The Implementation Director also provided 'refresher' training for those programs already involved in the project. Later on, CJCA sent Project Consultants from Michigan and Illinois to STAR Academy to audit the data results that were submitted and to ensure that the information STAR provided was valid and reliable.

#### 2003 Highlights

In March of 2003, CJCA sent a written commendation to South Dakota's Director of Juvenile Services. This letter complimented South Dakota's six programs that participate in PbS, and complimented the PbS staff who works to meet PbS timelines and requirements of the project. A copy of this letter was provided in the January 2003 PbS Public Report.

In November of 2003, the STAR Academy underwent a detailed Data Quality Certification Review, which was performed by the CJCA PbS Project Manager and Consultant. Due to the high standards of the PbS project, STAR Academy was one of three sites chosen for this review. The purpose of the review was to help CJCA/PbS identify which facilities have the highest probability of successfully meeting data collection and compliance with project methodology, thus resulting in improving the conditions of confinement. South Dakota's review results confirmed that South Dakota is implementing PbS at a more effective level than any other site in the nation, and is now a model state for the PbS Project.

In December 2003, STAR Academy PbS Site Coordinators and State Coordinator began to participate in monthly Distant Learning Conference Calls with PbS. CJCA regionalized the monthly PbS Distance Learning Calls placing South Dakota in the Mid-West Region along with Illinois, Indiana, Iowa, Kansas, Kentucky, Michigan, Minnesota, Missouri, Nebraska, North Dakota, Ohio, and Wisconsin.

### 2004 Highlights

In May 2004, STAR Academy PbS staff teamed up with the State PbS Coordinator from the North Dakota Youth Correction's Center at the CJCA Mid-West Region Conference hosted by STAR Academy. They presented an overview from both states on the PbS's Data Quality Certification.

In September 2004, former South Dakota State PbS Coordinator, Jodi Kirschenman, assisted CJCA with the initial PbS training in Alaska and served as the primary consultant for that state's implementation of PbS.

In January 2005, two representatives from the Arkansas Division of Youth Services visited STAR Academy to conduct a feasibility study on the benefits of the Performance- based Standards process for their juvenile programs. CJCA had indicated that they utilize South Dakota as the first jurisdiction for other states/sites to witness and learn about PbS implementation.

In June 2005 PbS published their first issue of the Performance-based Standards (PbS) E-Newsletter, a quarterly electronic periodical for PbS participants. It includes regular news about PbS developments and events and will feature individual facility and/ or agency successes. South Dakota was featured in the December 2005 issue and highlighted on their continual success and growth with the PbS process as well as collaborating with other state facilities. To date, South Dakota STAR Academy has been published in six of the PbS newsletters.

In August 2005, Hawaii's Executive Director for the Office of Youth Services and PbS State Coordinator toured STAR Academy. Also in August 2005, South Carolina Department of Juvenile Justice sent six team members to South Dakota to spend two days with STAR Academy program staff. South Carolina has been involved with PbS since October 2002. These site visits allowed STAR Academy to share information on how their programs active and on-going involvement in the Performance Based Standards Process has been successful.

#### 2006 Highlights

In February 2006, three researchers from the Colorado Division of Criminal Justice visited STAR Academy. PbS Project Manager, Bob Dugan, recommended that they tour and interview STAR Academy to help document promising practices in prevention, investigation or responses to inmate sexual assault. STAR Academy uses Performance-Based Standards data to manage programs, and promote safety. STAR Academy will be featured in an upcoming bulletin called Building Blocks for Institutional Safety. As of December 2008, this project is still pending.

In May 2006, Tonya Wright-Cook, Quality Assurance Specialist at STAR Academy, is one of six representatives named to a national board for the Performance based Standards (PbS) Learning Institute. The board provides guidance to the PbS project on a national scale and will continue to play an instrumental role in providing leadership for the project well into the future. This invitation to serve on the board is a reflection of STAR Academy's outstanding contribution to the PbS process and once again demonstrates that SD continues to be a leader in the field of juvenile corrections and PbS.

In September 2006, South Dakota State PbS Coordinator, Tonya Wright-Cook, provided a session at the PbS State Coordinators Training Conference in Boston. The focus of the presentation was how South Dakota has been able to assimilate PbS into their respective jurisdiction in such a manner that PbS has become a process and not an event.

STAR Academy hosted the Western States Conference in September 2006. PbS Project Manager, Bob Dugan, collaborated with STAR Academy and presented at the conference for all attending states, all of who were PbS participants. This conference has traditionally been held annually since the 1950's in rotating state facility locations among 20 western states.

### 2007 Highlights

In August of 2007 STAR Academy corrections facilities were recently honored for their work in monitoring and improving their programs. State Treatment and Rehabilitation (STAR) Academy staff received the Barbara Allen- Hagen award from the Performance based Standards (PbS) project during a ceremony in Kansas City. "STAR Academy has distinguished itself as a model for other juvenile programs to replicate," said Secretary of Corrections, Tim Reisch. "I am very proud of the way our staff has utilized the Performance Based Standards program to strive for excellence. The Youth Challenge Center program was given the award based on its focus on safety issues and integration of PbS into daily management operations. "The team at STAR Academy is to be commended for winning this prestigious award and they have solidified their leadership within the field of juvenile corrections," said Doug Herrmann, Director of Juvenile Services.

In November 2007 SD State PbS Coordinator, Tonya Wright-Cook attend an annual PbS State Coordinator training in Providence, Rhode Island where she presented on how STAR Academy has made PbS a process. STAR Academy and juvenile community corrections have integrated PbS into an ongoing organizational process for the division rather than a one time event. A PbS update and refresher training was provided in the fall to the SD Community Corrections Agents.

STAR Academy Admissions PbS data will now be compared to other admissions, intake and detention centers nation wide. All data previous to April 2008 data collection was compared to other correctional facilities. Data for April 2008 is compared to intake, assessment and detention centers only.

In May 2008, SD Juvenile Division Leadership Team, were presented with a PbS refresher training, including updates and features that the PbS project is now offering.

In July 2008 SD STAR Academy welcomed our PbS Coach, John Platte. John audited STAR Academy's PbS processes, talked with staff and youth, and conducted a detailed performance profile with each of our participating sites. Our Coach's visit concluded with a formal exit briefing with STAR Academy Senior Staff.

In August 2008, SD State PbS Coordinator, Tonya Wright-Cook, attended the annual PbS Learning Institute board meeting, in New Orleans, LA where she is one of six representatives. The board provides guidance to the PbS project on a national scale and will continue to play an instrumental role in providing leadership for the project well into the future.

In September 2008, SD State PbS Coordinator, Tonya Wright-Cook attend an annual PbS State Coordinator training in Providence, RI. The focus of the presentation was how South Dakota has been able to assimilate PbS communications at all levels.

#### 2009 Highlights

In February 2009 a Microsoft Office Live Meeting web conferencing on PbS was presented to the SD Secretary of Corrections and to the SD Director of Juvenile Corrections. Each facility administrator was given the opportunity to present their most current PbS program data, program summary report information and facility improvement plan updates. This tool was a great way to have all interested parties involved and share the most current information as it relates to the PbS project both from a jurisdictional standpoint as well as from an individual program perspective.

February 2009, Tonya Wright-Cook, SD State PbS Coordinator, hosted a PbS Recognition and Awards Banquet. She recognized essential people that are involved in the day to day, monthly and behind the scenes PbS data collection process. A brief history of South Dakota's PbS progress over the last 8 years was reflected along with many highlights. SD Juvenile Division Director, Doug Hermann and Tonya Wright-Cook presented the follow awards and honors ; Program Achievement Awards: Admissions, EXCEL, Brady Academy, Youth Challenge Center, and QUEST. Individual Awards: The Persistence Award, the Courage Award, the Excellence Award, the Challenge Award, and the Attitude Award. 7 Unsung Hero Awards. Honorable Mention Awards: Veteran Site Coordinators, Behind the Scenes Contributors, STAR Academy Medical, STAR Academy Mental Health, CSAP Department, Education Department and Black Hills Special Service. Honorable Mention also went to the South Dakota Community Corrections PbS Reintegration Team for exceeding the National Average in 82% of the Reintegration Jurisdictional Outcome Measures in October 2008 that applied to STAR Academy.

Spirit of Character Award: "A strong character, founded on the living rock of principle, is an incredible gift. It is designed to leave not merely an immediate impression, but to create a continuous, progressive, and never-ending legacy for the future. It survives the person who developed it." Tonya Wright-Cook dedicated this award to a long time PbS Veteran, Miss Jodi Larabee. In her tribute STAR Academy has established the "Spirit of Character Award". This year it was presented to Danielle Meyer, PbS Site Coordinator, QUEST Program.

Brady Academy Program was selected as a Barbara Allen- Hagen Award finalist for the 2008 Correctional Facility category. STAR Admissions and Brady Academy meet the criteria and submitted entries in 2009.

In April 2009, SD STAR Academy welcomed a new PbS Coach, Al Lick, who will be a consultant and a mentor as STAR Academy progresses with the PbS project. April 2009 data collection; Star Admissions and Star Academy-Excel performed at Level 3. This Level assignment means that they have met the required PbS process and methodology and their Critical Outcome results outperform the national field averages at a very high percentage. Star Academy-Quest, Patrick Brady, and Youth Challenge performed at Level 2. This Level assignment means they have met the required PbS process and methodology.

In September 2009, SD State PbS Coordinator, Tonya Wright-Cook attend an annual PbS State Coordinator training in Boston, MA. The focus of the training was; strategies used to advance PbS, celebrating and recognizing PbS success, and managing PbS challenges.

In October 2009, SD State PbS Coordinator, Tonya Wright-Cook, attended the annual PbS Learning Institute board meeting in Chicago Illinois where she is now serving in an officer position. The board provides guidance to the PbS project on a national scale and will continue to play an instrumental role in providing leadership for the project well into the future.

March 31, 2010 was the 2nd Annual PbS Recognition Ceremony at STAR Academy. It was an All Star Recognition. SD State PbS Coordinator, Tonya Wright-Cook recognized the "PbS Rising Stars", the "PbS All Star's" and "PbS Hall of Famers" for the year. Tonya stated that "Baseball Awards celebrate greatness and are given to those people who make valuable contributions or reach the highest levels of professionalism." Twenty awards were presented to internal and external stakeholders that have had a significant role in South Dakota's PbS success. South Dakota's PbS Coach, Al Lick, was present for the celebration and recognized STAR Academy for their teamwork, leadership and high standards.

In June 2010, STAR Admissions and Brady Academy were selected as finalist for the 2010 Barbara Allen- Hagen Award. Their applications showed great success and dedication to serving youths and for extraordinary improvement to facility quality of life and operations as demonstrated through participation in CJCA's Performance-based Standards (PbS) program. Also in June, SD State PbS Coordinator, Tonya Wright-Cook was asked to serve on a review board by New Amsterdam Consulting Company, the company that built and maintains the website that collects and analyzes the PbS data. Recommended by (CJCA-PbS) as a great candidate, Tonya is now serving as a field representative on this Institutional Review Board (IRB) along with the other four board members. This project has a real impact on the lives of institutionalized youth.

April 2010 data collection; Brady Academy and Star Academy East Campus performed at a Level 4, the highest PbS Level attainable. Star Admissions and the Youth Challenge Center performed at Level 3. This Level assignment means that they have met the required PbS process and methodology and their Critical Outcome results outperform the national field averages at a very high percentage.

In September 2010, SD State PbS Coordinator, Tonya Wright-Cook attended the annual PbS State Coordinators Conference in Boston along with 28 other State Coordinators and PbS coaches. The focus of this conference was creating and sustaining positive organizational change and generating safe and healthy climates for youth.

In October 2010, SD State PbS Coordinator, Tonya Wright-Cook attended the annual PbS Learning Institute board meeting in Chicago. The board provides guidance to the PbS project on a national scale and will continue to play an instrumental role in providing leadership for the project well into the future.

#### 2011 Highlights

In April 2011, STAR Academy was awarded a "Decade of Excellence" plaque for their commitment to PbS and for their success with the program for the past ten years. This is the first recognition of this nature that the PbS project has ever awarded. All three of the reporting programs for the State Treatment and Rehabilitation (STAR) Academy have attained Level 4 status, the highest level possible, with the Performance-based Standards (PbS) project. South Dakota is the first state to have all of its facilities reach Level 4 status. "STAR Academy's success in achieving this new standard is indicative of our staff's dedication to the PbS project and to constant improvement," said Secretary of Corrections Denny Kaemingk. Doug Herrmann, Director of Juvenile Services said, "PbS has played a major role in implementing change in our juvenile corrections system and in programs nationwide. It's extremely gratifying to be recognized as a national leader in this effort." There are currently 198 facilities in the nation participating in the PbS project. Twelve of the 198 facilities reached Level 4 status for the last reporting period, with a quarter of those facilities from South Dakota.

The third annual PbS celebration was in honor for STAR's 10 years in PbS, and all of the improvement the Academy has made under the program. Among the award winners was Tonya Wright-Cook, who received an individual Decade of Excellence State Coordinator Achievement Award. Cook is not only the Quality Assurance Specialist for the STAR Academy, but also the state PbS State Coordinator. *"PbS is a system that has helps us to identify, monitor and improve conditions and services for our youth. It is a leadership responsibility not a positional responsibility," Wright-Cook said in a speech at the ceremony. Other awards that were presented at the Decade of Excellence Celebration were: The Decade Award was presented to 52 employees that have been involved with PbS for ten years; Partnership of Excellence Award (Community Corrections); Pursuit of Excellence Award (STAR Admissions team); Pride and Perseverance Award (Brady Academy team); Commitment to Success Award (Youth Challenge Center team); Leading by Example Award (East Campus team); Jodi Larabee, Spirit of Character Award (Scott Jones).* 

PbS State Coordinator, Tonya Wright-Cook closed the celebration with, "Our recent level accomplishments have shown us that the steps we've taken over the last decade may have met or exceed the national average, but in order to sustain these improvements we'll need to take on challenges that have been decades in the making. We are certainly poised for progress. However, we have never measured progress by outcomes alone. We measure progress by the success of our people."

Al Lick, (PbS) coach and consultant said, "They run a very excellent program. They are a shining star in PbS, not just in South Dakota, but throughout the nation.

In October 2011, SD State PbS Coordinator, Tonya Wright-Cook attended the annual PbS Learning Institute board meeting in Chicago. The board provides guidance to the PbS project on a national scale and will continue to play an instrumental role in providing leadership for the project well into the future.

In May 2012, SD State PbS Coordinator, Tonya Wright-Cook attended the annual PbS Learning Institute board meeting in Denver. The board provides guidance to the PbS project on a national scale and will continue to play an instrumental role in providing leadership for the project well into the future.

In July 2012, STAR Academy hosted their fourth annual PbS celebration. This year's event targeted the Superheroes of Corrections and the successful PbS feats that have been accomplished over the past year. Many awards were presented to individuals and departments including a Super fan Award, Super friend Award, Justice League Superhero Awards, Super Girl Site Coordinator Awards, the Dynamic Duo Awards and of course the Superman Award.

Tonya Wright-Cook, State PbS Coordinator stated that "A superhero celebration would not be the same without mentioning Clark Kent, better known as Superman. With x-ray vision, a photographic memory and more powerful than a locomotive, Superman still has a humanizing effect. Just like PbS he is integrated into the culture and he has an active sense of urgency in of what we are doing day to day." Doug Herrmann, Juvenile Division Director, was presented with the Superman Award. Tonya Wright-Cook was presented with the Golden Lasso Award. The Golden Lasso Award is symbolic of the commitment to a better juvenile justice community.

Nancy Harper, PbS Site Coordinator for the Youth Challenge Center Program, received the 4th Annual, Jodi Larabee Spirit of Character Award. This award is given to an individual who has a first-rate passion for the PbS process. Nancy's skills and PbS knowledge has primarily been self taught and because of her ownership she has helped bring her program to an honorable level of improvement.

PbS Coach, Al Lick was present for the celebration and presented two honorable awards on behalf of PbS. The Youth Challenge Center and East Camp each received a PbS Level 4 Achievement Certificate. Brady Academy achieved a PbS Level 2 for the April 2012 data collection. Al Lick also recognized Tonya for her great job planning and organizing the event, as well as Doug Herrmann for his quiet confidence in PbS and the staff at STAR Academy.

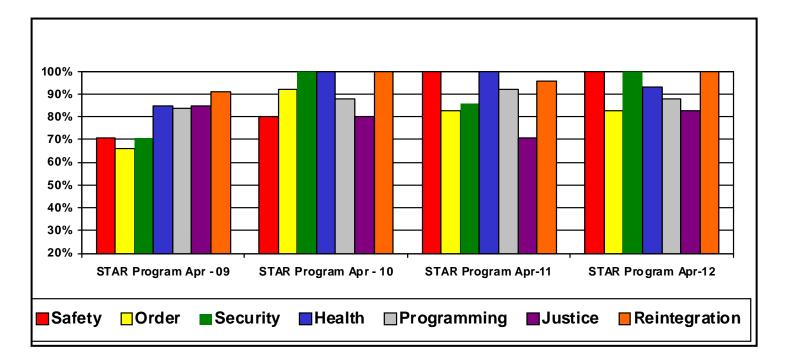
Doug Herrmann, spoke to the group about his appreciation for such dedication and hard work. He thanked all the staff for their support and belief in the PbS process. Doug acknowledged *"The journey since 1996 would not have been so successful without great and dedicated staff."* 

Department of Corrections Secretary, Denny Kaemingk, stated that *"He is very humbled and honored to have such great individuals working for the department."* Secretary Kaemingk, along with other departmental stakeholders attended an annual PbS briefing following the PbS celebration. PbS Coach, Al Lick, was present for this detailed briefing and a complete PbS assessment and review was conducted on all STAR Academy programs.

In October 2012, State PbS Coordinator presented current PbS information as it relates to Reintegration Standards to all South Dakota Juvenile Community Corrections staff at their annual training session.

With the April 2012 data collection, STAR Academy has completed its 22th cycle of data collection. STAR Academy programs are compared to other facilities that have participated in the project for more than two data collection cycles. There are a total of 106 outcome measures that fall into the Security, Order, Safety, Programming, Health, Justice, and Reintegration categories.

The following graph displays the percent of PbS outcome measures where STAR Academy exceeded the national average as a jurisdiction for the most current data collection, April 2012. Please review individual jurisdiction graphs for more details.



# Current National Average Comparisons- STAR Academy Programs April 2012

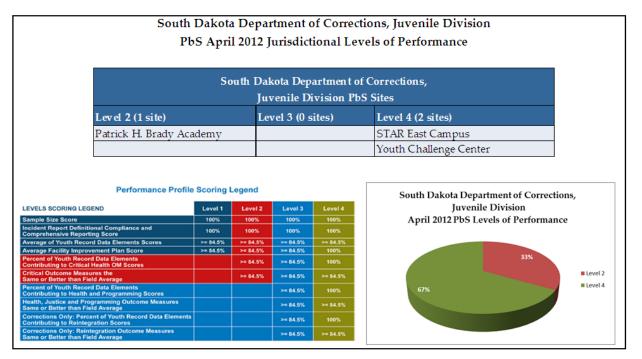
Safety:	STAR Academy met or exceeded the National Average in 100% of the outcome measures.
Order:	STAR Academy met or exceeded the National Average in 83% of the outcome measures.
Security:	STAR Academy met or exceeded the National Average in 100% of the outcome measures.
Health:	STAR Academy met or exceeded the National Average in 93% of the outcome measures.*
<b>Programming:</b>	STAR Academy met or exceeded the National Average in 88% of the outcome measures.*
Justice:	STAR Academy met or exceeded the National Average in 83% of the outcome measures.
<b>Reintegration:</b>	STAR Academy met or exceeded the National Average in 100% of the outcome measures.

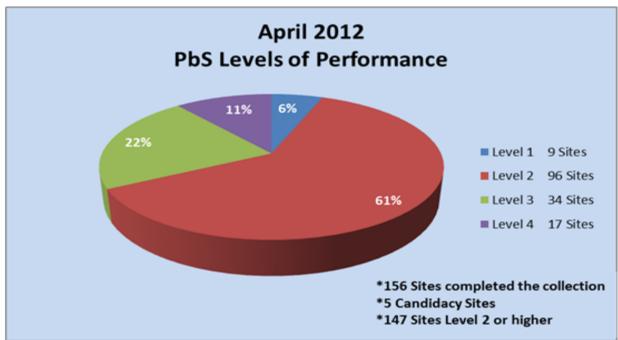
\* Dropped by one outcome measure.

# 1.5 Levels of Performance

CJCA and the PbS Learning Institute have created levels of performance that gradually recognize when facilities master the basics of data collection. Performance profiles are a user- friendly analysis score card that monitors when facilities achieve higher-than average outcomes. The profile starts first with the critical outcomes that when sustained at high performance, the programming, health/mental health and other outcomes are factored in. It is an effort by PbS to provide sites with a summary of performance measures related to the sites meeting sample size requirements, compliance with PbS definitions, and to serve as a guide to evaluation of outcomes in relation to previous site performance and national field averages.

In April 2012 there were 156 PbS project participants with 6% scoring in Level 1. The largest scoring group was Level 2 at 61% and 22% of the participants in the Level 3 group. Seventeen sites (11%) scored in the Level 4 category, two of which were STAR Academy programs. Please review STAR Academy's jurisdiction levels of performance for more details.





# 1.6 Program Analysis

The following pages contain a jurisdiction analysis for the October 2011 and April 2012 data collections. Each jurisdiction analysis contains outcome measures, an analysis of how each site did per outcome measure, a comparison to the national average when applicable, and information regarding the Facility Improvement Plans. The results for the individual PbS outcome measures are as follows:

PbS Outcom e Measures	Security	Pages 17-24
	Order	Pages 25-38
	Safety	Pages 39-54
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	Reintegration	Pages 97-133
Facility Improvement Plans	All Program s	Pages 27,92,130

### 1.7 PbS Program Wins Prestigious Award

OJJDP's Performance-based Standards (*PbS*) for Youth Correction and Detention Facilities was one of five recipients of the 2004 Innovations in American Government Award from the Ash Institute for Democratic Governance and Innovation at Harvard University and the Council for Excellence in Government. The annual Innovation Award recognizes federal, state, and local programs that exemplify creative and effective government at its best. Winning programs receive \$100,000 grants to support replication and dissemination activities. The 2004 winners were chosen from among nearly 1,000 applicants. OJJDP launched the *PbS* program in 1995 to collect and analyze data to improve conditions and services in juvenile facilities. Developed under the direction of Edward J. Loughran, Executive Director, CJCA, *PbS* sets national standards for safety, education, health and mental health services, security, justice, and order within facilities and gives agencies tools to collect data, analyze performance results, design improvements, implement change, and measure effectiveness. For additional information about the *PbS* program, visit www.pbstandards.org

### 1.8 STAR Academy Wins Prestigious Award

The Council of Juvenile Correctional Administrators (CJCA) and the Performance-based Standards Learning Institute (PbS Li) have selected three juvenile facilities from around the country as winners of a national award recognizing outstanding and exemplary work to ensure that facilities are safe for youths and staff, hold youths accountable and provide effective rehabilitation services that prevent future crime.

CJCA, the national organization for juvenile correctional agency leadership, announced the winners of the 2007 Performance-based Standards (PbS) Barbara Allen-Hagen Award on Aug. 12. PbS is a program developed by CJCA that establishes national standards governing facility operations and provides performance outcomes twice a year that indicate how well correction and detention facilities are meeting the standards. The 2007 award winners listed below were selected based on their successful use of PbS data and outcomes to strategically plan, implement and sustain improvement for youths and staff:

- Corrections: STAR Youth Challenge Center in Custer, South Dakota;
- Detention: Bethel Youth Detention Facility in Bethel, Alaska; and
- Co-located: Mountain View Youth Development Center in Charleston, Maine.

PbS began in 1995, when CJCA was charged with the task of finding a way to improve juvenile facilities across the United States in response to the Congressionally mandated 1994 Conditions of Confinement Study. The program was funded by the Office of Juvenile Justice and Delinquency Prevention (OJJDP) and launched by Barbara Allen-Hagen, Program Manager. CJCA and the PbS Learning Institute established the Barbara Allen-Hagen Award in her honor to recognize facilities that show extraordinary implementation of PbS and a long-lasting commitment to operating facilities that positively change young lives.

# 1.9 PbS Recognizes STAR Academy

**PbS Learning Institute** Committed to treating youths in custody as one of our own



Sep. 13, 2012

April, 2012 was the twenty-third PbS data collection for the South Dakota Department of Corrections, Juvenile Division Star Academy over the span of eleven years. This strong PbS participation history has provided the agency the data and process necessary to be a leader in the country in producing quality juvenile correctional services.

The South Dakota Juvenile Division Star Academy continues to maximize PbS and the data it provides twice a year. The staff thoroughly analyze the data produced during each data collection month. After that very important step in the PbS process, the PbS Teams from each part of the organization create very well constructed Facility Improvement Plans that logically and systematically address Outcome Measure improvements. This Agency also does one of the most outstanding jobs nationally of celebrating their PbS accomplishments from year to year; being sure they recognize everyone who contributed to their success.

A closer look at the PbS Outcome Measures reveals the following accomplishments for each facility:

- Star East Academy surpassed the PbS national field average in Critical Outcome Measures by meeting 28 out of the 31 measures or 90%. They also met 64 out of the 70 Non-Critical Outcome Measures or 91%.
- The Youth Challenge Center surpassed the PbS national average in Critical Outcome Measures by meeting 28 out of the 31 measures or 90%. They also met 63 out of the 69 Non-Critical Outcome Measures or 91%.
- Patrick Brady surpassed the PbS national field average in Critical Outcome Measures by meeting 22 out of the 31 measures or 71%. Even though this data may seem to be considerably below the other 2 facilities, it should be pointed out that Patrick Brady continues to steadfastly remain committed to the processes for PbS improvement, the youth population must make the decision to take advantage of those processes.

Nice work by all staff within the Juvenile Division Star Academy, your continuing commitment to the youth committed to your agency is outstanding. Keep up the great work!

Best Regards,

Al Lick PbS Coach



170 Forbes Rd, Suite 106 Braintree, MA 02184 Phone: (781) - 843-2663





#### STAR Academy Security

This includes measures such as escapes, contraband and lost or misplaced equipment.

Security 1 Escapes: Completed

# Completed escapes, walk-aways, and AWOL's, per 100 person days of youth confinement.

## Jurisdiction Average

The jurisdiction average for this outcome measure (OM) is currently 0.000%, well below the national average.

# **Brady Academy**

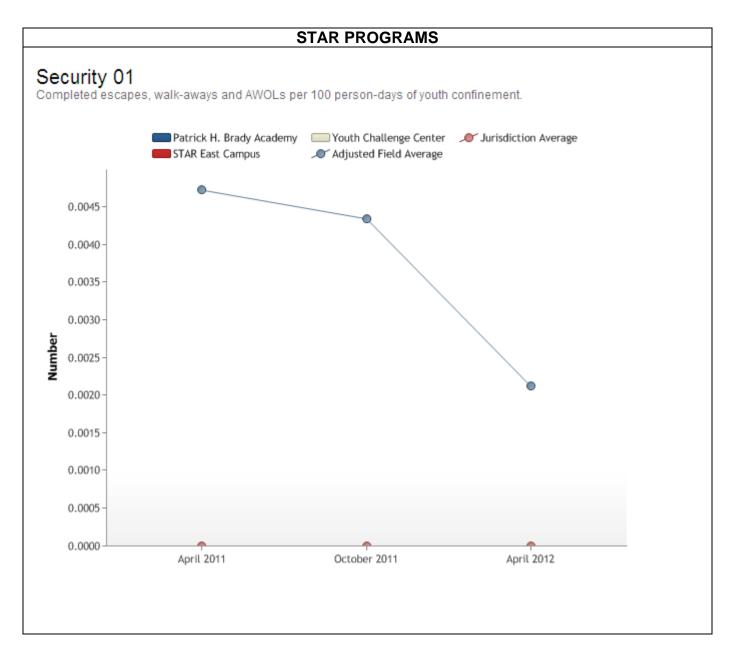
Completed escapes, walk-aways, and AWOL's remain at zero incidents for October and April.

# **STAR East Camp**

Completed escapes, walk-aways, and AWOL's remain at zero incidents for October and April.

### Youth Challenge Center

Completed escapes, walk-aways, and AWOL's remain at zero incidents for October and April.



#### Security 2 Escapes: Attempted

Attempted escapes per 100 person days of youth confinement.

#### **Jurisdiction Average**

The jurisdiction average for this outcome measure (OM) is currently 0.000, well below the national average.

#### **Brady Academy**

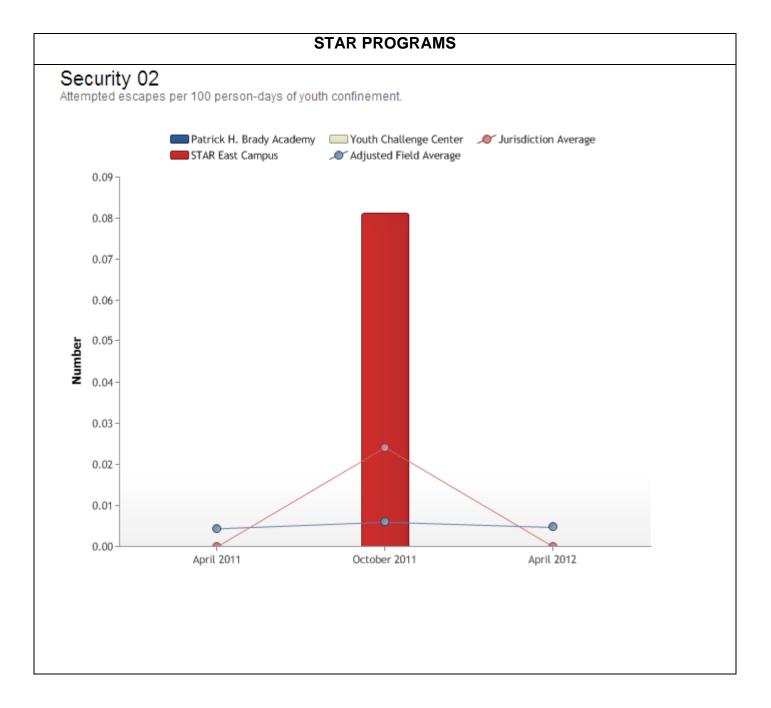
Attempted escapes per 100 person days of youth confinement remain at zero incidents for October and April.

### STAR East Camp

Attempted escapes per 100 person days of youth confinement was one incident for October and zero incidents for April.

#### Youth Challenge Center

Attempted escapes per 100 person days of youth confinement remain at zero incidents for October and April.



# Security 3 Escapes: Weapons

Incidents involving contraband (weapons) per 100 person days of youth confinement.

#### **Jurisdiction Average**

The jurisdiction average for this outcome measure (OM) is currently 0.00%, well below the national average.

#### **Brady Academy**

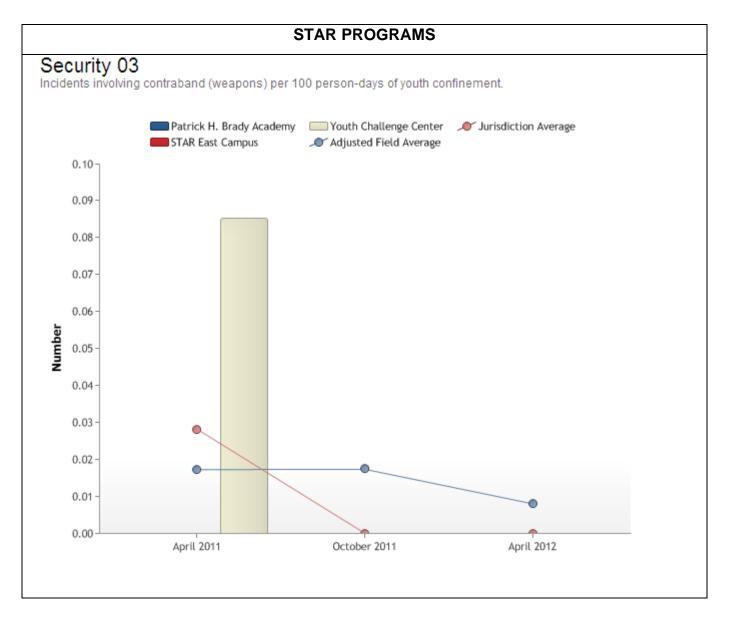
There were no incidents involving contraband (weapons) for October and April.

### STAR East Camp

There were no incidents involving contraband (weapons) for October and April.

# Youth Challenge Center

There were no incidents involving contraband (weapons) for October and April.



# Security 4 Contraband: Drugs

# Incidents involving contraband (drugs) per 100 person days of youth confinement.

#### **Jurisdiction Average**

The jurisdiction average for this outcome measure (OM) is currently 0.000%, well below the national average.

# **Brady Academy**

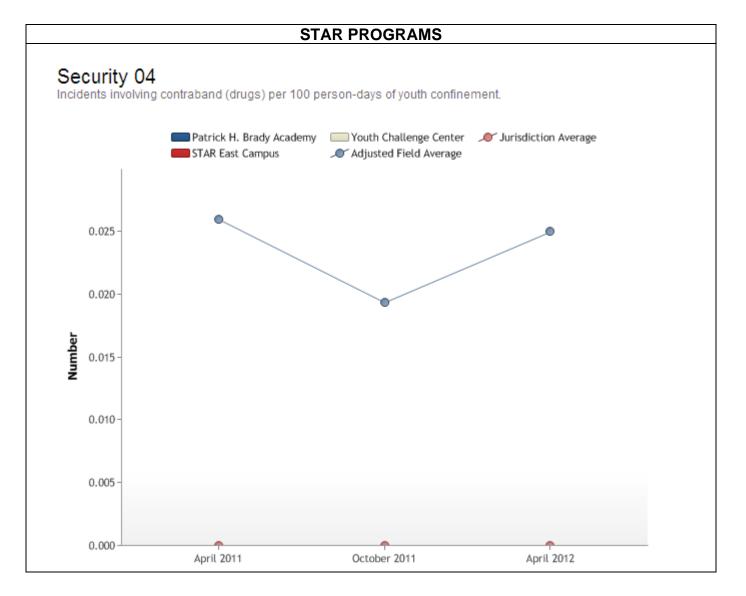
There were no incidents involving contraband (drugs) for October and April.

# **STAR East Camp**

There were no incidents involving contraband (drugs) for October and April.

# Youth Challenge Center

There were no incidents involving contraband (drugs) for October and April.



# Security 5 Contraband: Other

Incidents involving contraband (other) per 100 person days of youth confinement.

#### **Jurisdiction Average**

The jurisdiction average for this outcome measure (OM) is currently 0.000%, well below the national average.

#### STAR East Camp

A Facility Improvement Plan (FIP) was developed for this Outcome Measure (OM) in April 2003 and has been formally closed. The FIP team continues to monitor this OM closely.

#### Youth Challenge Center

A Facility Improvement Plan (FIP) was developed for this Outcome Measure (OM) in October 2008 and has been formally closed.

#### **Brady Academy**

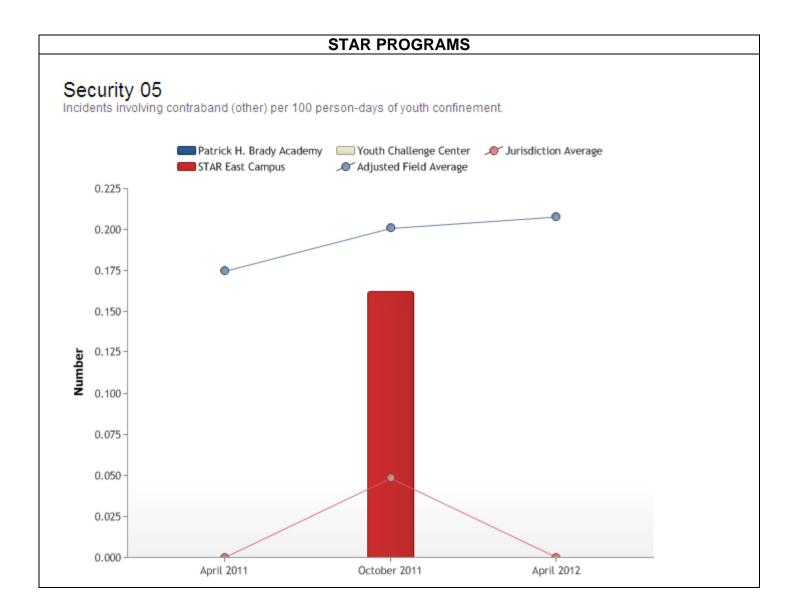
There were zero incidents involving contraband (other) for the October and April data collection.

#### STAR East Camp

There were two incidents involving contraband (other) for the October and zero incidents for the April data collection.

#### Youth Challenge Center

There were zero incidents involving contraband (other) for the October and April data collection.



# Security 6: Lost Keys

Incidents involving lost keys per 100 person days of youth confinement.

#### **Jurisdiction Average**

The jurisdiction average for this outcome measure (OM) is currently 0.000%, well below the national average.

#### **Brady Academy**

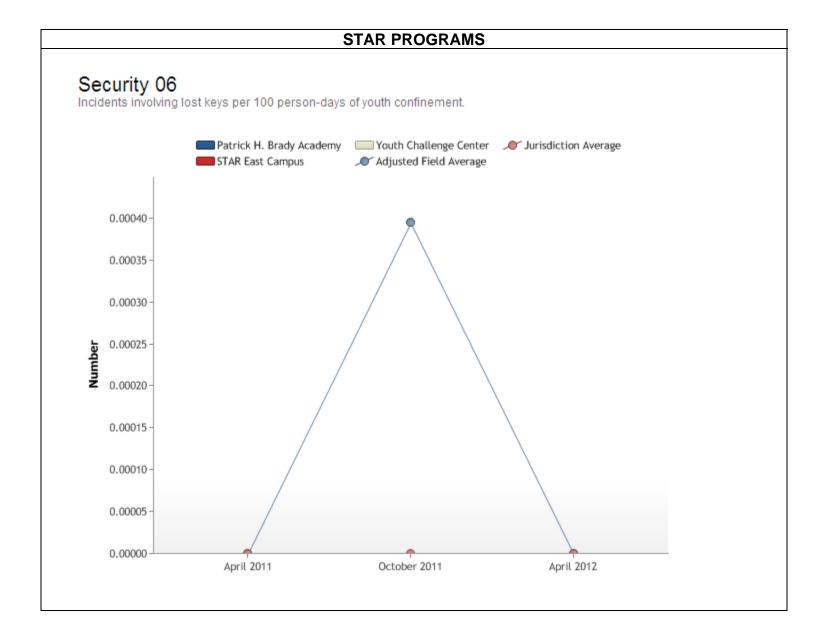
There were no incidents involving lost keys for the October and April data collection.

#### STAR East Camp

There were no incidents involving lost keys for the October and April data collection.

#### Youth Challenge Center

There were no incidents involving lost keys for the October and April data collection.



# Security 7: Lost Tools

Incidents involving lost tools per 100 person days of youth confinement.

#### **Jurisdiction Average**

The jurisdiction average for this outcome measure (OM) is currently 0.000%, well below the national average.

#### **Brady Academy**

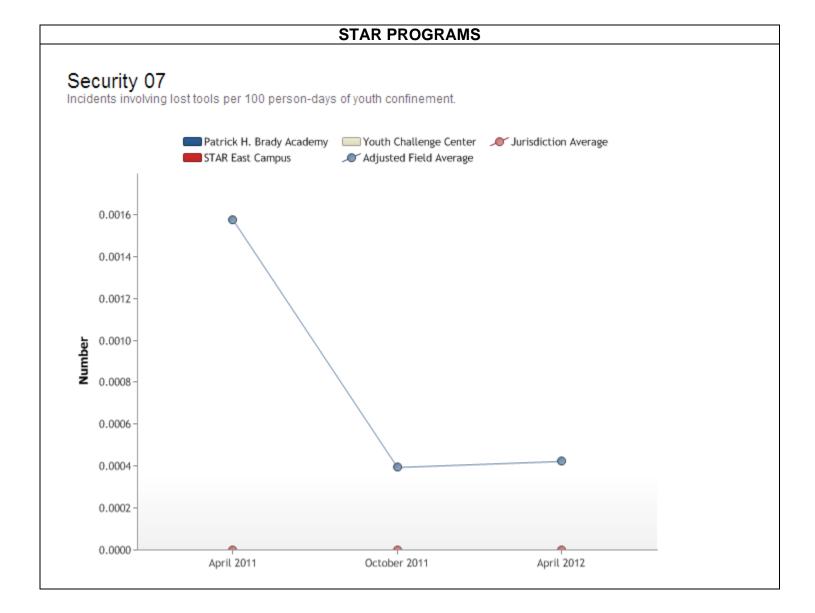
There were no incidents involving tools for the October and April data collection.

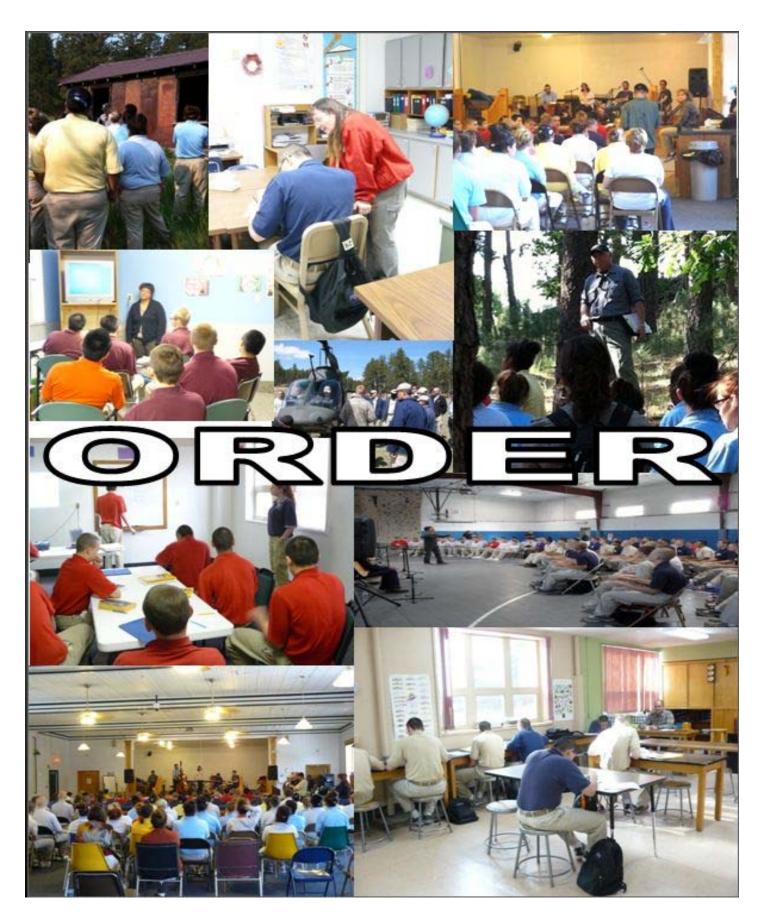
### **STAR East Camp**

There were no incidents involving tools for the October and April data collection.

#### Youth Challenge Center

There were no incidents involving tools for the October and April data collection.





# Order

This includes measures such as misconduct, use of restraints and isolation, and idle waking hours.

# **Order 1: Youth Misconduct**

Incidents of youth misconduct per 100 person days of youth confinement.

# **Jurisdiction Average**

The jurisdiction average for this outcome measure (OM) is currently .43%, well below the national average.

# Brady Academy

A Facility Improvement Plan (FIP) was developed for this OM in April 2012 and is currently in progress. This plan is linked to specialized staff training in efforts to reduce misconduct and potential confinement use.

# **Brady Academy**

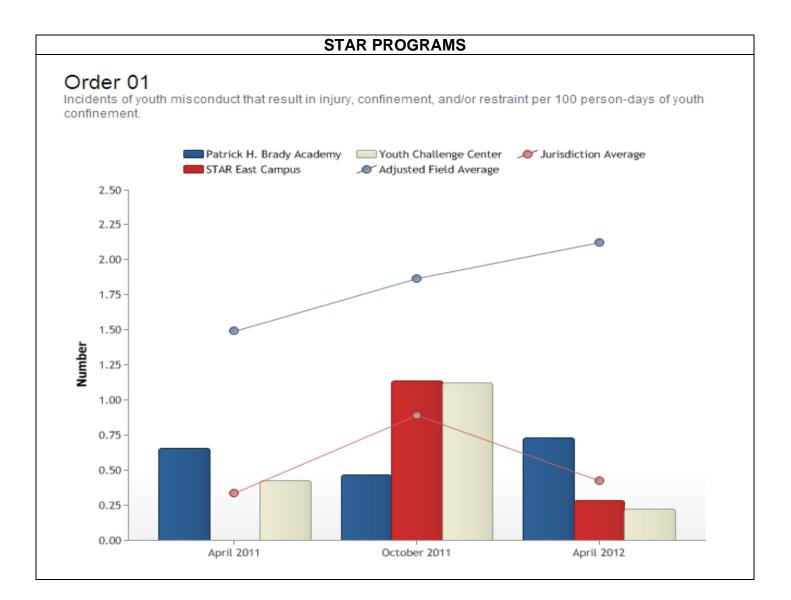
Incidents of youth misconduct per 100 person days of youth confinement was 7.0 in October and 10.0 in April.

# **STAR East Camp**

Incidents of youth misconduct per 100 person days of youth confinement was 14.0 in October and decreased to 3.0 incidents in April.

# Youth Challenge Center

Incidents of youth misconduct per 100 person days of youth confinement was 15.0 in October and 3.0 in April.



Facility Improvement Plan for Brady Academy							
Outcome Measure	Program	Current Value	Average Value	Goal			
Order 1- Incidents of youth misconduct per 100 person days of youth confinement. OTHER- Specialized training	Brady Academy	.7	2.13	Reduce by 20%			

# .....

#### PbS Facility Improvement Plan: 7 Action Step Improvement Process

The following Action Steps are used as a template in order for programs and PbS teams to work on clearly defined details in order to achieve and sustain improvements on selected PbS outcome measures.

Action Step 1: Analysis of Performance: For Action Step 1, Analysis of Performance, the PbS FIP Improvement Team should engage in a thorough review of the resources that are available to assess outcome measure performance:

PbS Goal, Standard, Outcome Measure, Expected Practice and Process/PbS Glossary: review relevant terms/PbS Outcome Measure Calculation Document Explanation/PbS Outcome Measure Dashboard/PbS Outcome Measure Facility Type Field Averages: Detention and Corrections

Action Step 2: Creating Buy In: For Action Step 2, Creating Buy In, the PbS FIP Improvement Team should document the actions required to create communication and leadership support for the specific FIP outcome measure improvement.

Action Step 3: Setting Outcome Measure Goal: Outcome Measure goals should be selected from the Improvement Plan Subjects section of the PbS FIP. This Action Step should explain how and why the Outcome Measure Goal was selected, and whether it is a short or long term goal.

Action Step 4: Improvement Process Action Steps: The Improvement Process Action Step should describe in detail what are the specific actions and initiatives that have been created and that are going to be initiated to change process to result in improved outcome performance.

Action Step 5: Interim Measures: The Interim Measures Action Step should describe in detail what the specific intermediate measures are that have been selected to monitor performance between formal PbS data collections. The Action Step should describe what specific data elements will be tracked, the frequency of interim measure reviews, and the forum in which the interim measures will be reviewed and discussed.

Interim measures can identify interim successes/Develop mile markers (monthly, weekly and daily) /Incorporate data . integrity to assure reliable and valid data. This will also assist in assuring comprehensive reporting.

Action Step 6: Sustaining Performance: The Sustaining Performance Action Step should describe in detail what strategies have been discussed and selected to support sustaining improved performance. This Action Step is closely linked with Action Step 5, Interim Measures.

Look for a stream of outcomes that allows an on-going review of the total improvement process/Compare current data with • past performance/Market results through e-mail, newsletters, employee recognition, and provide verbal recognition.

Action Step 7: Performance Recognition: The Performance Recognition Action Step should describe in detail what strategies have been discussed and selected to formally and informally recognize efforts put forth contributing to improved performance. Recognition is not dependent on improvement and can certainly be initiated in recognition of effort. Performance improvement often requires a sustained and persistent effort. Recognition should not be something that only occurs upon success.

Reward progress/Recognize incremental steps forward - for both youth and staff/Develop recognition/ reward/ incentive program for staff/ kids.

# Order 2 Administrative Sanction: Staff Involvement

Staff involvement in administrative sanction for conduct related to youth (suspension, letter of reprimand, demotion, etc) per 100 staff days of employment.

#### Jurisdiction Average

The jurisdiction average for this outcome measure (OM) is currently 0.000%, well below the national average.

#### **Brady Academy**

A Facility Improvement Plan (FIP) was developed for this outcome measure (OM) in October 2002 and has been deemed successful and formally closed.

#### STAR East Camp

A FIP was developed for this OM in October 2005, which has been deemed successful and formally closed.

#### **Brady Academy**

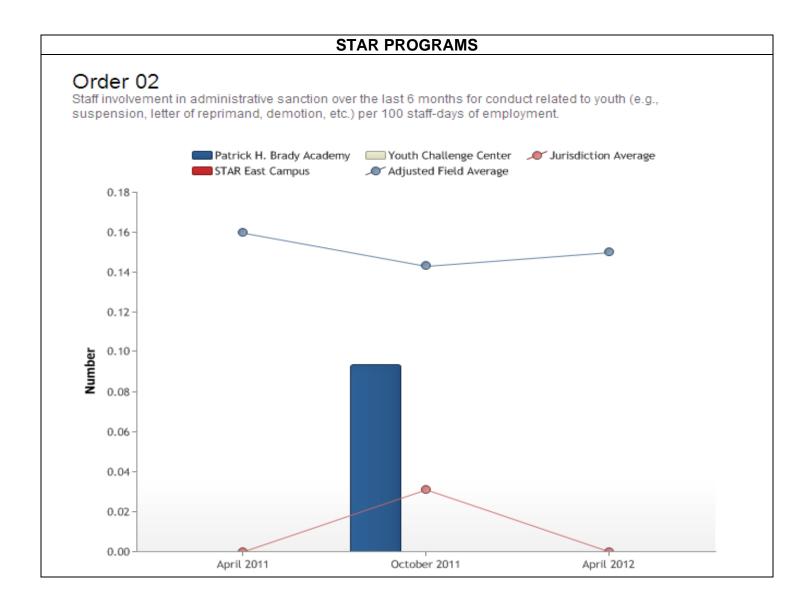
Staff involvement in administrative sanction for conduct related to youth per 100 staff days was one in October and zero in April.

#### STAR East Camp

Staff involvement in administrative sanction for conduct related to youth per 100 staff days was zero in October and zero in April.

#### Youth Challenge Center

Staff involvement in administrative sanction for conduct related to youth per 100 staff days was zero in October and zero in April.



# **Order 3 Restraints: Physical**

Physical restraint use per 100 person days of youth confinement.

### **Jurisdiction Average**

The jurisdiction average for this outcome measure (OM) is currently .16%, well below the national average.

#### **Brady Academy**

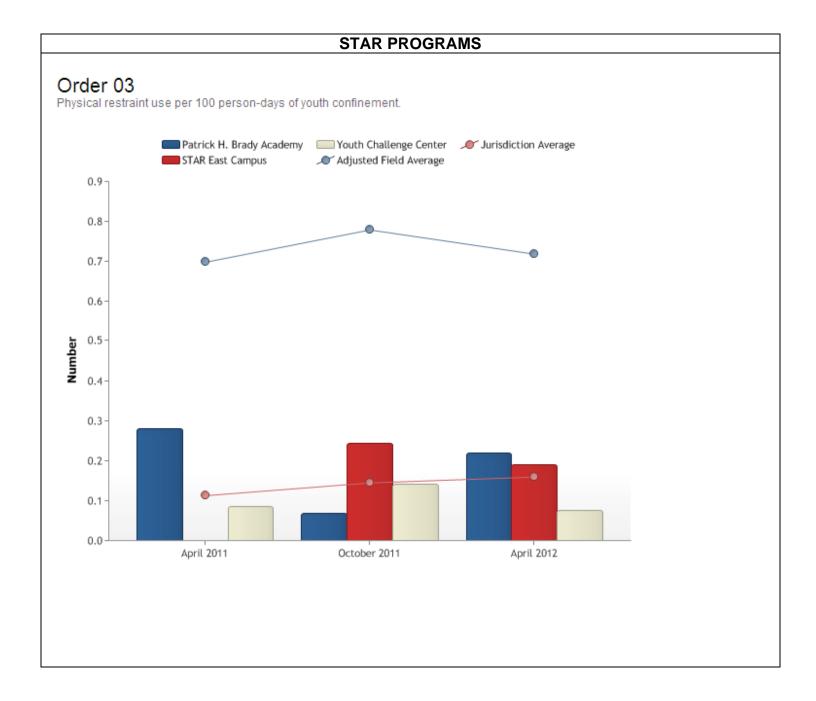
Physical restraint use was one incident per 100 days in October and three incidents in April.

#### STAR East Camp

Physical restraint use was three incidents per 100 days in October and two incidents in April.

#### Youth Challenge Center

Physical restraint use was two incidents in October and one incident in April.



# **Order 4 Restraints: Mechanical**

Mechanical restraint use per 100 person days of youth confinement.

#### **Jurisdiction Average**

The jurisdiction average for this outcome measure (OM) is currently .13%, well below the national average.

# **Brady Academy**

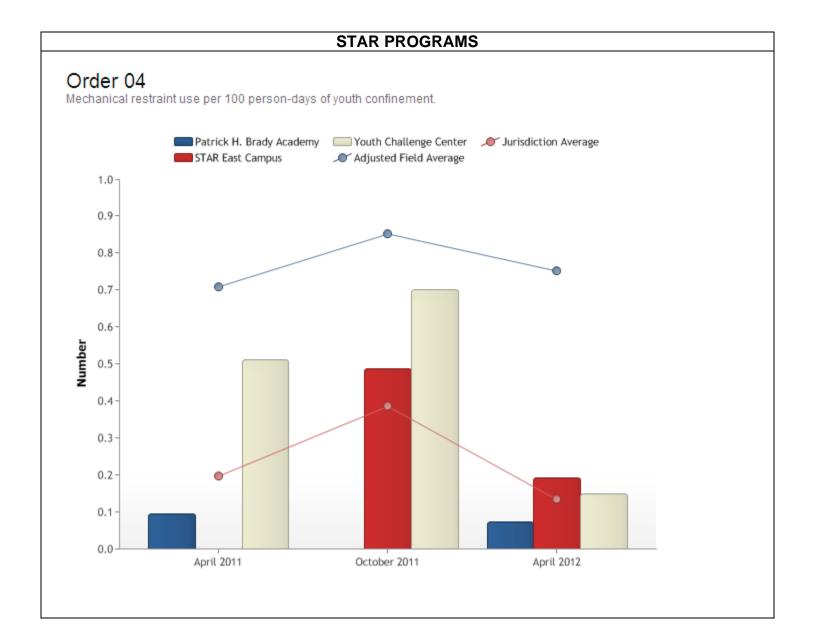
Mechanical restraint use was zero incidents in October and increased to one incident in April.

### STAR East Camp

Mechanical restraint use was six incidents in October and two incidents in April.

# Youth Challenge Center

Mechanical restraint use was ten incidents in October and two incidents in April.



# **Order 5 Restraints: Other**

Other restraint use per 100 person days of youth confinement.

### **Jurisdiction Average**

The jurisdiction average for this outcome measure (OM) is currently 0.000%, well below the national average.

# **Brady Academy**

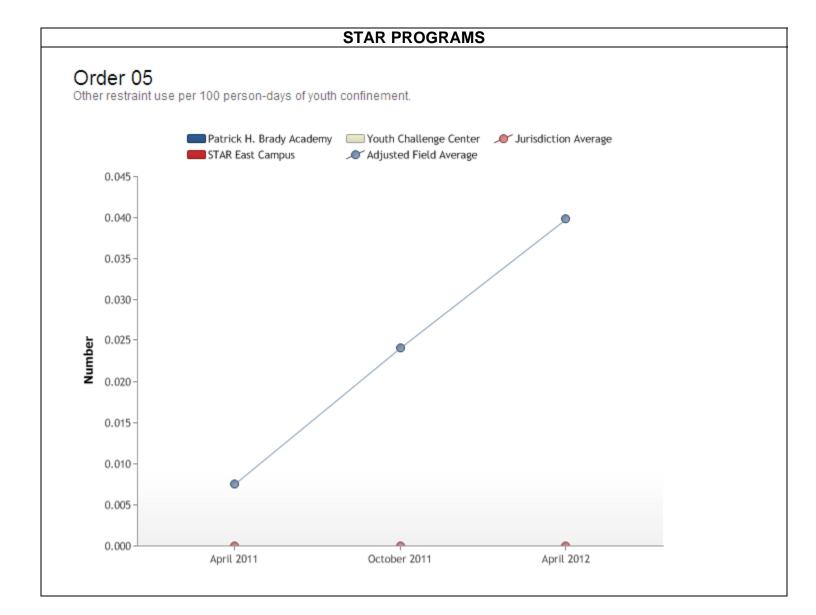
There have consistently been no incidents of other restraint use.

#### **STAR East Camp**

There have consistently been no incidents of other restraint use.

# Youth Challenge Center

There have consistently been no incidents of other restraint use.



# **Order 6 Restraints: Chemical**

# Chemical restraint use per 100 person days of youth confinement.

### **Jurisdiction Average**

The jurisdiction average for this outcome measure (OM) is currently 0.000%, well below the national average.

### **Brady Academy**

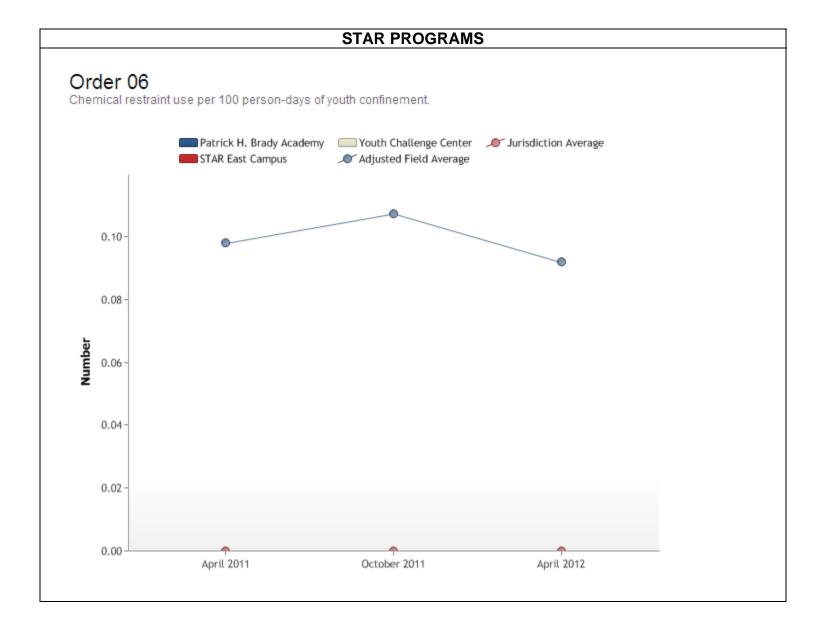
There have consistently been no incidents of chemical restraint use.

#### **STAR East Camp**

There have consistently been no incidents of chemical restraint use.

# Youth Challenge Center

There have consistently been no incidents of chemical restraint use.



# Order 7 Restraints: Chair/Bed

Restraint chair or restraint bed use per 100 person days of youth confinement.

#### **Jurisdiction Average**

The jurisdiction average for this outcome measure (OM) is currently 0.000%, well below the national average.

#### **Brady Academy**

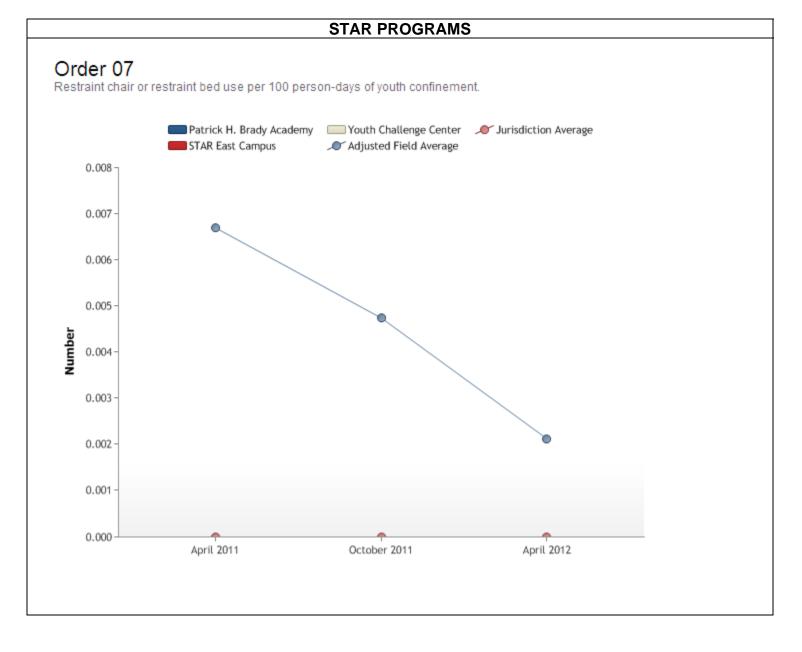
Restraint chair/restraint bed use remains at zero for all data collections to date.

#### STAR East Camp

Restraint chair/restraint bed use remains at zero for all data collections to date.

# Youth Challenge Center

Restraint chair/restraint bed use remains at zero for all data collections to date.



# January 2013

# **Order 8 Confinement: Isolation/Room**

Use of isolation and room confinement and segregation/special management unit use per 100 person days of youth confinement.

# **Jurisdiction Average**

The jurisdiction average for this outcome measure (OM) is currently .43%, well below the national average.

# **Brady Academy**

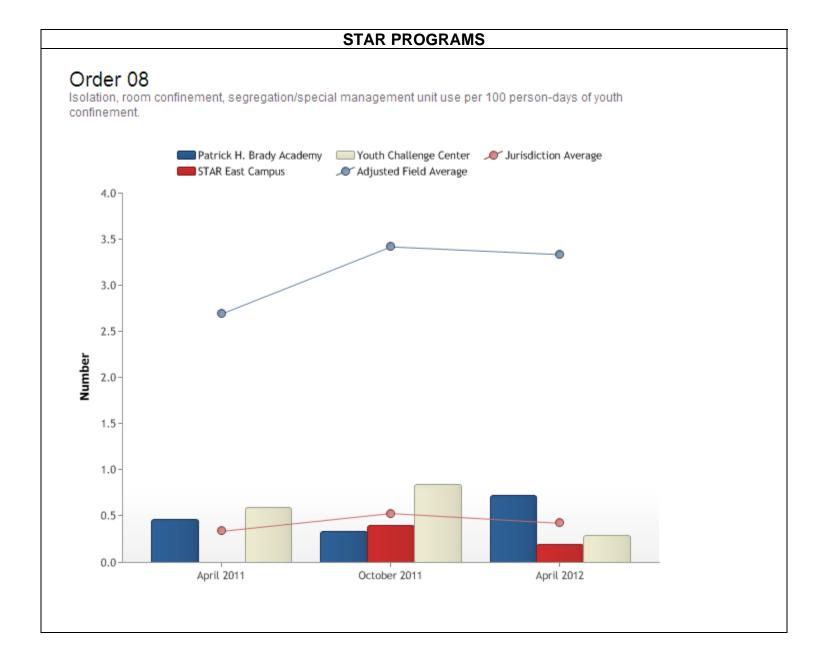
In October, use of isolation and room confinement was five incident per 100 person days of youth confinement and ten incidents in April.

# **STAR East Camp**

In October, use of isolation and room confinement was five incidents per 100 person days of youth confinement and two incidents in April.

### Youth Challenge Center

In October, use of isolation and room confinement was twelve incidents per 100 person days of youth confinement and four incidents in April.



# **Order 9 Confinement:**

Average duration of isolation and room confinement and segregation/special management unit in hours.

#### **Jurisdiction Average**

The jurisdiction average for this outcome measure (OM) is currently 12.93%, slightly below the national average.

#### **Brady Academy**

A Facility Improvement Plan (FIP) was developed for this outcome measure (OM) in October 2005 and has been deemed successful and formally closed. October 2009, Brady Academy re-opened this FIP along will Order 10 and Order 11. See details on Order 11.

#### **Brady Academy**

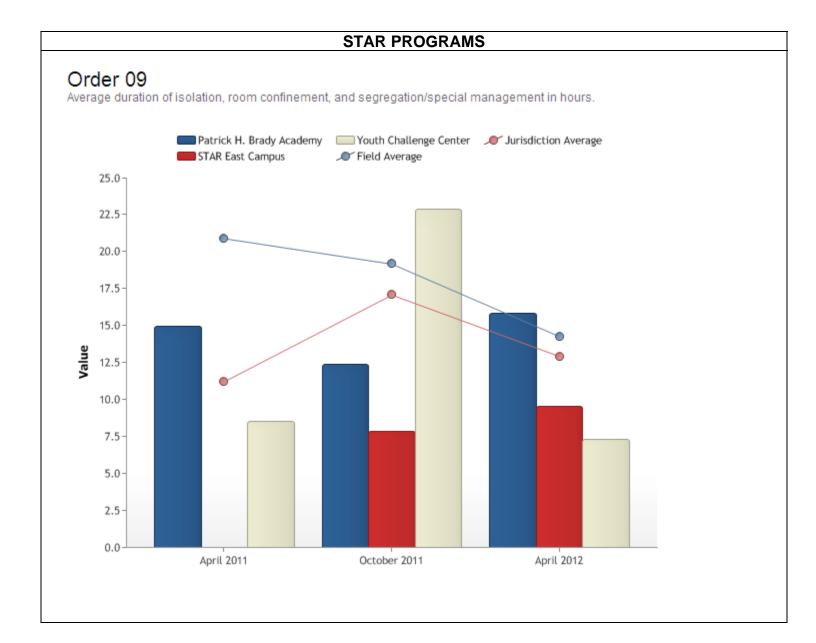
Average duration of isolation and room confinement in hours for October was 12.38 hours and 18.84 hours for April.

#### STAR East Camp

Average duration of isolation and room confinement in hours for October was 7.85 hours and 9.56 hours for April.

#### Youth Challenge Center

Average duration of isolation and room confinement in hours for October was 22.91 hours and 7.34 hours for April.



# Order 10 Confinement: Termination Time 4 hours or less

# Percent of isolation or room confinement and segregation/special management unit cases terminated in four hours or less.

# Jurisdiction Average

The jurisdiction average for this outcome measure (OM) is currently 59.73%, higher than the national average.

# Brady Academy

A Facility Improvement Plan (FIP) was developed for this outcome measure (OM) in October 2009 along will Order 9 and Order 11. BA has a solid process in place and has formally closed this FIP April 2012.

# Youth Challenge Center

A Facility Improvement Plan (FIP) was developed for this outcome measure (OM) in April '10 along with Order 11. YCC has a solid process in place and has formally closed this FIP April 2012.

#### **Brady Academy**

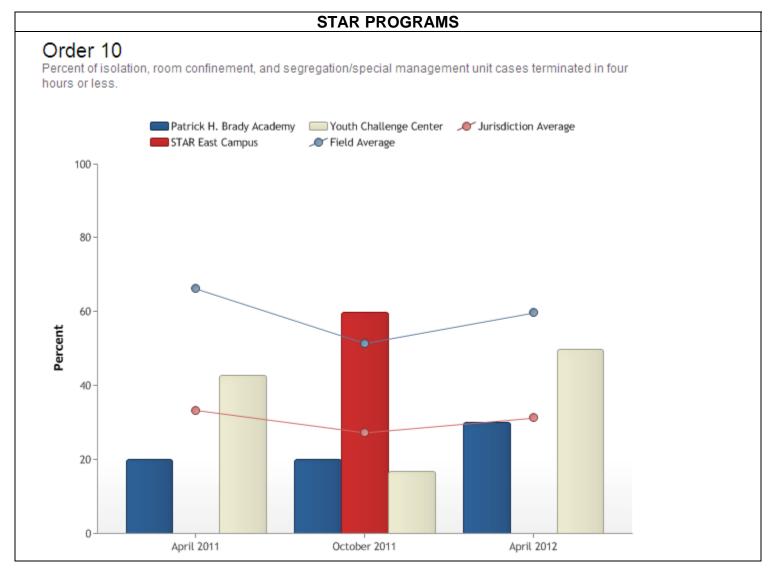
Percent of isolation or room confinement terminated in four hours or less was 20.0 percent for October and 30.0 percent for April.

#### **STAR East Camp**

Percent of isolation or room confinement terminated in four hours or less was 60.0 percent for October and zero percent in April.

#### Youth Challenge Center

Percent of isolation or room confinement terminated in four hours or less was 16.67 percent for October and 50.0 percent in April.



## Order 11 Confinement: Termination time 8 hours or less

Percent of isolation or room confinement and segregation/special management unit cases terminated in eight hours or less.

#### **Jurisdiction Average**

The jurisdiction average for this outcome measure (OM) is currently 43.75%, lower than the national average.

#### **Brady Academy**

A Facility Improvement Plan (FIP) was developed for this outcome measure (OM) in October 2009 along with Order 9 and Order 10. This was formally closed April 2012.

#### Youth Challenge Center

A Facility Improvement Plan (FIP) was developed for this outcome measure (OM) in April '10 along with Order 10. This was formally closed April 2012.

#### Brady Academy

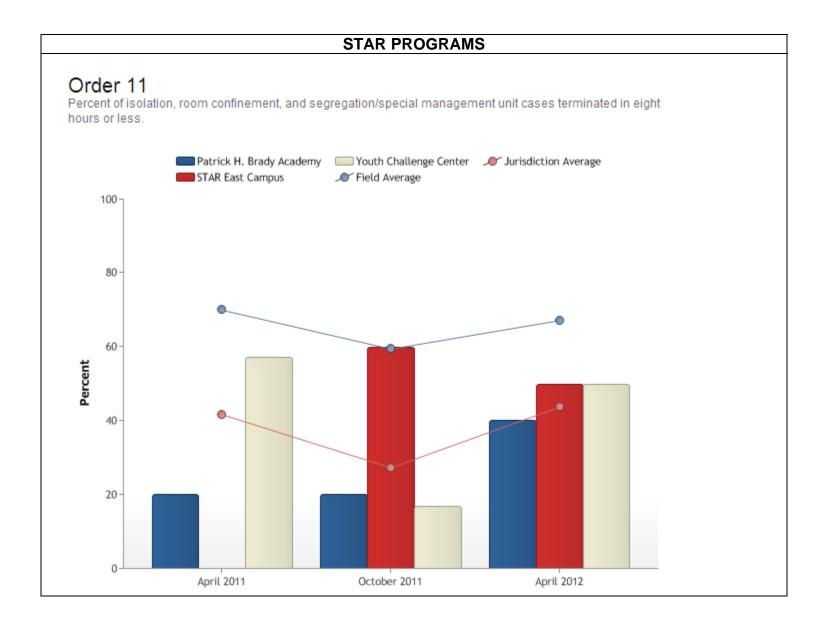
Percent of isolation or room confinement terminated in eight hours or less was 20.0 percent for October and 40.0 percent for April.

#### **STAR East Camp**

Percent of isolation or room confinement terminated in eight hours or less is 60.00 percent for October and 50.00 percent in April.

#### Youth Challenge Center

Percent of isolation or room confinement terminated in eight hours or less was 16.67 percent for October and 50.0 percent for April.



## Order 12 Confinement: Isolation/Room

Number of idle hour's youth spends in their rooms or dorms not including 8 hours for sleeping.

#### **Jurisdiction Average**

The jurisdiction average for this outcome measure (OM) is currently 0.000%, well below the national average.

#### **Brady Academy**

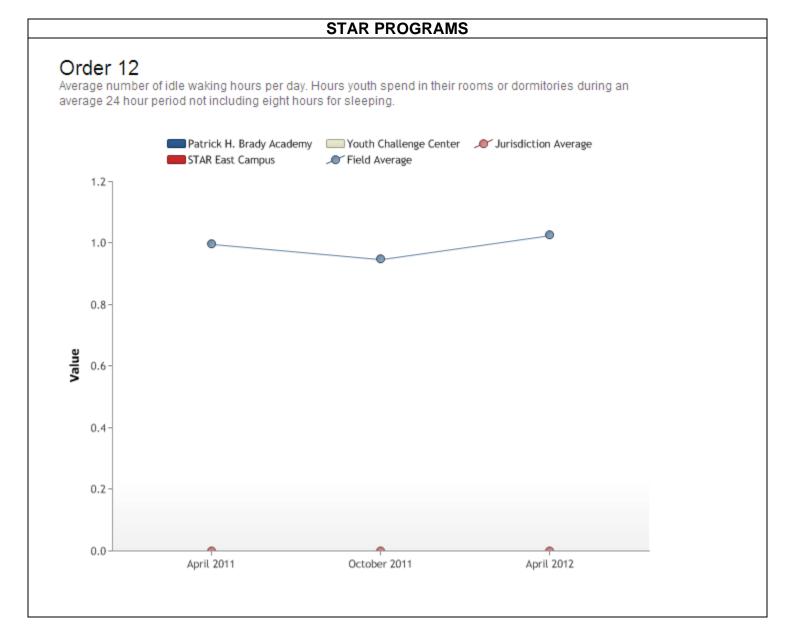
Number of idle hour's youth spends in their rooms or dorms, not including 8 hours for sleep are zero percent for both data collections.

#### **STAR East Camp**

Number of idle hour's youth spends in their rooms or dorms not including 8 hours for sleep are zero percent for both data collections.

#### Youth Challenge Center

Number of idle hour's youth spends in their rooms or dorms not including 8 hours for sleep are zero percent for both data collections.





## Department of Corrections

## Safety

This includes injuries, overpopulation, self-destructive behavior, assaults, and fear for safety:

## Safety 1 Abuse or Neglect

Number of confirmed cases of abuse or neglect over the last six months per 100 person days of youth confinement.

## **Jurisdiction Average**

The jurisdiction average for this outcome measure (OM) is currently 0.0%, well below the national average.

## **Brady Academy**

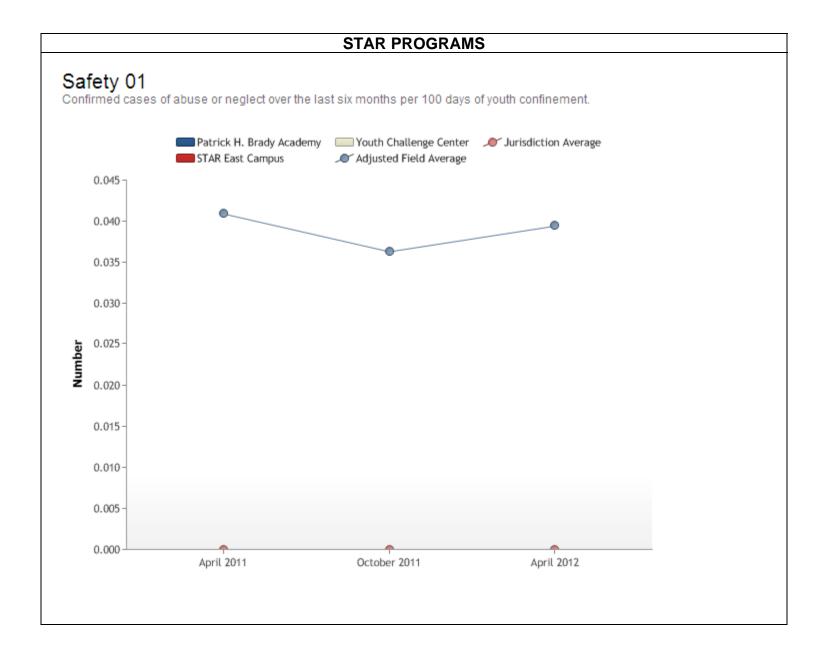
Confirmed cases of abuse or neglect was zero in October and in April.

## **STAR East Camp**

Confirmed cases of abuse or neglect was zero in October and in April.

#### Youth Challenge Center

Confirmed cases of abuse or neglect was zero in October and in April.



## Safety 2 Injuries: Youth

#### Injuries to youth per 100 person days of youth confinement.

#### **Jurisdiction Average**

The jurisdiction average for this outcome measure (OM) is currently .36%, slightly below the national average.

#### **Brady Academy**

A FIP was developed for this OM April '11 and has been formally closed April 2012.

#### STAR East Camp

A FIP was developed for this OM October '09 and has been formally closed April 2012.

#### Youth Challenge Center

A FIP was developed for this OM in October 2002 and has been deemed successful and closed.

#### **Brady Academy**

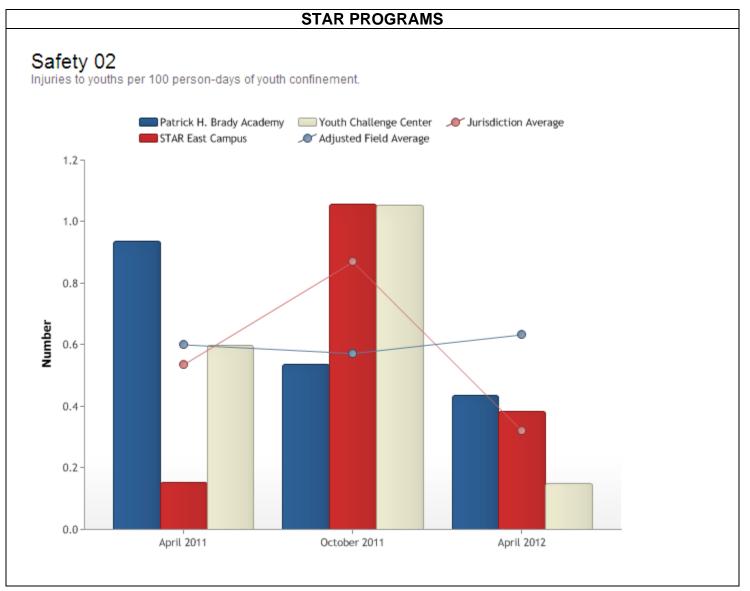
Injuries to youth per 100 person days were eight incidents for the October data collection. In April the number of reported injuries was six.

#### STAR East Camp

Injuries to youth per 100 person days were 13 incidents for the October data collection. In April the number of injuries was four.

#### Youth Challenge Center

Injuries to youth per 100 person days were 15 incidents for the October data collection. In April the number of reported injuries was two.



## Safety 3 Injuries: Staff

Injuries to staff per 100 staff days of employment.

#### **Jurisdiction Average**

The jurisdiction average for this outcome measure (OM) is currently 0.00%, well below the national average.

## **Brady Academy**

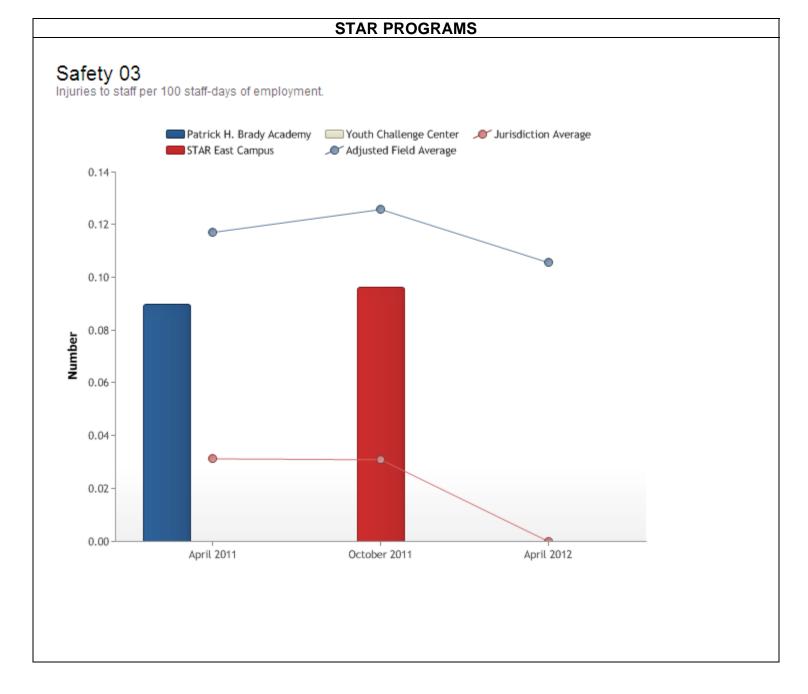
Reported injuries to staff were zero in October and in April.

## STAR East Camp

Reported injuries to staff were one incident in October and zero incidents in April.

#### Youth Challenge Center

Reported injuries to staff were zero in October and in April.



## Safety 4 Injuries youth by youths

Injuries to youth by other youth per 100 person days of youth confinement.

#### **Jurisdiction Average**

The jurisdiction average for this outcome measure (OM) is currently 0.0%, well below the national average.

#### **Brady Academy**

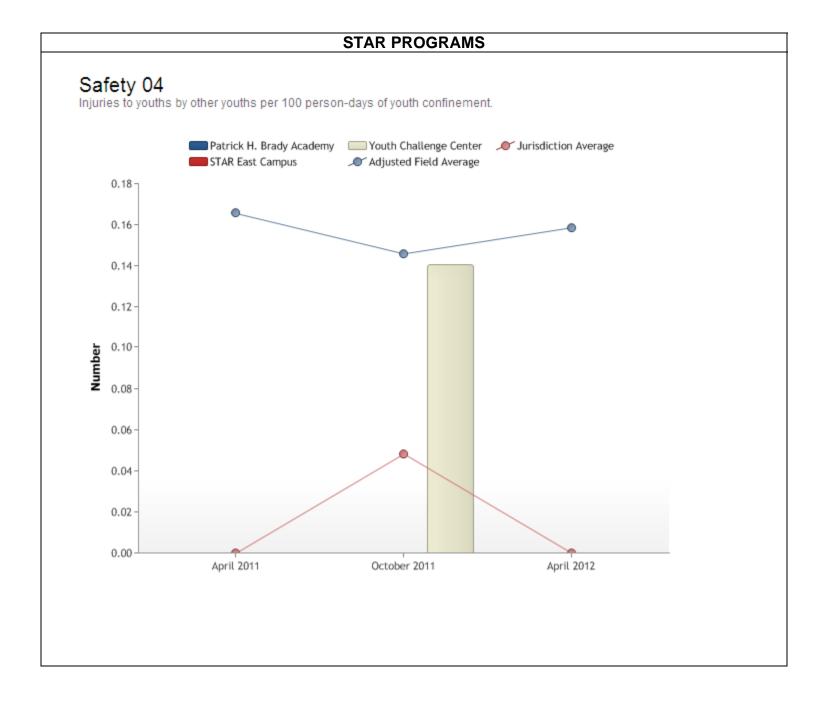
Injuries to youth by other youth per 100 person days of confinement remained at zero incidents for both data collections.

## STAR East Camp

Injuries to youth by other youth per 100 person days of confinement remained at zero incidents for both data collections.

#### Youth Challenge Center

Injuries to youth by other youth per 100 person days of confinement were two incidents for October and zero incidents for April.



## Safety 5 Injuries: Youth by Staff

Injuries to youth by staff per 100 person days of youth confinement.

## **Jurisdiction Average**

The jurisdiction average for this outcome measure (OM) is currently 0.000%, well below the national average.

#### **Brady Academy**

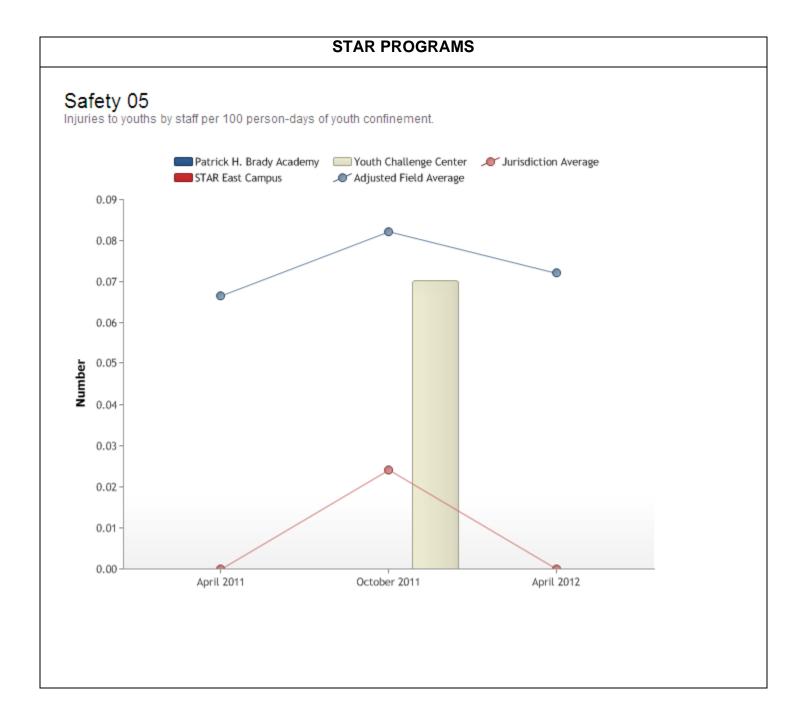
Injuries to youth by staff have remained at zero for all data collections.

#### STAR East Camp

Injuries to youth by staff have remained at zero for all data collections.

#### Youth Challenge Center

Injuries to youth by staff were one incident in October and zero incidents in April.



## Safety 6 Suicidal Behavior: With Injuries

Suicidal behavior with injury by youth per 100 person days of youth confinement.

## **Jurisdiction Average**

The jurisdiction average for this outcome measure (OM) is currently 0.0%, slightly below the national average.

#### **Brady Academy**

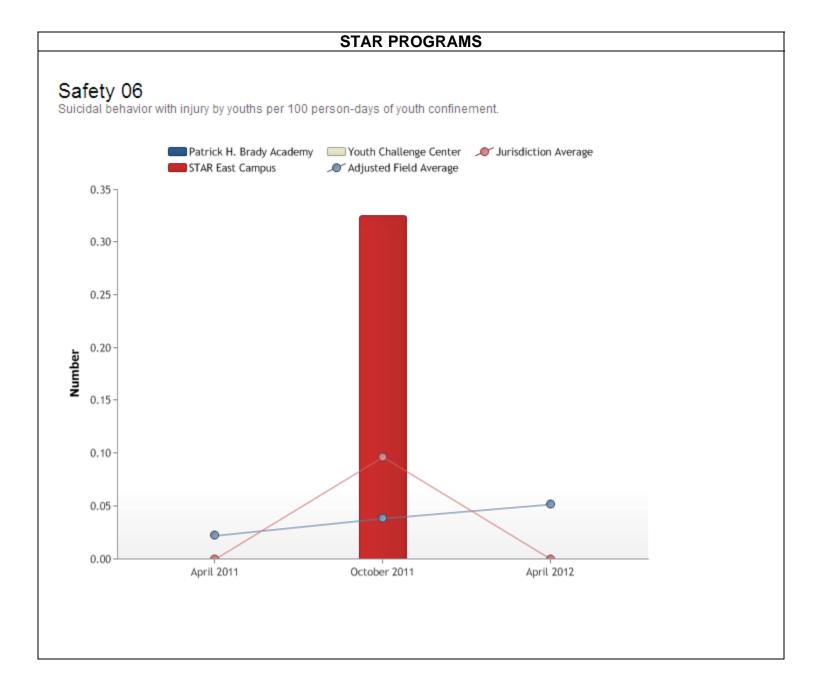
Suicidal behavior with injury by youth remained at zero for October and April.

#### **STAR East Camp**

Suicidal behavior with injury by youth was four incidents in October and zero incidents in April.

#### Youth Challenge Center

Suicidal behavior with injury by youth remains at zero for October and April data collections.



## Safety 7 Suicidal Behavior: Without Injuries

Suicidal behavior without injury by youth per 100 person days of youth confinement.

## **Jurisdiction Average**

The jurisdiction average for this outcome measure (OM) is currently 0.3%, slightly below the national average.

## Youth Challenge Center

A FIP was developed for this OM in April 2001 and has been deemed successful and closed.

## **Brady Academy**

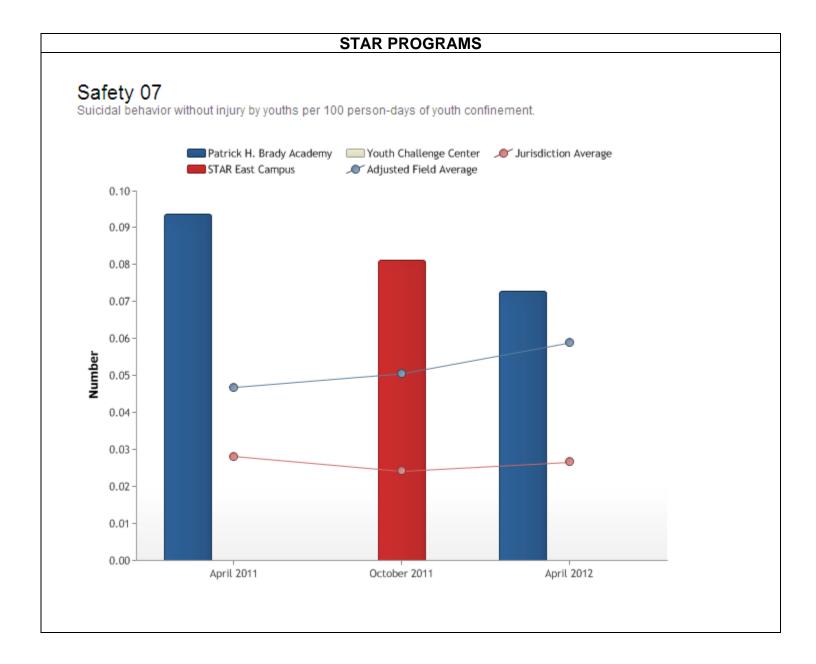
Suicidal behavior without injury by youth is zero incidents for October and one incident in April.

## STAR East Camp

Suicidal behavior without injury by youth is one incident for October and zero incidents in April.

## Youth Challenge Center

Suicidal behavior without injury by youth was zero for October and zero for the April data collection.



## Safety 8 Design Capacity:

Percent of days during the data collection month when the population exceeded design capacity by 10 percent or more.

#### **Jurisdiction Average**

The jurisdiction average for this outcome measure (OM) is currently 0.000%.

#### **Brady Academy**

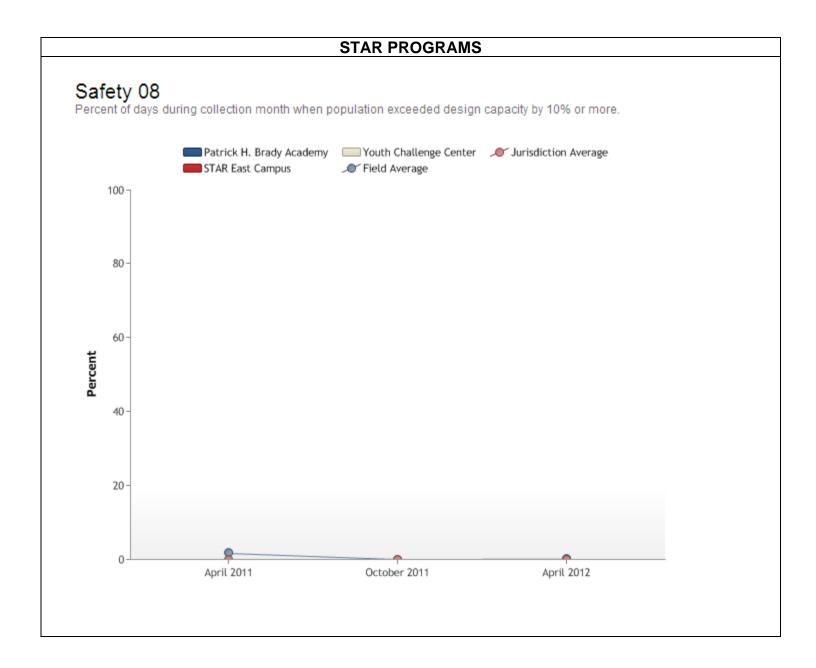
Percent of days during the assessment period when the population exceeded design capacity by 10 percent or more is again zero for October and April.

#### **STAR East Camp**

Percent of days during the assessment period when the population exceeded design capacity by 10 percent or more is again zero for October and April.

#### Youth Challenge Center

Percent of days during the assessment period when the population exceeded design capacity by 10 percent or more is again zero for October and April.



## Safety 9 Ratio: Direct Care Staff to Youth

## Average ratio of direct care staff to youth for each day during the collection month.

#### **Jurisdiction Average**

The jurisdiction average for this outcome measure (OM) is currently 1.00%, slightly higher than the national average.

#### **Brady Academy**

A FIP was developed for this OM in October 2002 and has been deemed successful and formally closed.

#### STAR East Camp

A FIP was developed for this OM in October '02 which has been deemed successful and formally closed.

#### **Brady Academy**

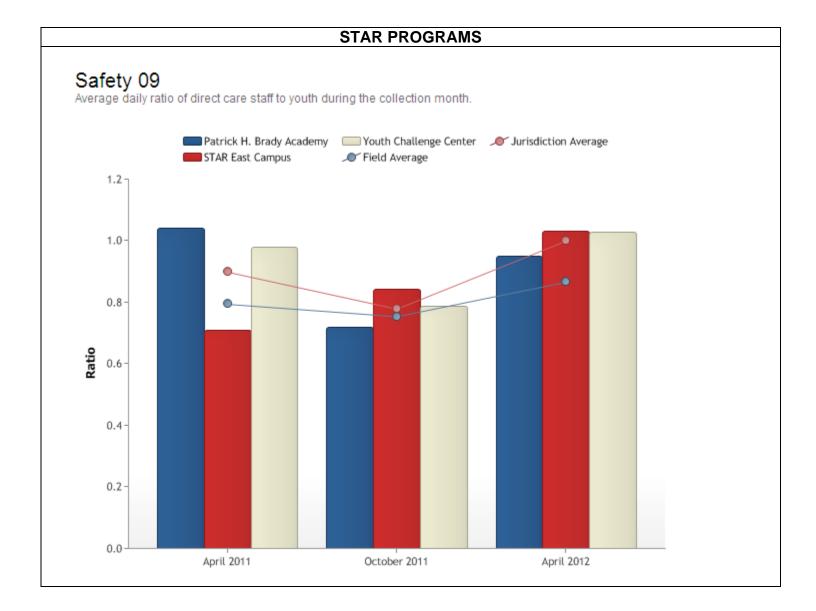
Average ratio of staff to youth in October was .72 percent and .95 percent in April.

#### STAR East Camp

Average ratio of staff to youth in October was .84 percent and 1.03 percent in April.

#### Youth Challenge Center

Average ratio of staff to youth in October was .79 percent and 1.03 percent in April.



# Youth injured during the application of physical and/or mechanical restraints per 100 person days of youth confinement.

## **Jurisdiction Average**

The jurisdiction average for this outcome measure (OM) is currently 0.000%, well below the national average.

## **Brady Academy**

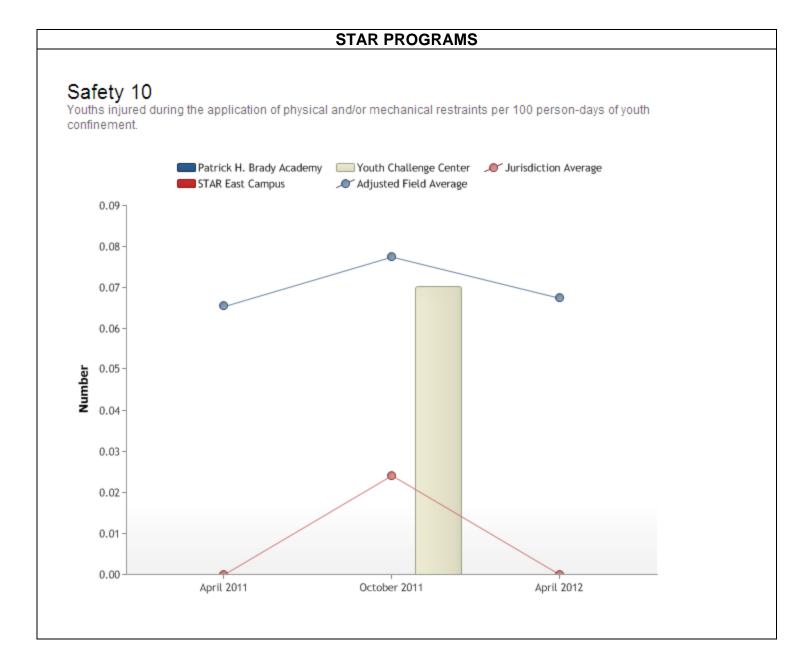
Youth injured during the application of physical or mechanical restraints has continued to be zero for October and April data collections.

## STAR East Camp

Youth injured during the application of physical or mechanical restraints has continued to be zero for October and April data collections.

## Youth Challenge Center

Youth injured during the application of physical or mechanical restraints was one incident in October and zero incidents in April.



## Safety 11 Assaults: Youth

Assaults on youth per 100 person days of youth confinement.

#### **Jurisdiction Average**

The jurisdiction average for this outcome measure (OM) is currently .03%, well below the national average.

#### Brady Academy

A Facility Improvement Plan (FIP) was developed for this outcome measure (OM) in April 2006 and has been deemed successful and formally closed.

#### Youth Challenge Center

A Facility Improvement Plan (FIP) was developed for this outcome measure (OM) in April 2008 and has been deemed successful and formally closed

#### **Brady Academy**

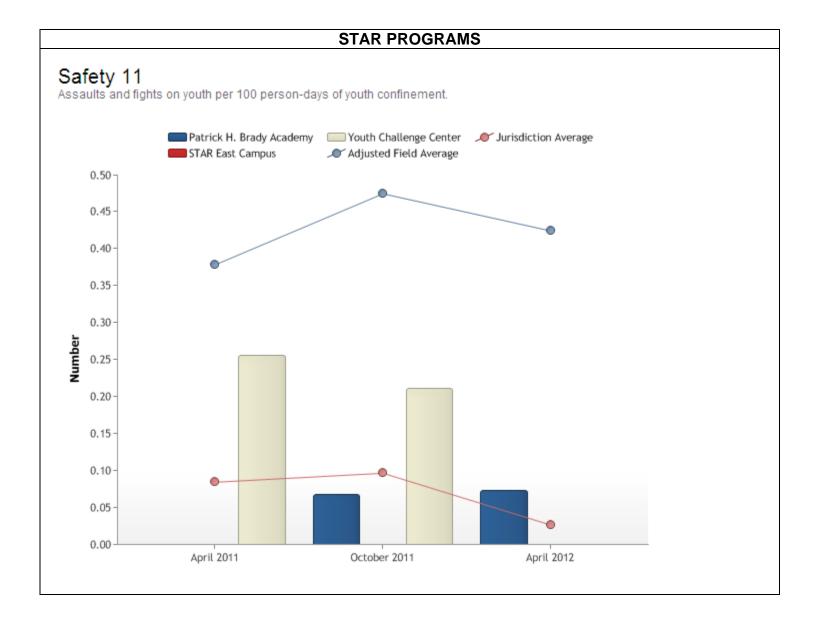
Assaults on youth per 100 person days of youth confinement was one in October and one in April.

#### STAR East Camp

Assaults on youth per 100 person days of youth confinement was zero in October and in April.

#### Youth Challenge Center

Assaults on youth per 100 person days of youth confinement was three in October and decreased to zero incidents in April.



## Safety 12 Assaults: Staff

Assaults on staff per 100 person days of youth confinement.

#### **Jurisdiction Average**

The jurisdiction average for this outcome measure (OM) is currently 0.03%, well below the national average.

#### **Brady Academy**

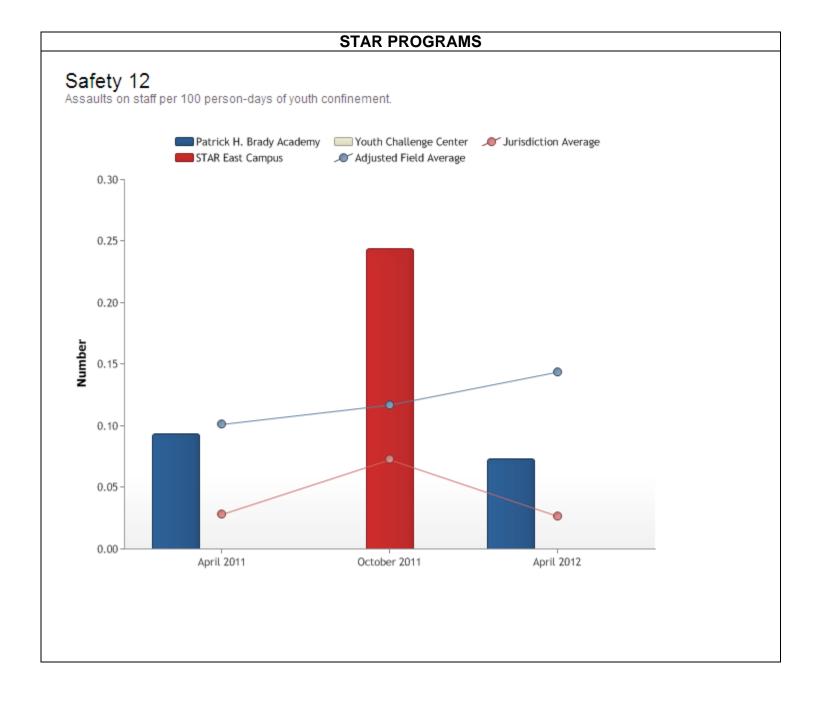
Assaults on staff per 100 days of youth confinement was zero incidents for October and one incident in April.

#### STAR East Camp

Assaults on staff per 100 days of youth confinement was three incidents for October and zero incidents for April.

#### Youth Challenge Center

Assaults on staff per 100 days of youth confinement remained at zero incidents for October and April.



## Safety 13 Fear for Safety: Youth

# Percent of interviewed youth who report that they fear for their safety.

## Jurisdiction Average

The jurisdiction average for this outcome measure (OM) is currently 9.52%, well below the national average.

#### **Brady Academy**

A FIP was developed for this OM in May 2001 and April 2002. This FIP has been deemed successful and formally closed.

#### STAR East Camp

A FIP was developed for this OM in October 2002, 2004, and October 2008 which has been deemed successful and formally closed.

#### Youth Challenge Center

A FIP was developed for this OM in October 2002 and re-opened in October 2006.

#### **Brady Academy**

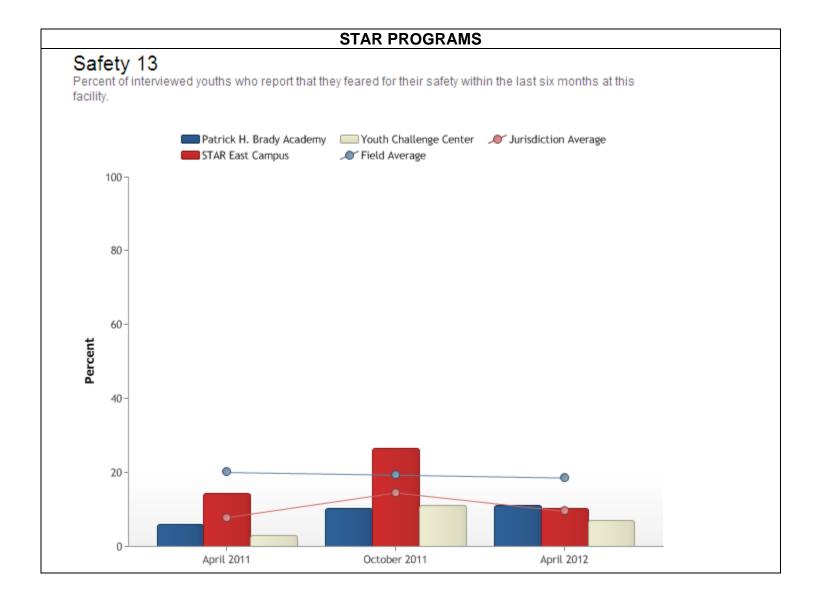
The percent of interviewed youth that report fearing for their safety was 10.2 percent in October and 11.11 percent in April.

#### STAR East Camp

The percent of interviewed youth that report fearing for their safety was 26.67 percent in October and 10.34 percent in April.

#### Youth Challenge Center

The percent of interviewed youth that report fearing for their safety was 11.11 percent in October and 7.14 percent in April.



## Safety 14 Fear for Safety: Staff

Percent of interviewed staff who report that they fear for their safety.

#### **Jurisdiction Average**

The jurisdiction average for this outcome measure (OM) is currently 5.00%, well below the national average.

#### **Brady Academy**

A FIP was developed for this OM in all STAR Academy Programs in April 2007. This (FIP) was deemed successful and currently closed.

#### STAR East Camp

A FIP was created for this OM in October 2005 and April 2007. This (FIP) was deemed successful and currently closed.

#### Youth Challenge Center

A FIP was developed for this OM in April 2005 and April 2007. This (FIP) was deemed successful and currently closed.

#### **Brady Academy**

Percent of interviewed staff who reports that they fear for their safety was 12.90 percent in October and 5.13 percent in April.

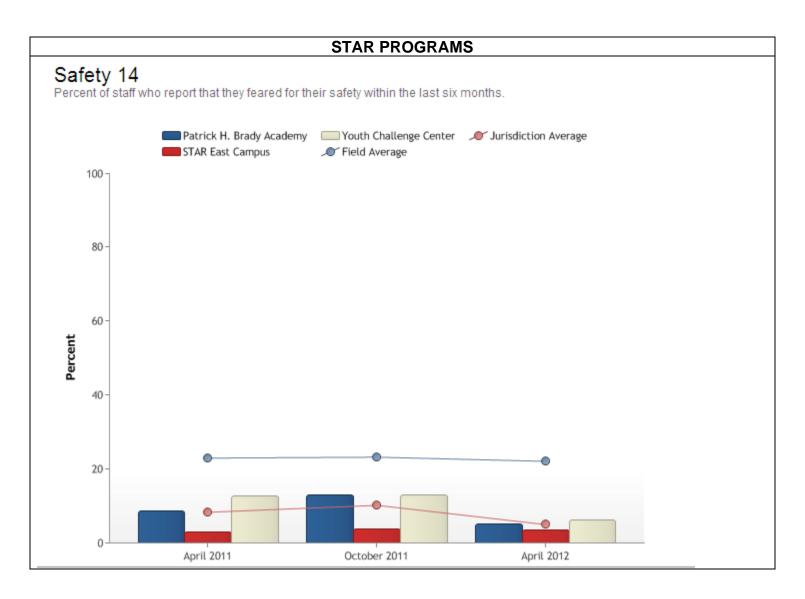
#### STAR East Camp

Percent of interviewed staff who reports that they fear for their safety was 3.85 percent in October and 3.45 percent in April.

#### Youth Challenge Center

Percent of interviewed staff who reports that they fear for their safety was 12.90 percent in October and 6.25 percent in April.

**Note:** Definition of Direct Care Staff Staff members who have routine contact with youths, including youth care staff, teachers, chaplains, counselors, nurses, food care workers who supervise residents and employees present on a temporary or contractual basis.



## Safety 15 Fear for Safety Youth: Sexual Activity

Percent of youth who report that they were forced to engage in sexual activity within the last six months...while in the facility

#### **Jurisdiction Average**

The jurisdiction average for this outcome measure (OM) is currently 1.12%, slightly below the national average.

#### National Average/Field Average

The national average for this outcome measure (OM) is currently 2.66%

#### **Brady Academy**

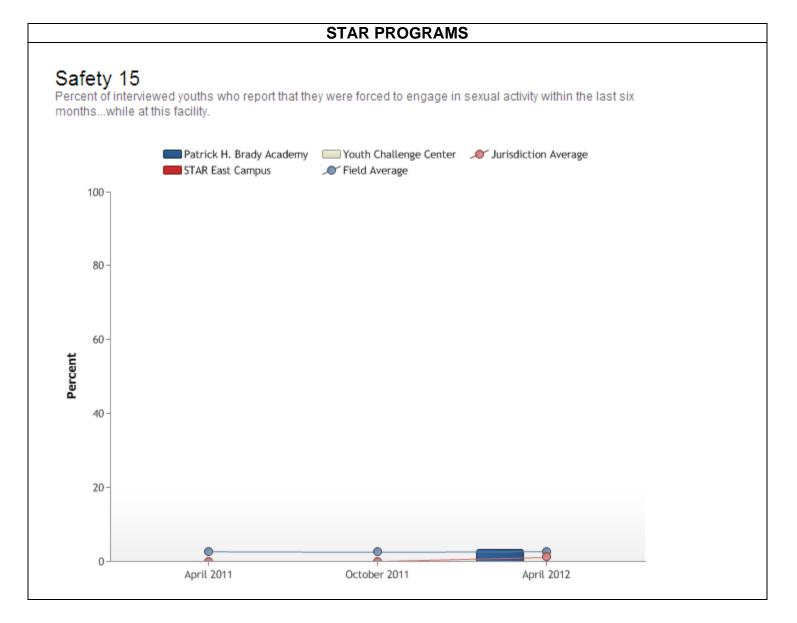
Percent of youth who reported they were forced to engage in sexual activity in the last six months, while in the facility, was zero percent in October and 3.33 percent (one incident) in April.

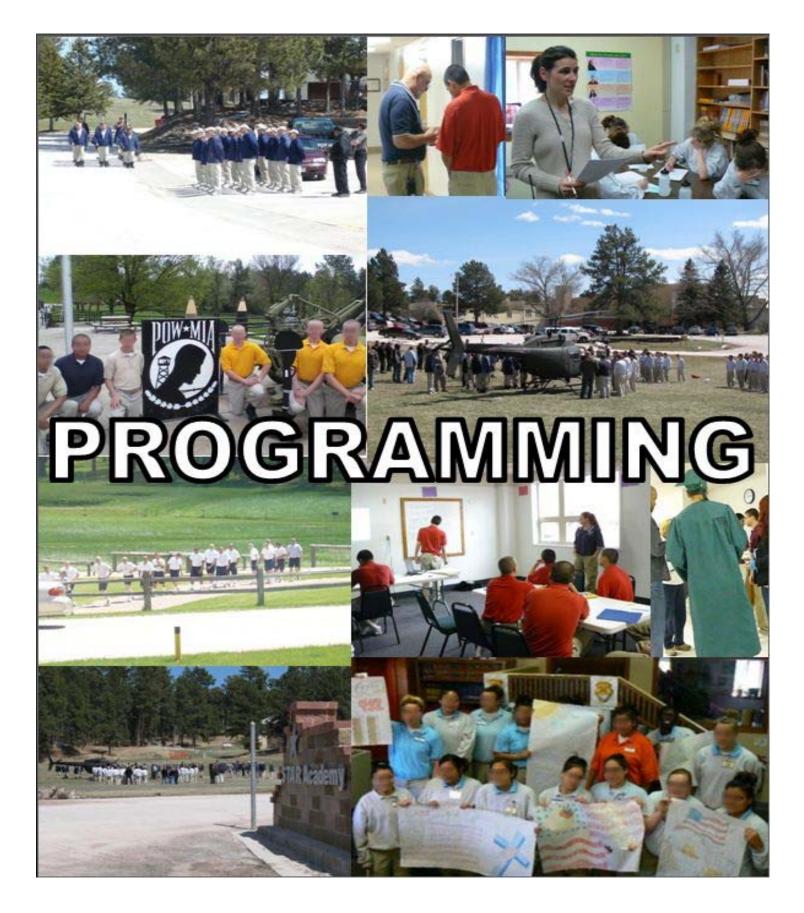
#### **STAR East Camp**

Percent of youth who reported that they were forced to engage in sexual activity within the last six months while in the facility was zero percent for October and for April.

#### Youth Challenge Center

Percent of youth who reported that they were forced to engage in sexual activity within the last six months while in the facility was zero percent for October and for April.





#### Programming

This includes academic progress as well as measures pertaining to mental health, social skills, substance abuse, individual treatment plans [ITP], family contacts, and volunteers.

## Programming 1 Scores: Math

Percent of youth confined for over 6 months whose math scores increased between admission and discharge.

#### **Jurisdiction Average**

The jurisdiction average for this outcome measure (OM) is currently 85.71%, well above the national average.

#### STAR East Camp

A FIP was developed for this OM in October 2002, 2004 and has been deemed successful and formally closed.

#### Youth Challenge Center

A FIP was developed for this OM in October 2001 and April 2005 and has been deemed successful and closed.

#### **Brady Academy**

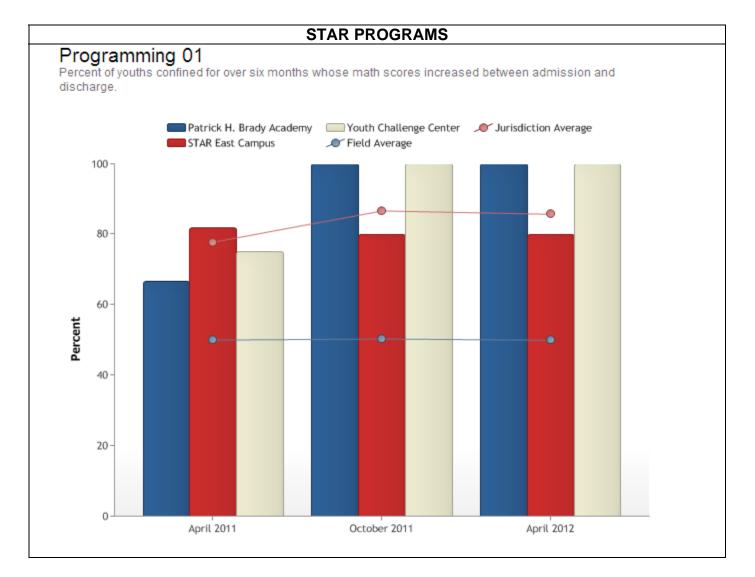
Youth confined for over 6 months whose math scores increased between admission and discharge was 100 percent in October and 100 percent in April.

#### STAR East Camp

Youth confined for over 6 months whose math scores increased between admission and discharge was 80 percent in October and 80 percent in April.

#### Youth Challenge Center

Youth confined for over 6 months whose math scores increased between admission and discharge was 100 percent in October and 100 percent in April.



## Programming 2 Scores: Reading

Percent of youth confined for over 6 months whose reading scores increased between admission and discharge.

#### **Jurisdiction Average**

The jurisdiction average for this outcome measure (OM) is currently 76.19%, well above the field average.

#### **STAR East Camp**

A FIP was developed for this OM in April 2004 and has been formally closed. East Camp re-opened this FIP in April 2011 and formally closed it October 2011.

#### Youth Challenge Center

A Facility Improvement Plan FIP was developed for this OM in October 2001 and April 2005 and has been deemed successful and closed. YCC re-opened this FIP April 2011 and formally closed it October 2011.

#### **Brady Academy**

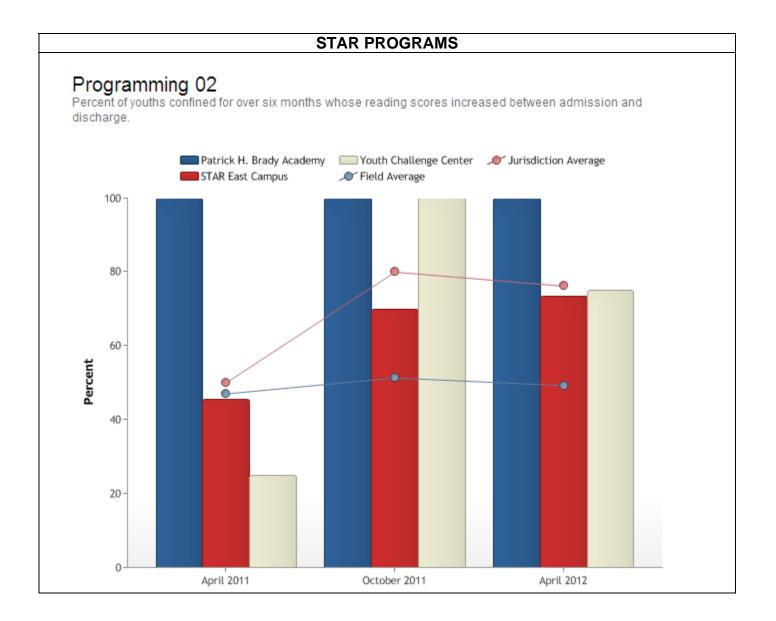
Youth confined for over 6 months whose reading scores increased between admission and discharge was 100 percent in October and in April.

#### STAR East Camp

Youth confined for over 6 months whose reading scores increased between admission and discharge was 70 percent in October and 73.33 percent in April.

#### Youth Challenge Center

Youth confined for over 6 months whose reading scores increased between admission and discharge was 100 percent in October and 75 percent in April.



## Programming 3 Admissions: Math Test

Percent of youth whose records indicate that they received a math test at admission.

#### **Jurisdiction Average**

The jurisdiction average for this outcome measure (OM) is currently 100.00%, well above the national average.

#### **Brady Academy**

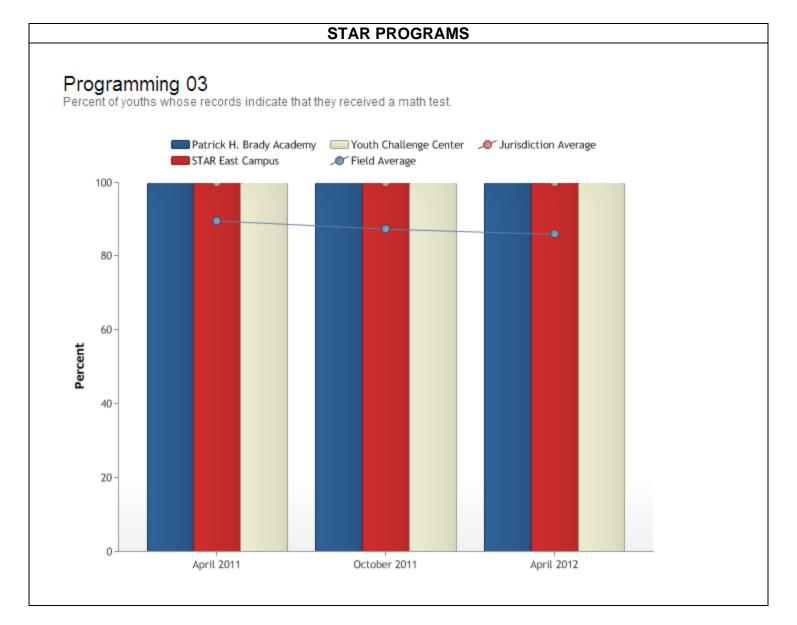
Percent of youth whose records indicate they have received a math test at admission has consistently been 100 percent for October and April data collections.

#### STAR East Camp

Percent of youth whose records indicate they have received a math test at admission has consistently been 100 percent for October and April data collections.

#### Youth Challenge Center

Percent of youth whose records indicate they have received a math test at admission has consistently been 100 percent for October and April data collections.



## Programming 4 Admission: Reading Test

Percent of youth whose records indicated that they received a reading test at admission.

#### **Jurisdiction Average**

The jurisdiction average for this outcome measure (OM) is currently 100.00%, well above the national average.

#### **Brady Academy**

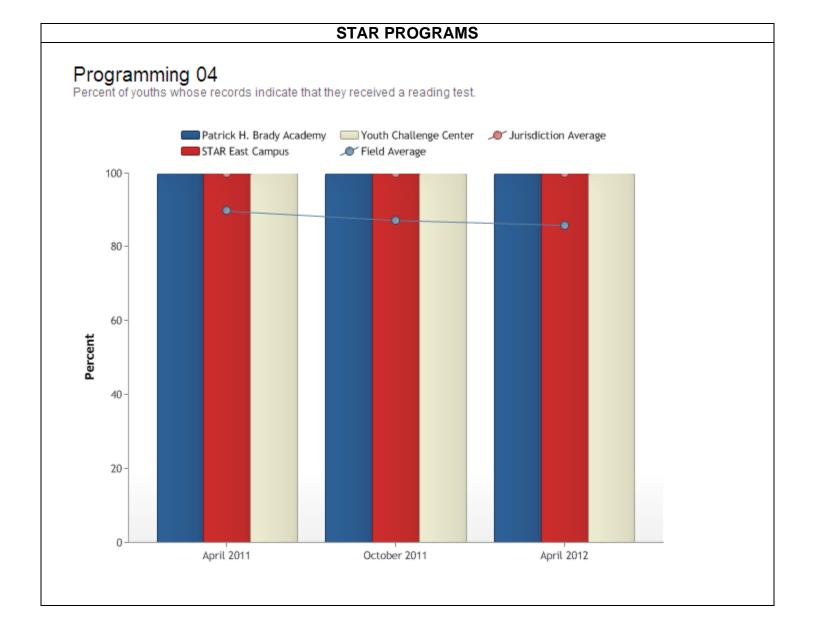
Percent of youth whose records indicate they have received a reading test at admission has consistently been 100 percent for October and April data collections.

#### STAR East Camp

Percent of youth whose records indicate they have received a reading test at admission has consistently been 100 percent for October and April data collections.

#### Youth Challenge Center

Percent of youth whose records indicate they have received a reading test at admission has consistently been 100 percent for October and April data collections.



## **Programming 5 Admission: Vocational Assessment**

Percent of youth whose records indicate that they received a vocational assessment by qualified staff.

## **Jurisdiction Average**

The jurisdiction average for this outcome measure (OM) is currently 100.00%, well above the national average.

#### **Brady Academy**

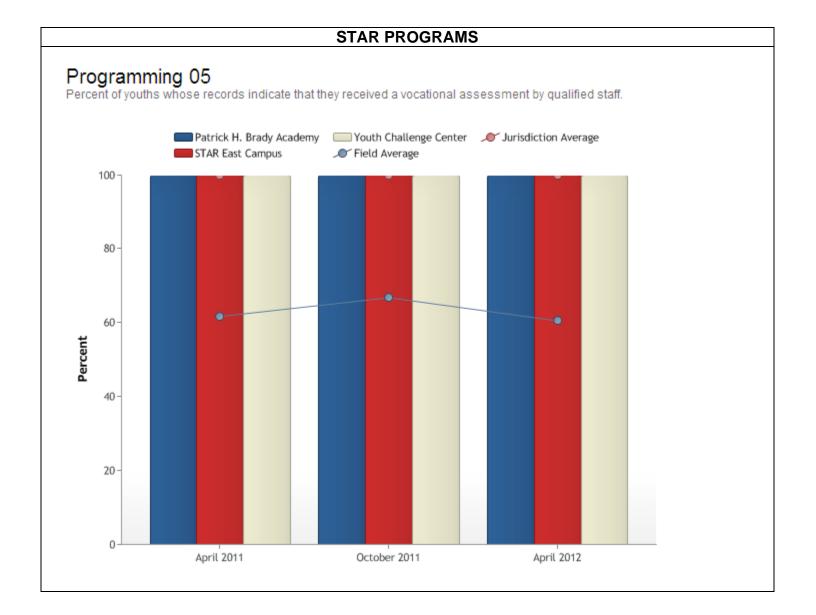
Percent of youth whose records indicate they have received a vocational assessment by qualified staff was 100 percent in October and in April.

#### **STAR East Camp**

Percent of youth whose records indicate they have received a vocational assessment by qualified staff was 100 percent in October and 100 percent in April.

#### Youth Challenge Center

Percent of youth whose records indicate they have received a vocational assessment by qualified staff was 100 percent in October and 100 percent in April.



## **Programming 6 Programming: Vocational Skills**

Percent of youth confined for more than 60 days whose records indicate that they received the vocational skills programming prescribed by their individual treatment plans.

#### **Jurisdiction Average**

The jurisdiction average for this outcome measure (OM) is currently 100.00% well above the national average.

#### Youth Challenge Center

A FIP was developed for this OM in April 2003 and has been deemed successful and closed.

#### **Brady Academy**

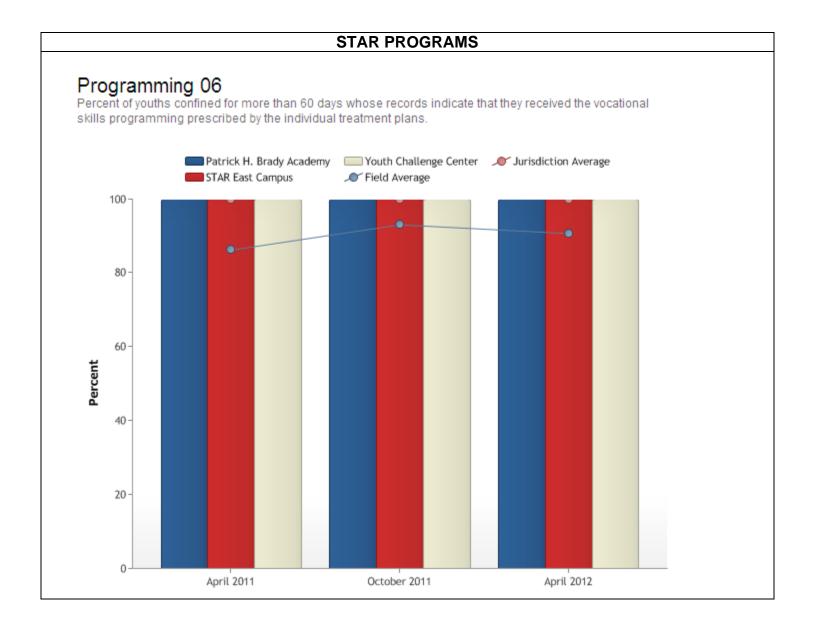
Youth confined for over 6 months whose reading scores increased between admission and discharge was 100 percent in October and 100 percent in April.

#### STAR East Camp

Percent of youth confined for more than 60 days whose records indicate they've received vocational skills programming was 100 percent for October and April.

#### Youth Challenge Center

Percent of youth confined for more than 60 days whose records indicate they've received vocational skills programming was 100 percent for October and April.



## **Programming 7 Curriculum: Vocational Skills**

Percent of youth confined for more than 60 days whose records indicate that they have completed a vocational skills curriculum.

#### **Jurisdiction Average**

The jurisdiction average for this outcome measure (OM) is currently 100.00%, well above the national average.

#### **Brady Academy**

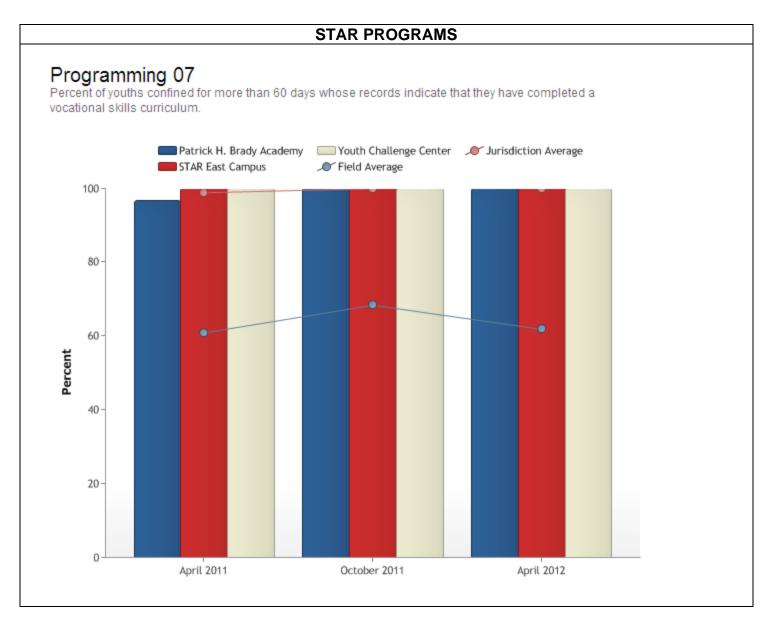
Percent of youth confined for more than 60 days whose records indicate that they have completed vocational skills curriculum was 100 percent in October and 100 percent in April.

#### STAR East Camp

Percent of youth confined for more than 60 days whose records indicate that they have completed vocational skills curriculum was 100 percent in October and in April.

#### Youth Challenge Center

Percent of youth confined for more than 60 days whose records indicate that they have completed vocational skills curriculum was 100 percent in October and in April.



## Programming 8 Programming: Educational

Percent of youth confined for more than 60 days whose records indicate that they received the educational programming prescribed by their individual treatment plans.

#### **Jurisdiction Average**

The jurisdiction average for this outcome measure (OM) is currently 100.00%, well above the national average.

**Brady Academy-** A Facility Improvement Plan (FIP) was developed for this outcome measure (OM) in April 2001 and has been deemed successful and formally closed.

**STAR East Camp-** A FIP was developed for this OM in October '03 along with Programming 17 and has been deemed successful and formally closed.

**Youth Challenge Center - A** FIP was developed for this OM in April 2001 and has been deemed successful and closed.

#### **Brady Academy**

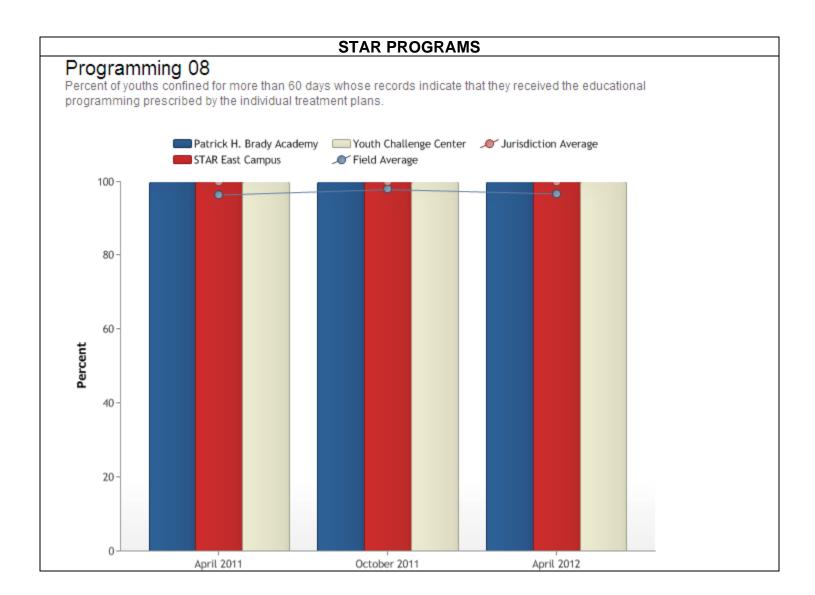
Percent of youth confined for more than 60 days whose records indicate they have received the education programming as prescribed in their Individual Treatment Plan (ITP) is 100 percent for October and April.

#### STAR East Camp

Percent of youth confined for more than 60 days whose records indicate they have received the education programming as prescribed in their Individual Treatment Plan (ITP) is 100 percent for October and (100.00) percent for April.

#### Youth Challenge Center

Percent of youth confined for more than 60 days whose records indicate they have received the education programming as prescribed in their Individual Treatment Plan (ITP) is 100 percent for October and 100 percent for April.



## Programming 9 Non English Speaking Youth

Percent of non-English speaking youth who have treatment plans in the appropriate language.

#### **Jurisdiction Average**

The jurisdiction average for this outcome measure (OM) is currently 0.000%.

## **Brady Academy**

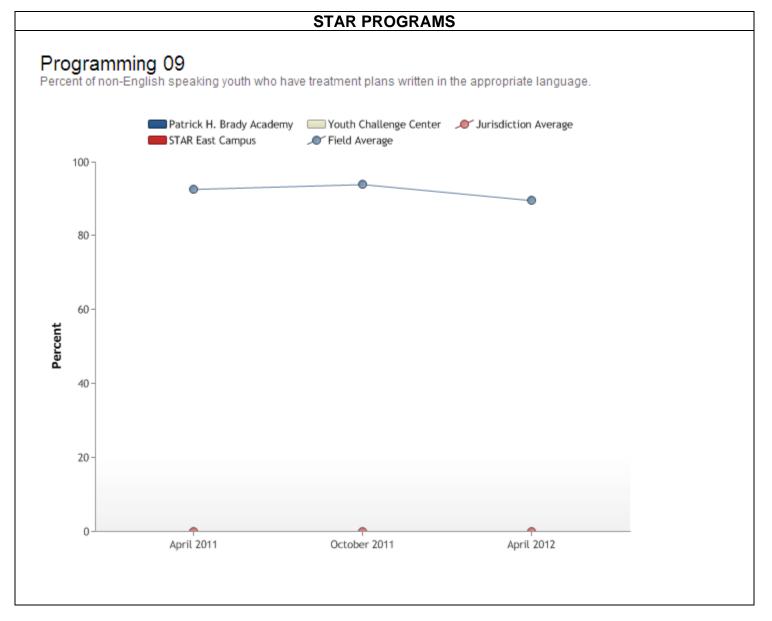
Percentage of non-English speaking youth who have treatment plans written in the appropriate language did not apply to this program for October and April data collections.

#### **STAR East Camp**

Percentage of non-English speaking youth who have treatment plans written in the appropriate language did not apply to this program for October and April data collections.

## Youth Challenge Center

Percentage of non-English speaking youth who have treatment plans written in the appropriate language did not apply to this program for October and April data collections.



## **Programming 10 Minority Ratio**

Ratio of percent of minority staff to percent of minority youth.

## **Jurisdiction Average**

The jurisdiction average for this outcome measure (OM) is currently 0.09%, well below the national average.

## **Brady Academy**

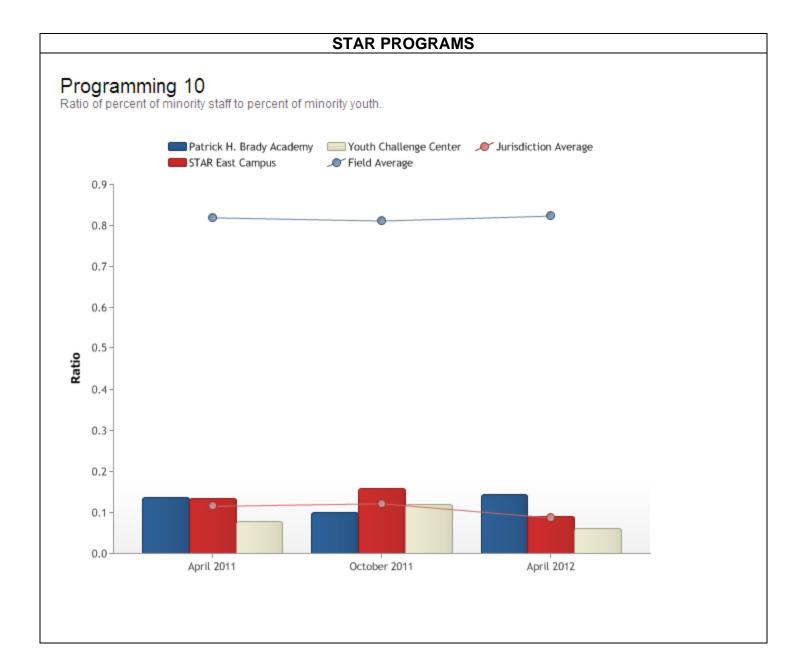
Ratio of minority staff to minority youth was (0.10) percent in October and (0.14) percent in April.

## STAR East Camp

Ratio of minority staff to minority youth was (0.16) percent in October and (0.09) percent in April.

## Youth Challenge Center

Ratio of minority staff to minority youth was (0.12) percent in October and (0.06) percent in April.



## Programming 11 Programming: Psychosocial/Social Skills

Percent of youth confined for more than 60 days whose reports indicated that they received psychosocial/social skills programming prescribed by their individual treatment plans.

#### **Jurisdiction Average**

The jurisdiction average for this outcome measure (OM) is currently 100.00%.

#### Youth Challenge Center

A FIP was developed for this OM in April 2001 and has been deemed successful and closed.

#### **Brady Academy**

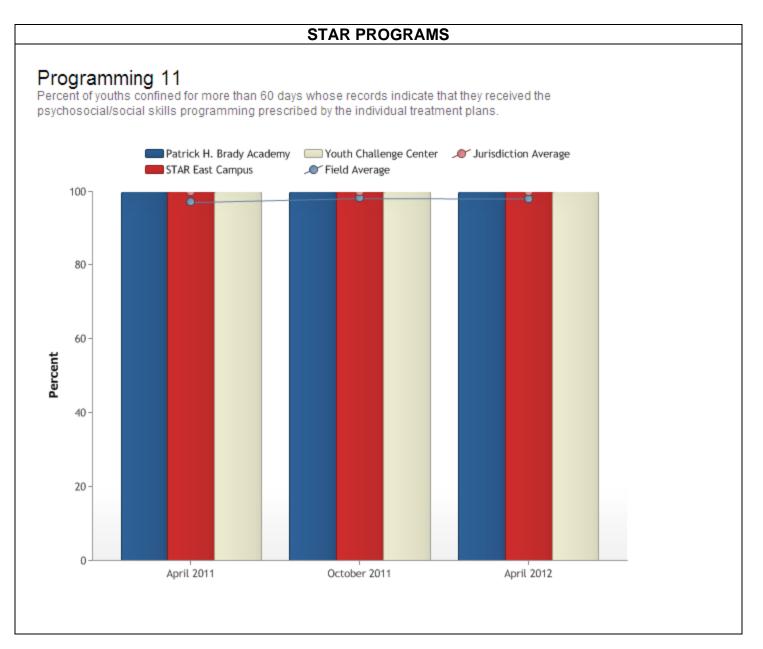
Percent of youth confined for more than 60 days whose records indicate they've received the social skills programming as prescribed in their ITP was 100 percent for October and April.

#### **STAR East Camp**

Percent of youth confined for more than 60 days whose records indicate they've received the social skills programming as prescribed in their ITP was 100 percent for October and April.

#### Youth Challenge Center

Percent of youth confined for more than 60 days whose records indicate they've received the social skills programming as prescribed in their ITP was 100 percent for October and 100 percent in April.



## **Programming 12 Monthly Progress Notes**

Percent of youth confined for more than 60 days whose individual treatment plans have monthly progress notes.

#### **Jurisdiction Average**

The jurisdiction average for this outcome measure (OM) is currently 100.00%.

#### **Brady Academy**

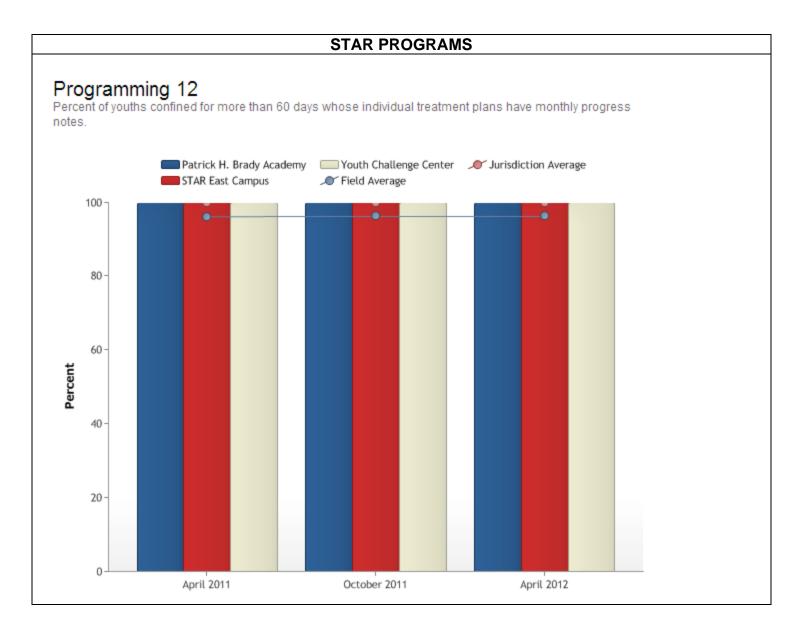
Percent of youth confined for more than 60 days whose ITP's have monthly progress notes are 100 percent for October and April data collections.

#### **STAR East Camp**

Percent of youth confined for more than 60 days whose ITP's have monthly progress notes are 100) percent for October and April data collections.

#### Youth Challenge Center

Percent of youth confined for more than 60 days whose ITP's have monthly progress notes are 100 percent for October and April data collections.



## **Programming 13 Annual Summary Treatment Progress**

Percent of youth confined for more than 1 year whose records include an annual summary of treatment progress.

#### **Jurisdiction Average**

The jurisdiction average for this outcome measure (OM) is currently 0.000%.

#### Youth Challenge Center

A FIP was developed for this OM in May 2002 and has been deemed successful and closed.

#### **Brady Academy**

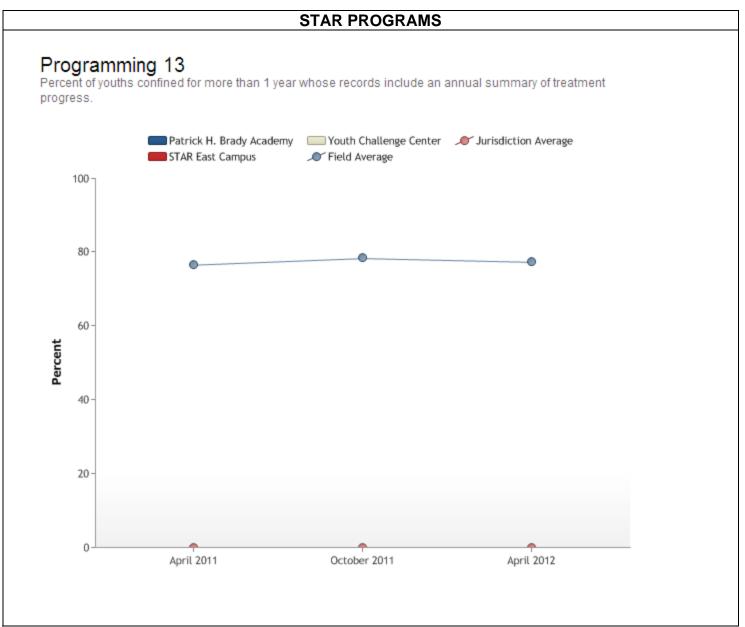
Percent of youth confined for more than 1 year whose records include an annual summary did not apply to this program for the October and April data collections as no youth were in the program for that length of time.

#### STAR East Camp

Percent of youth confined for more than 1 year whose records include an annual summary did not apply to this program for the October and April data collections as no youth were in the program for that length of time.

#### Youth Challenge Center

Percent of youth confined for more than 1 year whose records include an annual summary did not apply to this program for the October and April data collections as no youth were in the program for that length of time.



## **Programming 14 Curriculum: Health**

Percent of youth confined for more than 60 days whose records indicate that they have completed the health curriculum.

#### Jurisdiction Average

The jurisdiction average for this outcome measure (OM) is currently 100.00%.

#### STAR East Camp

A FIP was developed for the OM in October '02 and has been deemed successful and formally closed.

#### Youth Challenge Center

A FIP was developed for this OM in October 2001 and again in April 2004 and has been deemed successful and closed.

#### **Brady Academy**

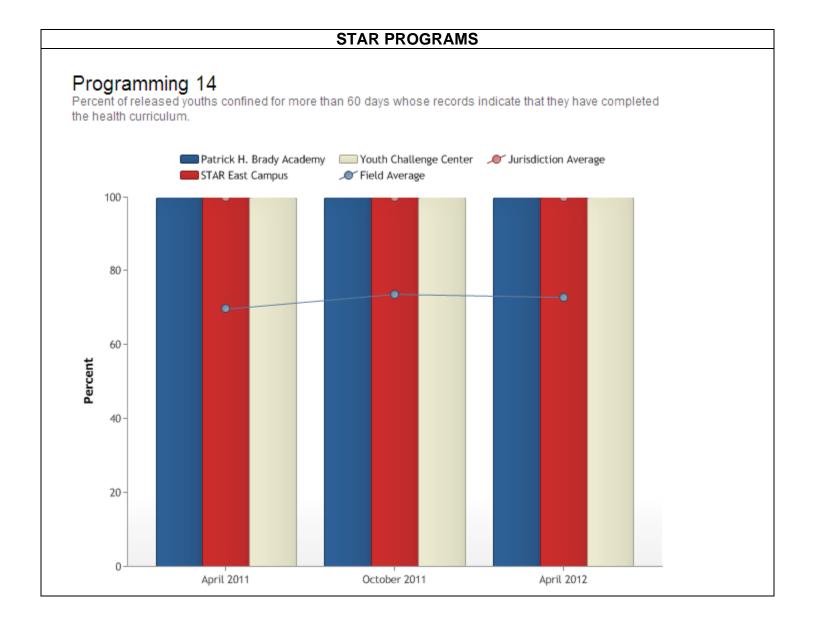
Percent of youth confined over 60 days whose records indicate they have completed the health curriculum is 100 percent for October and April data collections.

#### STAR East Camp

Percent of youth confined over 60 days whose records indicate they have completed the health curriculum is 100 percent for October and April data collections.

#### Youth Challenge Center

Percent of youth confined over 60 days whose records indicate they have completed the health curriculum is 100 percent for October and April data collections.



## Programming 15 Curriculum: Psychosocial/Social Skills

Percent of youth confined for more than 60 days whose records indicate that they have completed the psychosocial/social skills curriculum.

#### **Jurisdiction Average**

The jurisdiction average for this outcome measure (OM) is currently 100.00%.

#### **Brady Academy**

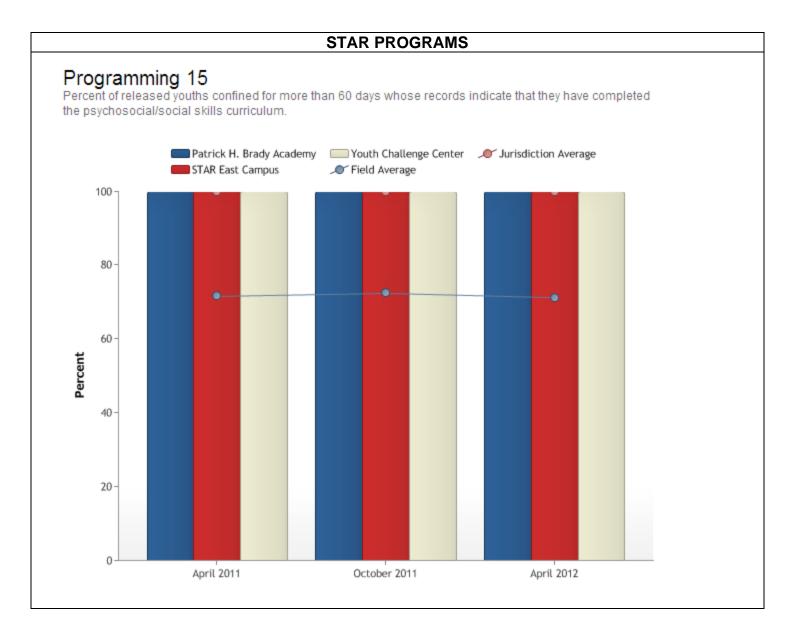
In October and April 100 percent of youth confined over 60 days had records to indicate they have completed the social skills curriculum.

#### STAR East Camp

In October and April 100 percent of youth confined over 60 days had records to indicate they have completed the social skills curriculum.

#### Youth Challenge Center

In October and April 100 percent of youth confined over 60 days had records to indicate they have completed the social skills curriculum.



## Programming 16 Assessment: Psychosocial/Social Skills

Percent of youth whose records indicate they have received a psychosocial/social skills assessment.

#### **Jurisdiction Average**

The jurisdiction average for this outcome measure (OM) is currently 100.00%.

#### **Brady Academy**

A Facility Improvement Plan (FIP) was developed for this outcome measure (OM) in October 2001 and has been deemed successful and formally closed.

#### **Brady Academy**

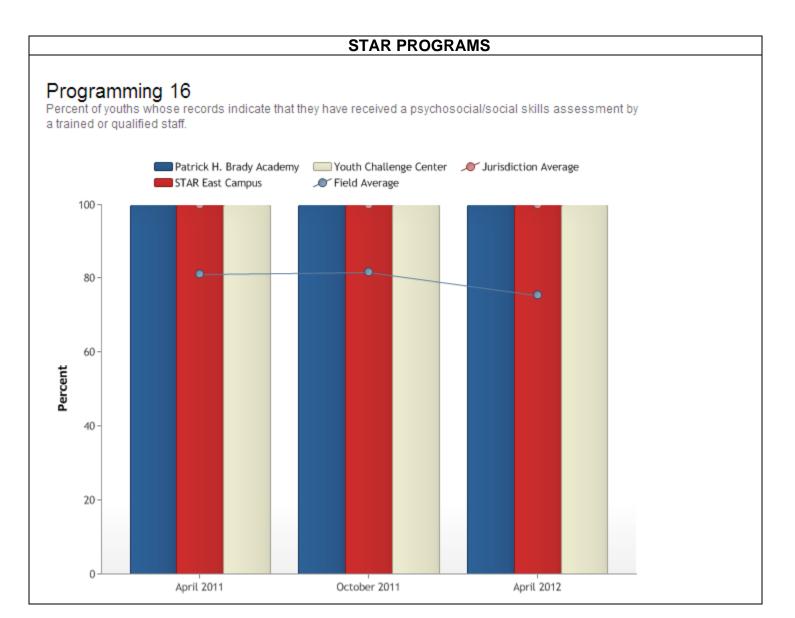
Percent of youth whose records indicate they've received a psychosocial/social skills assessment was 100 percent for October and April data collections.

#### STAR East Camp

Percent of youth whose records indicate they've received a psychosocial/social skills assessment was 100 percent for October and April data collections.

#### Youth Challenge Center

Percent of youth whose records indicate they've received a psychosocial/social skills assessment was 100 percent for October and April data collections.



## Programming 17 ITP

Percent of youth confined for more than 30 days whose records include a written individual treatment plan.

#### **Jurisdiction Average**

The jurisdiction average for this outcome measure (OM) is currently 100.00\%.

#### STAR East Camp

A FIP was developed for the OM in April '03 and has been deemed successful and formally closed.

#### **Brady Academy**

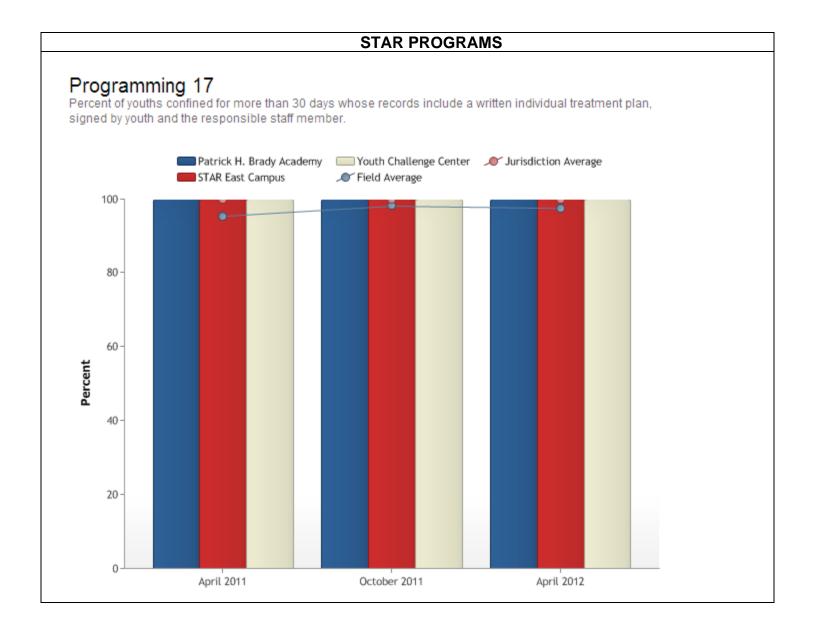
Percent of youth confined for more than 30 days whose records include a written individual treatment plan was 100 percent in October and (100.00) percent in April.

#### **STAR East Camp**

Percent of youth confined for more than 30 days whose records include a written individual treatment plan was 1000 percent in October and 100 percent in April.

#### Youth Challenge Center

Percent of youth confined for more than 30 days whose records include a written individual treatment plan was 100 percent in October and 100 percent in April.



# **Programming 18 Rate of Contact**

Rate of contact between facility staff and youth family including phone, email and/or visit.

#### **Jurisdiction Average**

The jurisdiction average for this outcome measure (OM) is currently 10.37%, slightly higher than the national average.

#### **Brady Academy**

A FIP was developed for this OM in October 2002 and has been deemed successful and formally closed.

#### STAR East Camp

A FIP was developed for the OM in October "04 April '05 and has been deemed successful and formally closed.

#### Youth Challenge Center

A FIP was developed for this OM in May 2002, and Oct '09 and has been deemed successful and closed.

#### Brady Academy

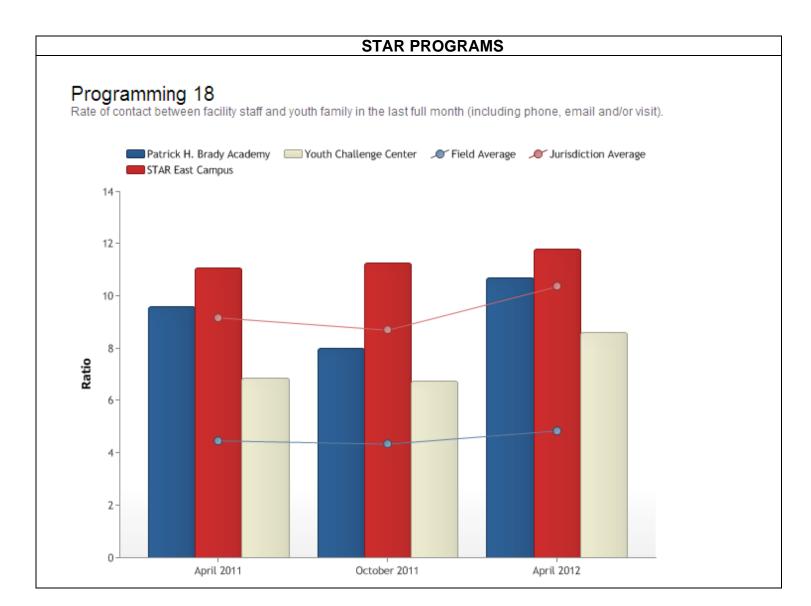
Rate of contact between facility staff and youth family is 8.0 contacts per month in October and 10.70 contacts for April.

#### STAR East Camp

Rate of contact between facility staff and youth family is 11.26 contacts per month in October and 11.80 contacts for April.

#### Youth Challenge Center

Rate of contact between facility staff and youth family is 6.77 contacts per month in October and 8.60 contacts for April.



# Programming 19 Youth Contact with Parent/Guardian

Percent of youth who have ever had in-person contact with parents or guardians while in facility.

## **Jurisdiction Average**

The jurisdiction average for this outcome measure (OM) is currently 57.78%, slightly lower than the national average.

#### **Brady Academy**

A FIP was developed for this OM in April 2011 and formally closed it April 2012.

#### **Brady Academy**

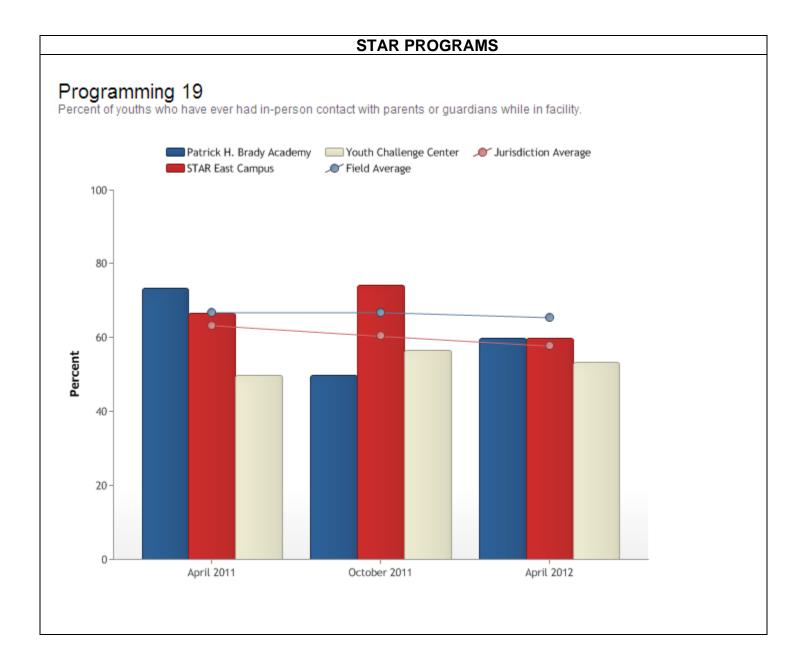
Percent of youth who have ever had in-person contact with parents or a guardian while in facility was 50 percent in October and 60 percent in April.

#### STAR East Camp

Percent of youth who have ever had in-person contact with parents or a guardian while in facility was 74.19 percent in October and 60 percent in April.

#### Youth Challenge Center

Percent of youth who have ever had in-person contact with parents or a guardian while in facility was 56.67 percent in October and 53.33 percent in April.



# **Programming 20 Telephone Policies**

Percent of youth who report those policies governing telephone calls are implemented consistently.

## **Jurisdiction Average**

The jurisdiction average for this outcome measure (OM) is currently 77.53%, slightly higher than the national average.

## **Brady Academy**

A FIP was developed for this outcome measure OM in May 2002 and has been deemed successful and formally closed.

## **STAR East Camp**

A FIP was developed for this OM in April 2003 and has since been deemed successful and formally

## **Brady Academy**

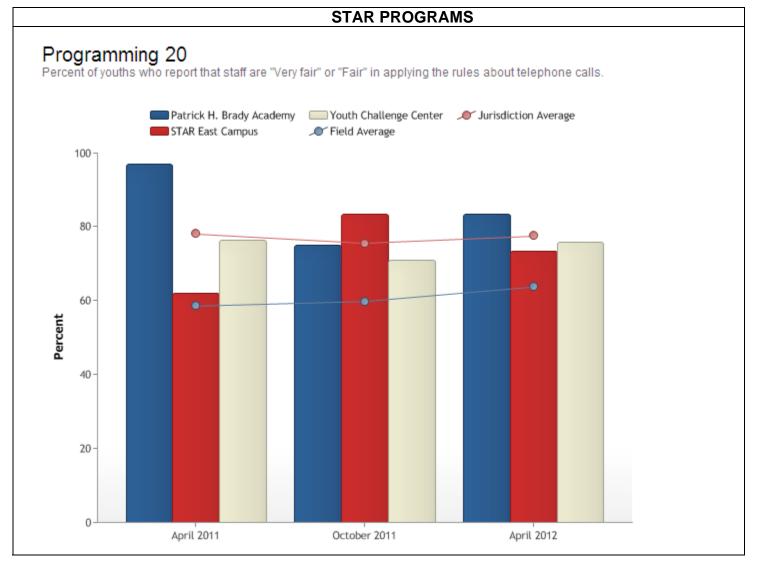
Percent of youth who report that policies governing telephone calls are implemented consistently were 75 percent in October and 83.33 percent in April.

## **STAR East Camp**

Percent of youth who report that policies governing telephone calls are implemented consistently were 83.33 percent in October and 73.33 percent in April.

## Youth Challenge Center

Percent of youth who report that policies governing telephone calls are implemented consistently were 71.11 percent in October and 75.86 percent in April.



# **Programming 21 Phone Contact**

# Percent of youth who report that they have had phone contact with a parent or guardian.

## **Jurisdiction Average**

The jurisdiction average for this outcome measure (OM) is currently 98.86%, slightly higher than the national average.

## Youth Challenge Center

A FIP was developed for this OM, along with the following OM's: (Programming 21, Justice 1, and Justice 6) in May 2002 and has been deemed successful and closed.

## **Brady Academy**

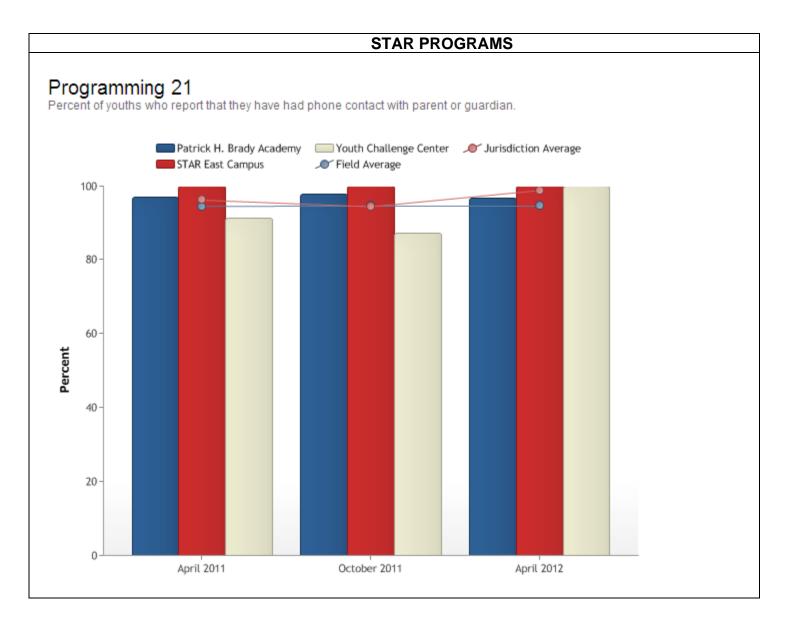
Percent of youth who report that they've had phone contact with a parent or guardian increased to 97.96 percent in October and 96.67 percent in April.

## STAR East Camp

Percent of youth who report that they've had phone contact with a parent or guardian was 100 percent in October and 100 percent in April.

# Youth Challenge Center

Percent of youth who report that they've had phone contact with a parent or guardian was 87.23 percent in October and 100 percent in April.



## **Programming 22 Visitations**

Visitation per 100 person days of youth confinement.

## **Jurisdiction Average**

The jurisdiction average for this outcome measure (OM) is a rate of 0.07, slightly below the national average.

## **Brady Academy**

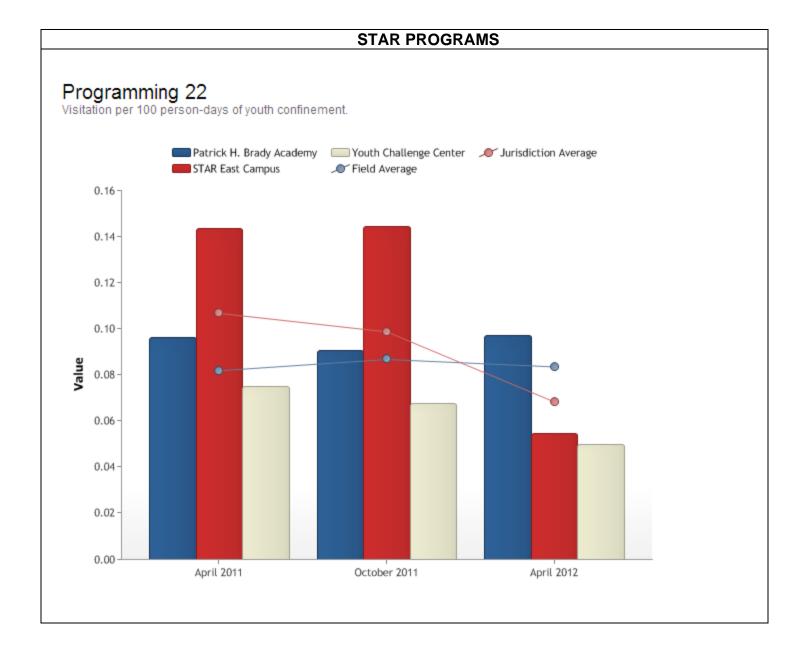
The rate of visitation per 100 person days of confinement in October was .09 and a rate of .10 in April.

## STAR East Camp

The rate of visitation per 100 person days of confinement in October was .14 and a rate of .05 in April.

#### Youth Challenge Center

The rate of visitation per 100 person days of confinement in October was .07 and a rate of .05 in April.



# **Programming 23 Community Volunteers**

The number of community volunteers providing programming in the facility over the average daily youth population.

#### **Jurisdiction Average**

The jurisdiction average for this outcome measure (OM) is currently a rate of 1.33%, slightly higher than the national average.

#### **STAR East Camp**

A FIP was developed for this OM in April 2003 and has been deemed successful and formally closed. This FIP was re-opened in April 2011 and successful closed in October 2011.

#### **Brady Academy**

The number of community volunteers providing programming over the average day count is a rate of 1.79 in October and 1.01 in April.

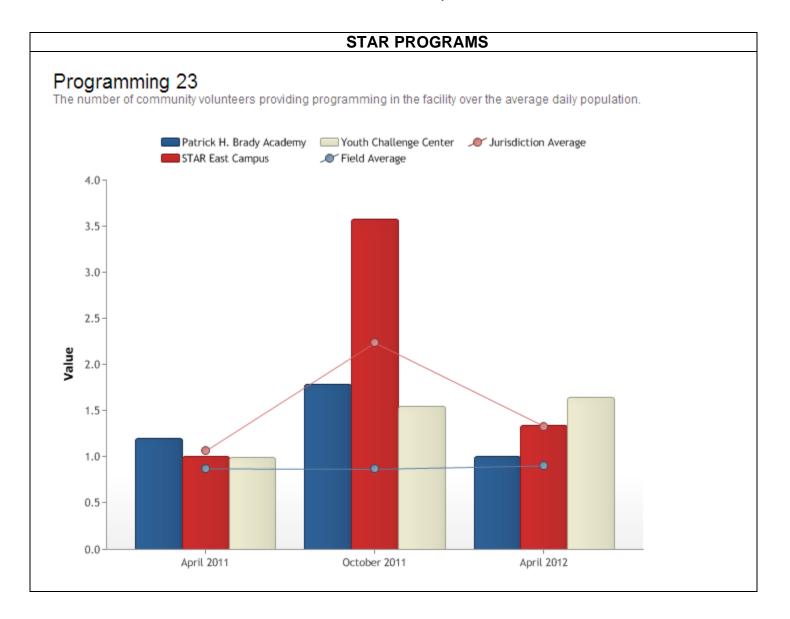
## STAR East Camp

The number of community volunteers providing programming over the average day count is a rate of 3.58 in October and 1.35 in April.

#### Youth Challenge Center

The number of community volunteers providing programming over the average day count is a rate of 1.55 in October and 1.65 in April.

**Note:** Reporting of volunteers is for the data collection month only, not for the last 6 months.



# Programming 24 Community Volunteer Programs

Percent of facility programs that engages community volunteers.

## Jurisdiction Average

The jurisdiction average for this outcome measure (OM) is currently 100.0%.

## **Brady Academy**

A Facility Improvement Plan (FIP) was developed for this outcome measure (OM) in October 2001 and has been deemed successful and formally closed.

#### **Brady Academy**

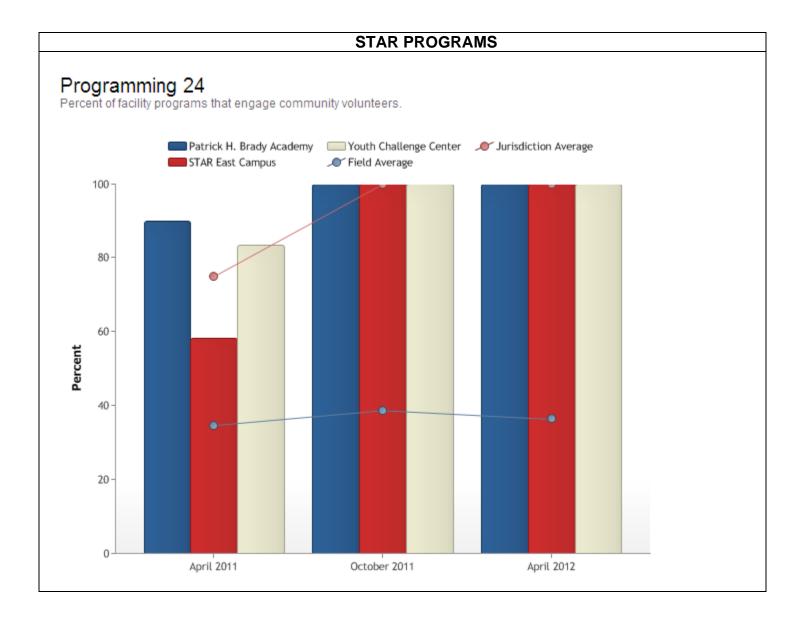
Percent of facility programs that engage community volunteers was 100 percent in October and 100 percent in April.

#### **STAR East Camp**

Percent of facility programs that engage community volunteers was 100 percent in October and in April.

## Youth Challenge Center

Percent of facility programs that engage community volunteers was 100 percent in October and 100 percent in April.



# Programming 25 Higher Level at Release

Percent of youth who achieve a higher level by the time of release.

# **Jurisdiction Average**

The jurisdiction average for this outcome measure (OM) is currently 100%.

## **Brady Academy**

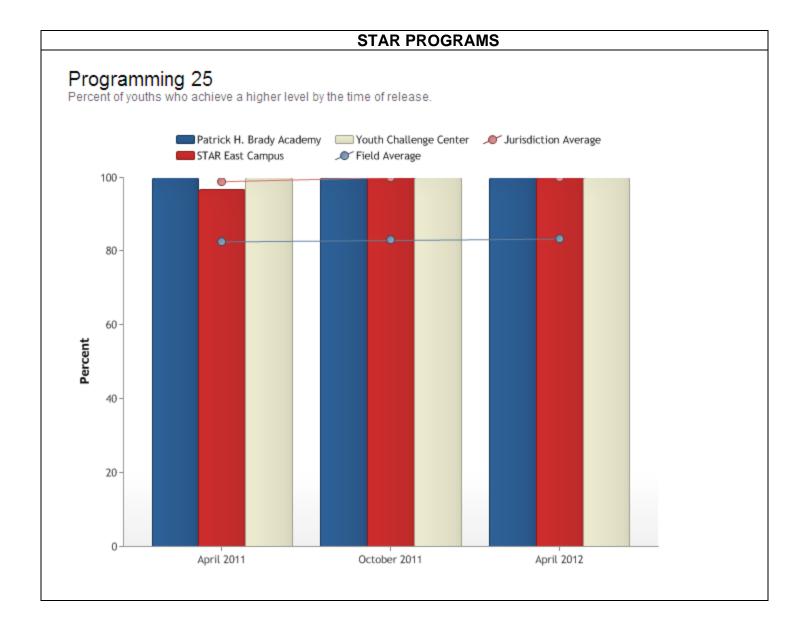
Percent of youth who achieve a higher level by the time of their release is 100 percent for October and April.

## **STAR East Camp**

Percent of youth who achieve a higher level by the time of their release is 100 percent for October and 100 percent for April.

## Youth Challenge Center

Percent of youth who achieve a higher level by the time of their release is 100 percent for October and 100 percent for April.



# Programming 26 Youth's Understanding of Facility Level System

# Percent of youth who say they understand their facility's level system.

#### **Jurisdiction Average**

The jurisdiction average for this outcome measure (OM) is currently 97.75%, slightly higher than the national average.

## STAR East Camp

An (FIP) was developed for the (OM) in October 2008. The (team has deemed it successful and it has been closed.

## **Brady Academy**

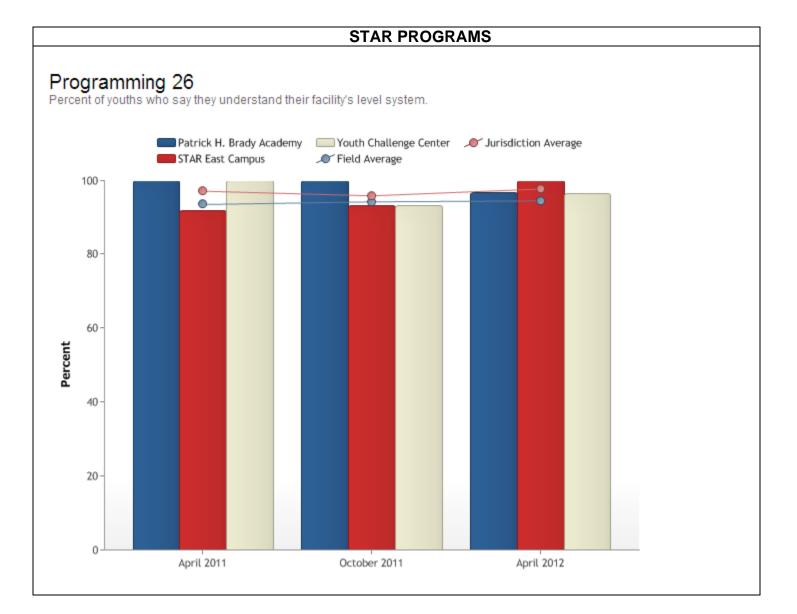
In October, 100 percent of youth say they understand their facility's level system. In April, 96.67 percent of youth say they understand the facilities level system.

#### STAR East Camp

In October, 93.10 percent of youth say they understand their facility's level system. In April, 100 percent of youth say they understand the facilities level system.

#### Youth Challenge Center

In October, 93.33 percent of youth say they understand their facility's level system. In April, 96.55 percent of youth say they understand the facilities level system.



# Programming 27 Youth's Knowing Level

Percent of Youth who know what level they are on.

#### Jurisdiction Average

The jurisdiction average for this outcome measure (OM) is currently 100.00%, slightly higher than the national average.

## **Brady Academy**

A Facility Improvement Plan (FIP) was developed for this outcome measure (OM) in May 2002 and has been deemed successful and formally closed.

#### **Brady Academy**

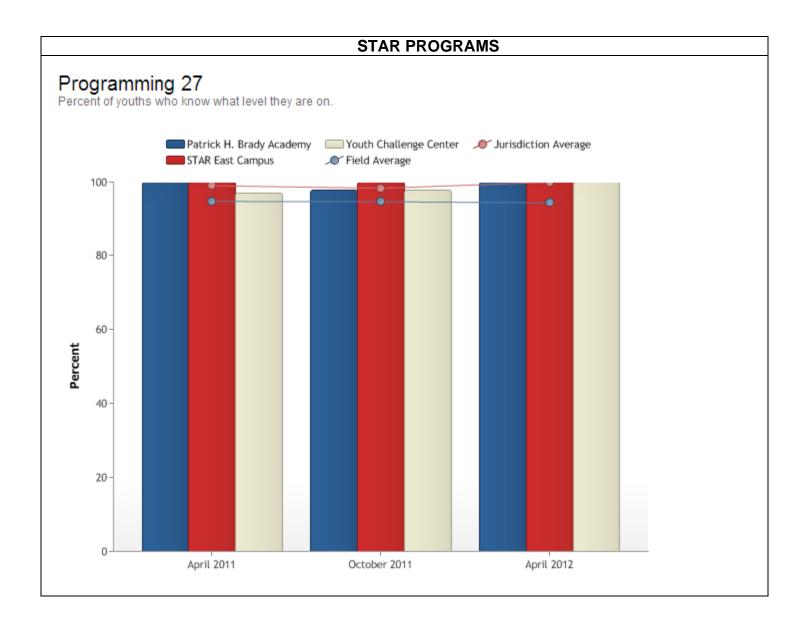
In October 97.92 percent of youth knew what level they were on and 100 percent of youth knew what level they were on in April.

## **STAR East Camp**

In October 100 percent of youth knew what level they were on and 100 percent of youth knew what level they were on in April.

## Youth Challenge Center

In October 97.78 percent of youth knew what level they were on and 100 percent of youth knew what level they were on in April.





## Department of Corrections

# Health

This includes intake, ITP implementation and juvenile awareness of services.

Health 1 Intake Screening: Complete

Percent of youth presented for admission who had a complete intake screening by trained or qualified staff.

# Jurisdiction Average

The jurisdiction average for this outcome measure (OM) is currently 100.00%.

# **Brady Academy**

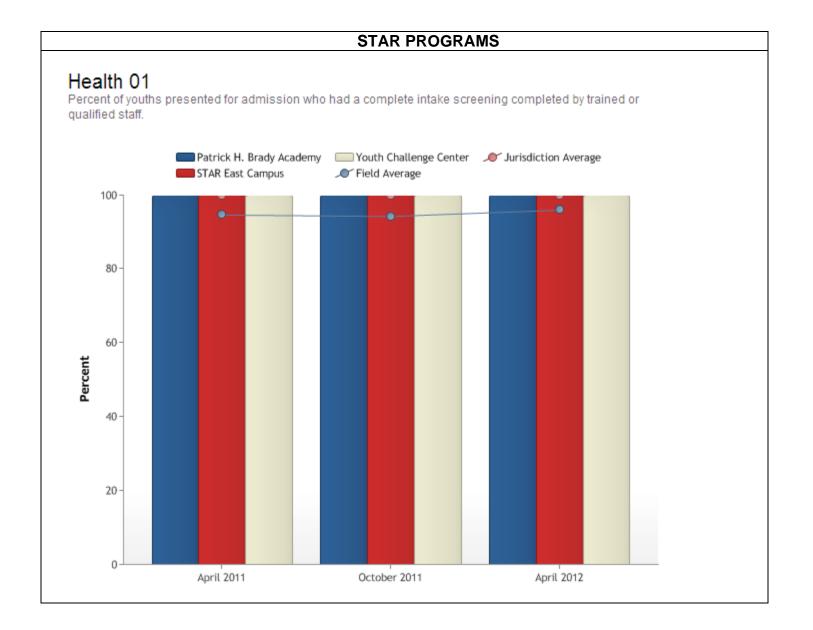
In October and April 100 percent of youth had complete intake screenings completed.

# STAR East Camp

In October and April 100 percent of youth had complete intake screenings completed.

# Youth Challenge Center

In October and April 100 percent of youth had complete intake screenings completed.



# Health 2 Intake Screening: Health

Percent of youth presented for admission who had a health intake screening completed by trained or qualified staff in one hour or less.

## **Jurisdiction Average**

The jurisdiction average for this outcome measure (OM) is currently 90.00%.

## **Brady Academy**

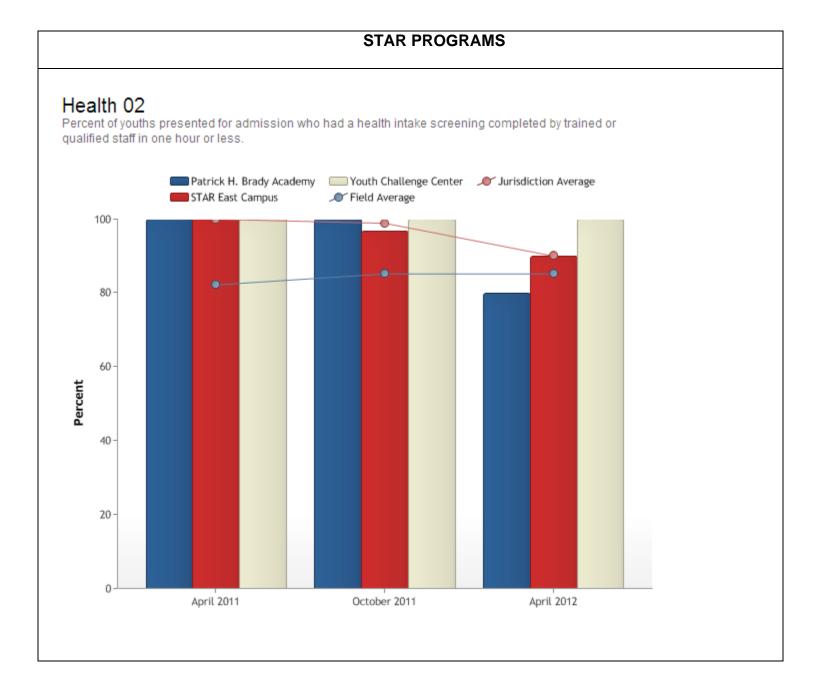
In October 100 percent of youth health screenings were recorded in an hour or less and 80 percent in April.

## **STAR East Camp**

In October 96.77 percent of youth health screenings were recorded in an hour or less and 90 percent in April.

## Youth Challenge Center

In October and April 100 percent of youth health screenings were recorded in an hour or less.



## January 2013

# Health 3 Intake Screening: Mental Health

Percent of youth presented for admission that had a mental health intake screening completed by trained or qualified staff in one hour or less.

## **Jurisdiction Average**

The jurisdiction average for this outcome measure (OM) is currently 93.33%, slightly higher than the national average.

## **Brady Academy**

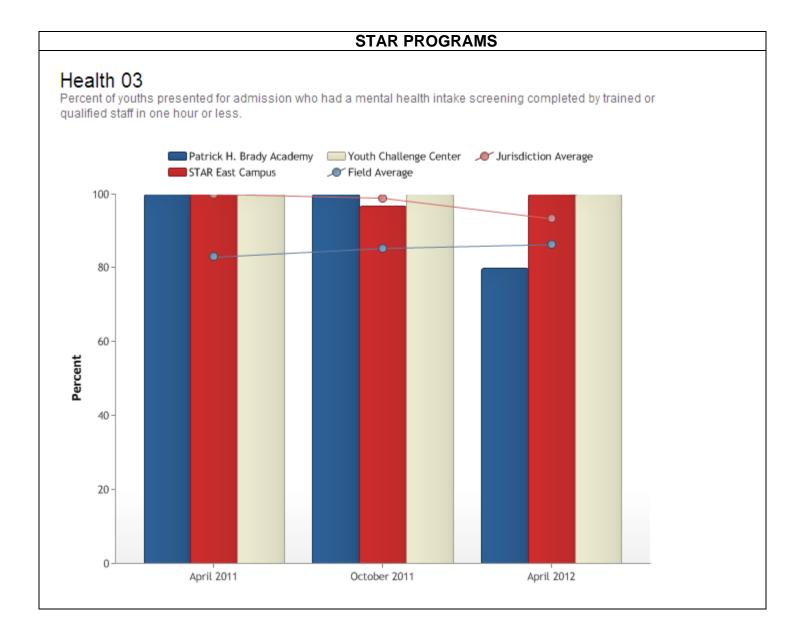
In October 100 percent of youth had MH screenings completed in this program. In April 80 percent of youth MH screenings were recorded.

## STAR East Camp

In October, 96.77 percent of youth had MH screenings completed in this program. In April 100 percent of youth MH screenings were recorded.

## Youth Challenge Center

In October 100 percent of youth had MH screenings completed in this program. In April 100 percent of youth MH screenings were recorded.



# Health 4 Intake Screening: Suicide Prevention

Percent of youth presented for admission that had a suicide prevention screening completed by trained or qualified staff in one hour or less.

## Jurisdiction Average

The jurisdiction average for this outcome measure (OM) is currently 91.11%, slightly higher than the national average.

## **Brady Academy**

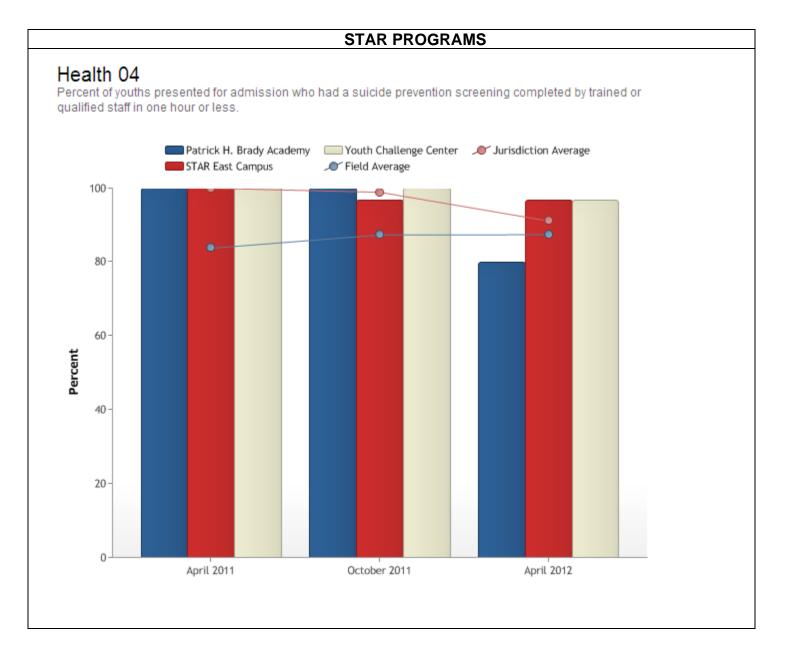
In October 100 percent of youth had suicide screenings completed in this program. In April 80 percent of youth suicide screenings were recorded.

## STAR East Camp

In October 96.77 percent of youth had suicide screenings completed in this program. In April 96.67 percent of youth suicide screenings were recorded.

## Youth Challenge Center

In October 100 percent of youth had suicide screenings completed in this program. In April 96.67 percent of youth suicide screenings were recorded.



# Health 5 Intake Screening: Completed in less than 1 hour

Percent of youth presented for admission that had an intake screening completed by trained or qualified staff in one hour or less.

# **Jurisdiction Average**

The jurisdiction average for this outcome measure (OM) is currently 88.89%, slightly higher than the national average.

## **Brady Academy**

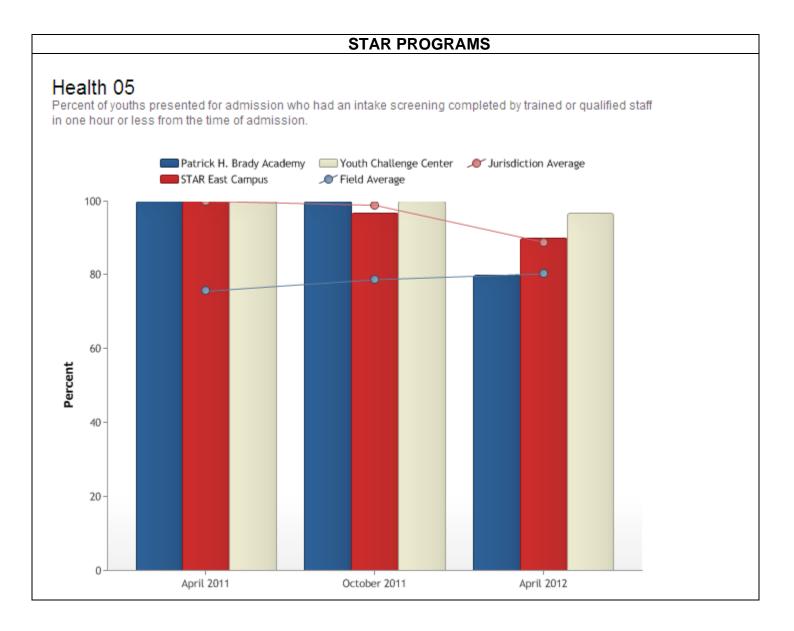
In October 100 percent of youth had intake screenings completed in one hour or less from the time of admissions. In April 80 percent of youth intake screenings were recorded.

## STAR East Camp

In October 97.77 percent of youth had intake screenings completed in one hour or less from the time of admissions. In April 90 percent of youth intake screenings were recorded.

## Youth Challenge Center

In October 100 percent of youth had intake screenings completed in one hour or less from the time of admissions. In April 96.67 percent of youth intake screenings were recorded.



# Health 6 Intake Screening: Completed before assigned to housing unit

Percent of youth presented for admission whose intake screenings were completed by trained or qualified staff, before they were assigned to housing units.

## Jurisdiction Average

The jurisdiction average for this outcome measure (OM) is currently 100.00%.

## **Brady Academy**

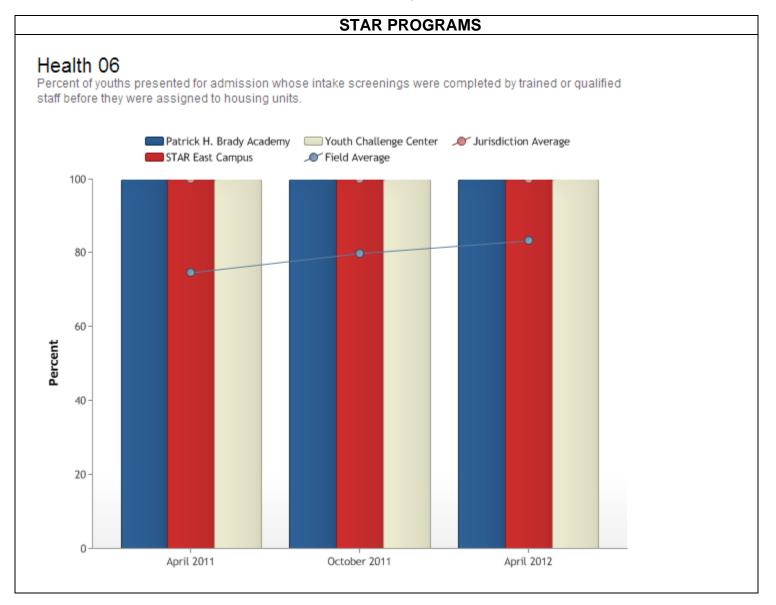
Percent of youth at admission whose intake screenings were completed before they were assigned housing units was 100 percent in October and 100 percent in April.

## **STAR East Camp**

Percent of youth at admission whose intake screenings were completed before they were assigned housing units was 100 percent in October and 100 percent in April.

## Youth Challenge Center

Percent of youth at admission whose intake screenings were completed before they were assigned housing units was 100 percent in October and 100 percent in April.



# Health 7 Completed: Health Assessment

Percent of youth presented for admission whose health assessments were completed by trained or qualified staff within seven days.

## **Jurisdiction Average**

The jurisdiction average for this outcome measure (OM) is currently 97.78%, slightly higher than the national average.

## Youth Challenge Center

A FIP was developed for this OM in October 2001 and has been deemed successful and closed.

## **Brady Academy**

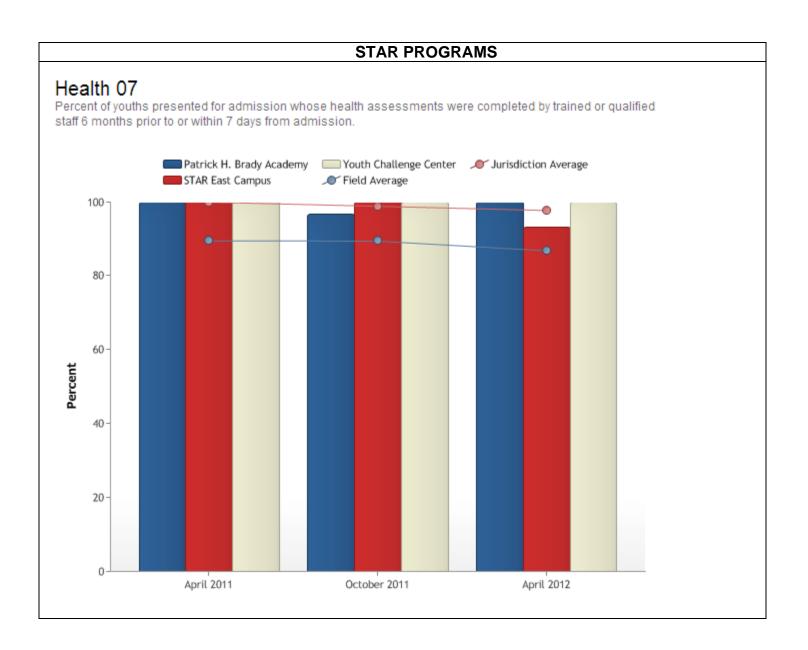
The percent of youth admitted who had health assessments completed within 7 days is 96.67 percent for October and 100 for April.

## STAR East Camp

The percent of youth admitted who had health assessments completed within 7 days is 100 percent for October and 93.33 for April.

## Youth Challenge Center

The percent of youth admitted who had health assessments completed within 7 days is 100 percent for October and April.



# Health 8 Completed: Mental Health Assessment

Percent of youth presented for admission whose mental health assessments were completed by trained or qualified staff within seven days.

## Jurisdiction Average

The jurisdiction average for this outcome measure (OM) is currently 68.89%, lower than the national average.

## STAR East Camp

A FIP was developed for this OM in October 2012 and is currently in progress as a jurisdiction improvement plan. See details below.

## **Brady Academy**

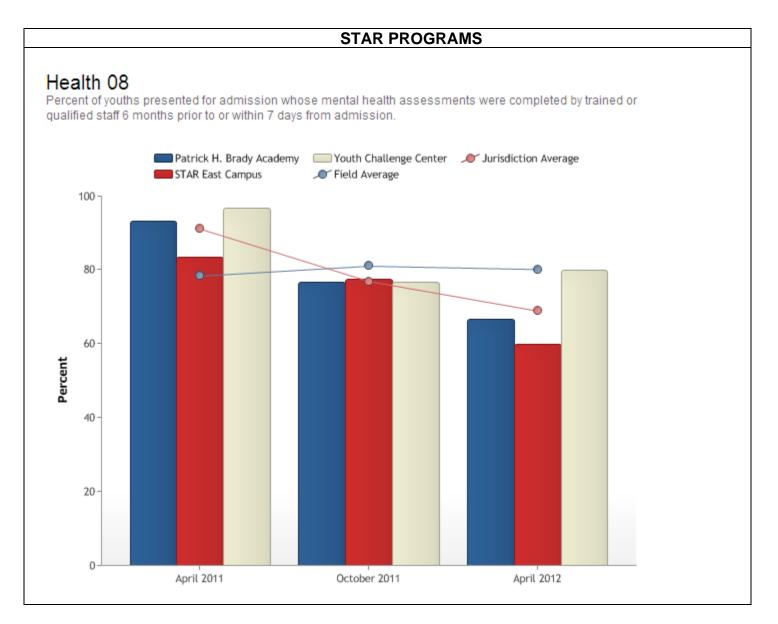
The youth who had mental health assessments completed within 7 days of admissions was 76.67 percent in October and in 66.67 percent in April.

## STAR East Camp

The youth who had mental health assessments completed within 7 days of admissions was 77.42 percent in October and 60 percent in April.

#### Youth Challenge Center

The youth who had mental health assessments completed within 7 days of admissions was 76.67 percent in October and 80 percent in April.



#### Facility Improvement Plan for STAR East Campus

Outcome Measure	Program	Current Value	Average Value	Goal
Health 8- Percent of youth presented for admission whose mental health assessments were completed by trained or qualified staff within seven days.	East Campus	60%	80%	90%

#### PbS Facility Improvement Plan: 7 Action Step Improvement Process

The following Action Steps are used as a template in order for programs and PbS teams to work on clearly defined details in order to achieve and sustain improvements on selected PbS outcome measures.

Action Step 1: Analysis of Performance: For Action Step 1, Analysis of Performance, the PbS FIP Improvement Team should engage in a thorough review of the resources that are available to assess outcome measure performance:

 PbS Goal, Standard, Outcome Measure, Expected Practice and Process/PbS Glossary: review relevant terms/PbS Outcome Measure Calculation Document Explanation/PbS Outcome Measure Dashboard/PbS Outcome Measure Facility Type Field Averages: Detention and Corrections

Action Step 2: Creating Buy In: For Action Step 2, Creating Buy In, the PbS FIP Improvement Team should document the actions required to create communication and leadership support for the specific FIP outcome measure improvement.

Action Step 3: Setting Outcome Measure Goal: Outcome Measure goals should be selected from the Improvement Plan Subjects section of the PbS FIP. This Action Step should explain how and why the Outcome Measure Goal was selected, and whether it is a short or long term goal.

Action Step 4: Improvement Process Action Steps: The Improvement Process Action Step should describe in detail what are the specific actions and initiatives that have been created and that are going to be initiated to change process to result in improved outcome performance.

Action Step 5: Interim Measures: The Interim Measures Action Step should describe in detail what the specific intermediate measures are that have been selected to monitor performance between formal PbS data collections. The Action Step should describe what specific data elements will be tracked, the frequency of interim measure reviews, and the forum in which the interim measures will be reviewed and discussed.

• Interim measures can identify interim successes/Develop mile markers (monthly, weekly and daily) /Incorporate data integrity to assure reliable and valid data. This will also assist in assuring comprehensive reporting.

Action Step 6: Sustaining Performance: The Sustaining Performance Action Step should describe in detail what strategies have been discussed and selected to support sustaining improved performance. This Action Step is closely linked with Action Step 5, Interim Measures.

• Look for a stream of outcomes that allows an on-going review of the total improvement process/Compare current data with past performance/Market results through e-mail, newsletters, employee recognition, and provide verbal recognition.

Action Step 7: Performance Recognition: The Performance Recognition Action Step should describe in detail what strategies have been discussed and selected to formally and informally recognize efforts put forth contributing to improved performance. Recognition is not dependent on improvement and can certainly be initiated in recognition of effort. Performance improvement often requires a sustained and persistent effort. Recognition should not be something that only occurs upon success.

• Reward progress/Recognize incremental steps forward - for both youth and staff/Develop recognition/ reward/ incentive program for staff/ kids.

# **Health 11 Health Care Treatment**

Percent of youth confined for more than 60 days whose records indicate that they received the health treatment prescribed by their individual treatment plans.

## **Jurisdiction Average**

The jurisdiction average for this outcome measure (OM) is currently 100.00%.

## **Brady Academy**

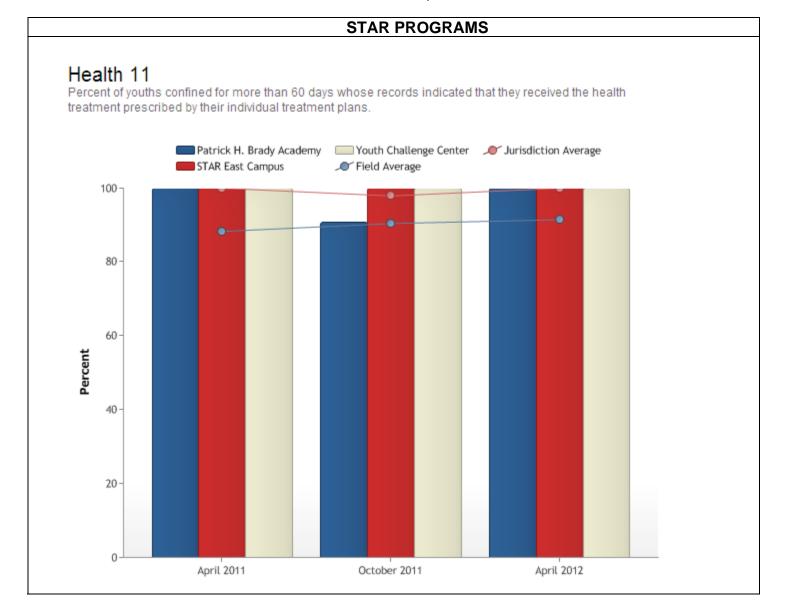
Percent of juveniles confined for over 60 days whose records indicate they received the health treatment as prescribed by their ITP is 90.91 percent for October and 100 percent for April.

## STAR East Camp

Percent of juveniles confined for over 60 days whose records indicate they received the health treatment as prescribed by their ITP is 100 percent for October and for April.

## Youth Challenge Center

Percent of juveniles confined for over 60 days whose records indicate they received the health treatment as prescribed by their ITP is 100 percent for October and for April.



# Health 12 Mental Health Treatment

Percent of youth confined for more than 60 days whose records indicate that they received the mental health treatment prescribed by their individual treatment plans.

## **Jurisdiction Average**

The jurisdiction average for this outcome measure (OM) is currently 100.00%.

## **Brady Academy**

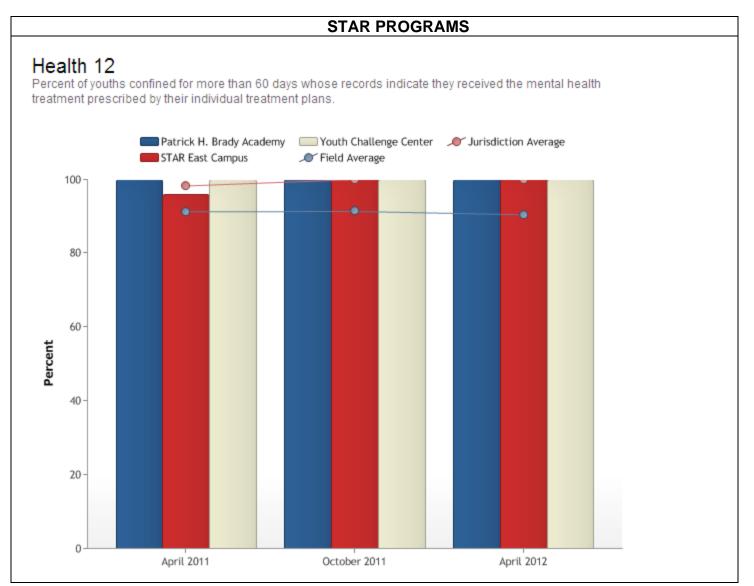
Percent of juveniles confined for over 60 days whose records indicate they received Mental Health treatment as prescribed by their ITP is 100 percent for October and 100 percent in April.

## STAR East Camp

Percent of juveniles confined for over 60 days whose records indicate they received Mental Health treatment as prescribed by their ITP is 100 percent for October and 100 percent for April.

## Youth Challenge Center

Percent of juveniles confined for over 60 days whose records indicate they received Mental Health treatment as prescribed by their ITP is 100 percent for October and 100 percent in April.



# **Health 13 Substance Abuse Treatment**

Percent of youth confined for more than 60 days whose records indicate that they received the substance abuse treatment prescribed by their individual treatment plans.

#### **Jurisdiction Average**

The jurisdiction average for this outcome measure (OM) is currently 100.00%.

#### **Brady Academy**

A FIP was developed for this OM in October 2001 and has been deemed successful and closed.

#### **Brady Academy**

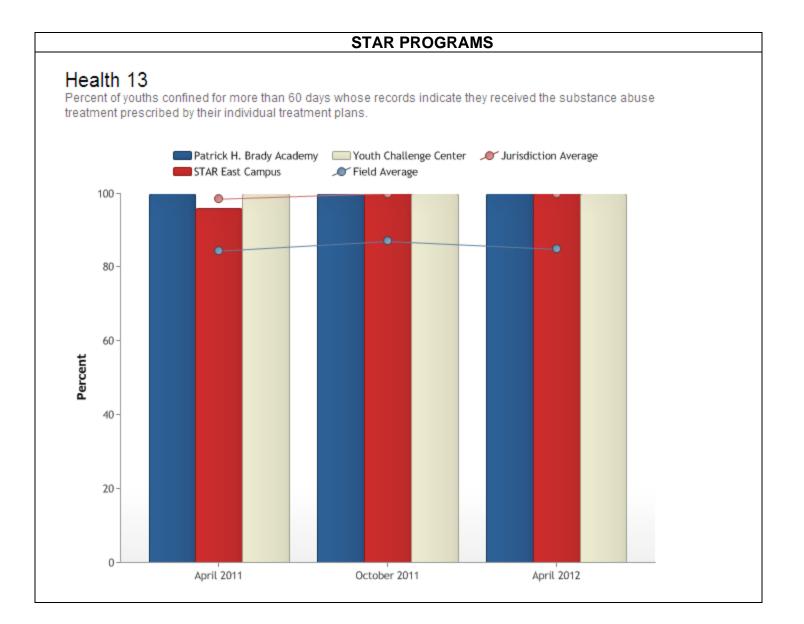
Percent of juveniles confined for over 60 days whose records indicate they received substance abuse treatment as prescribed by their ITP is 100 percent for October and for April.

#### STAR East Camp

Percent of juveniles confined for over 60 days whose records indicate they received substance abuse treatment as prescribed by their ITP is 100 percent for October and 100 percent in April.

#### Youth Challenge Center

Percent of juveniles confined for over 60 days whose records indicate they received substance abuse treatment as prescribed by their ITP is 100 percent for October and 100 percent in April.



# **Health 14 Physical Fitness Assessment**

Percent of youth whose records indicate that their performance on standardized physical fitness assessments increased between admission and release.

#### **Jurisdiction Average**

The jurisdiction average for this outcome measure (OM) is currently 85.56%, well above the national average.

#### **Brady Academy**

A FIP was developed for this OM in April 2003, April 2005, October 2008, and October 2009 and has been deemed successful and formally closed.

#### STAR East Camp

A FIP was developed for this OM in October 2002 and has been deemed successful and formally closed.

#### **Brady Academy**

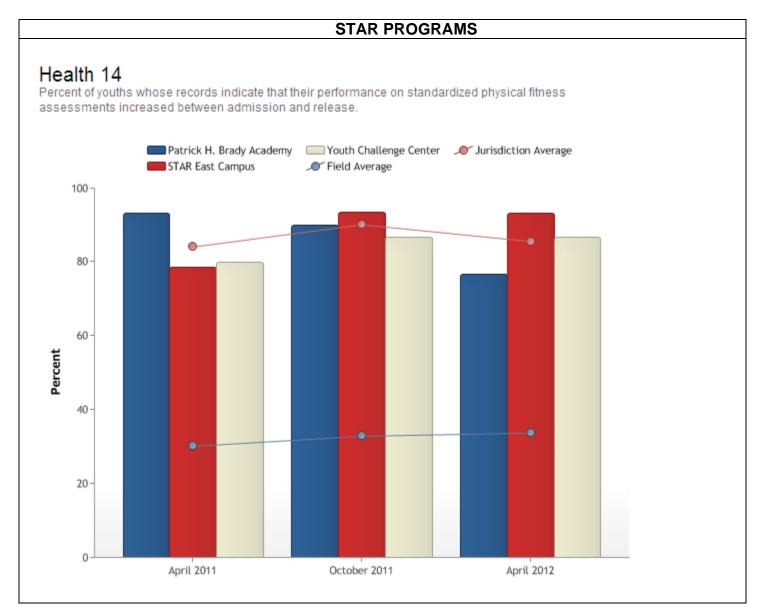
Percent of youth whose records indicate that their performance on standardized physical fitness assessments increased between admission and release was 90 percent in October and 76.67 percent in April.

#### STAR East Camp

Percent of youth whose records indicate that their performance on standardized physical fitness assessments increased between admission and release was 93.55 percent in October and 93.33 percent in April.

#### Youth Challenge Center

Percent of youth whose records indicate that their performance on standardized physical fitness assessments increased between admission and release was 86.67 percent in October and 86.67 percent in April.



# Health 15 Large Muscle Exercise

Percent of interviewed youth who report receiving at least one hour of large muscle exercise each day on weekdays and two hours each day on weekends.

#### Jurisdiction Average

The jurisdiction average for this outcome measure (OM) is currently 80.68%, well above the national average.

#### Brady Academy

A (FIP) was developed for this (OM) in October 2001 and has been deemed successful and closed. A (FIP) was developed for this (OM) in April 2009 and has been deemed successful and formally closed.

## ExCel

A (FIP) was developed for this OM in April '03, October'04 and has been deemed successful and formally closed.

#### Youth Challenge Center

Note: YCC Improvement Team has looked at this (OM) and has determined that programming and visitations occur during recreation time.

#### **Brady Academy**

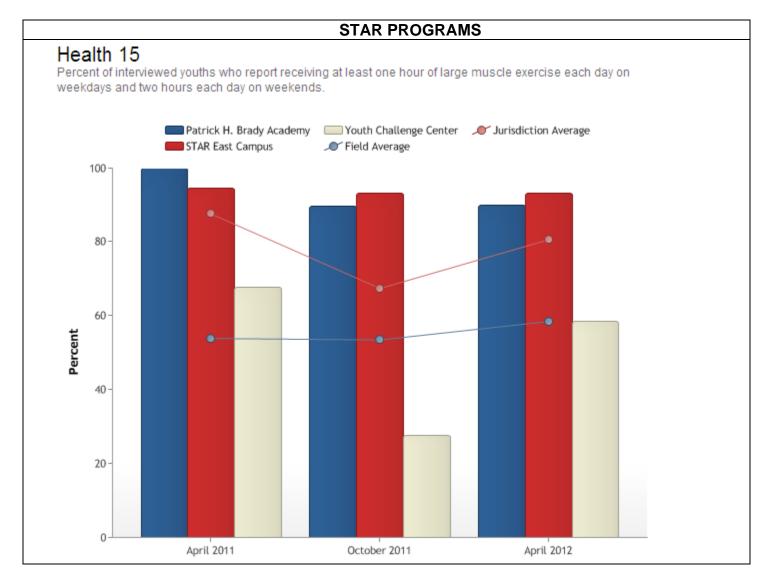
In October, 89.80 percent of interviewed youth report receiving at least one hour of large muscle exercise each day on weekdays and two hours each day on weekends. This increased to 90 percent in April.

#### **STAR East Camp**

In October, 93.33 percent of interviewed youth report receiving at least one hour of large muscle exercise each day on weekdays and two hours each day on weekends. This decreased to 93.10 percent in April.

#### Youth Challenge Center

In October, 27.66 percent of interviewed youth report receiving at least one hour of large muscle exercise each day on weekdays and two hours each day on weekends. This increased to 58.62 percent in April.



# **Health 16 Physical Fitness Assessment**

Percent of youth whose records indicate they have received a physical fitness assessment.

#### **Jurisdiction Average**

The jurisdiction average for this outcome measure (OM) is currently 100.00%.

## Brady Academy

A FIP was developed for this OM in October 2008 and has been deemed successful and formally closed.

#### STAR East Camp

A FIP was developed for this OM in October 2002 and has been deemed successful and formally closed.

#### **Brady Academy**

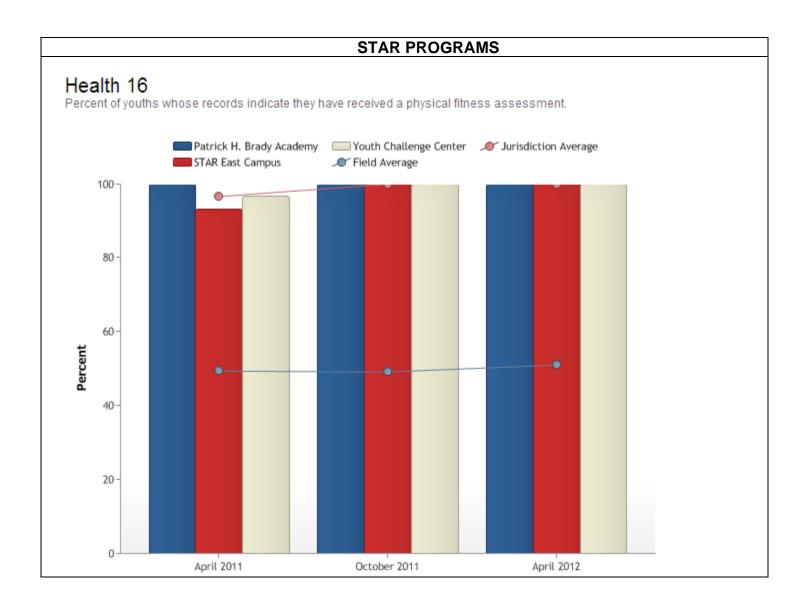
Percent of youth whose records indicate they have received a physical fitness assessment was 100 percent in October and 100 in April.

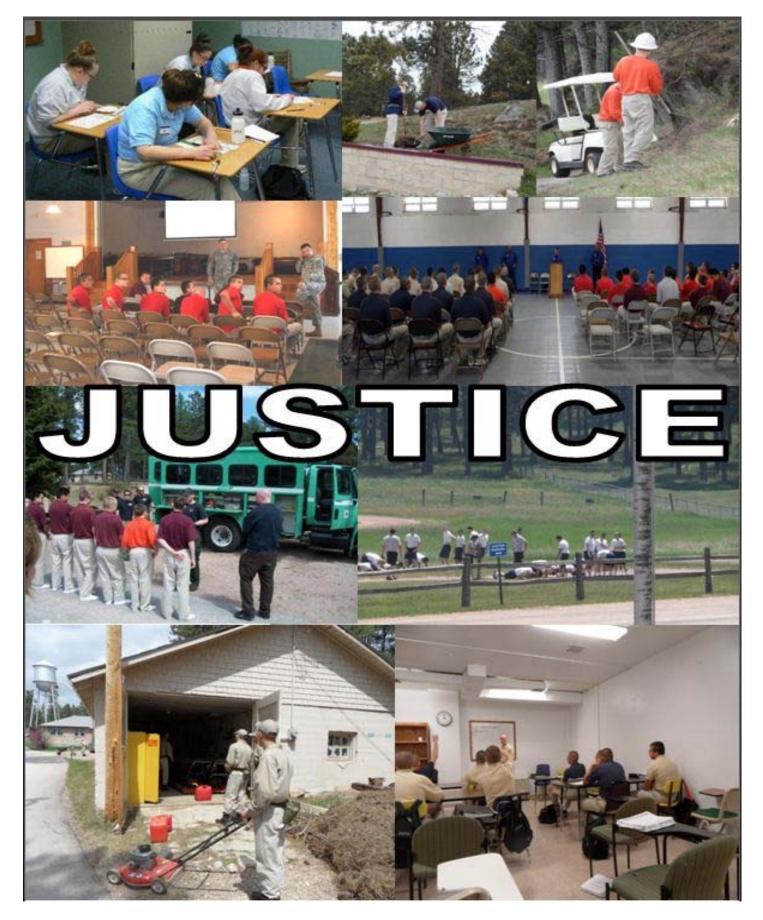
## STAR East Camp

Percent of youth whose records indicate they have received a physical fitness assessment was 100 percent in October and 100 in April.

#### Youth Challenge Center

Percent of youth whose records indicate they have received a physical fitness assessment was 100 percent in October and 100 in April.





This includes grievances and legal rights

# Justice 1 Facility Rules and Legal Rights

Percent of interviewed youth who report understanding the facility rules and their legal rights.

## Jurisdiction Average

The jurisdiction average for this outcome measure (OM) is currently 94.19%, slightly higher than the national average.

## Brady Academy

A FIP was developed for this OM in April 2001 and has been deemed successful and closed.

## Youth Challenge Center

A FIP was developed for this OM in May 2002, along with OM's Justice 6, Programming 20 and 21 and has been deemed successful and closed.

#### **Brady Academy**

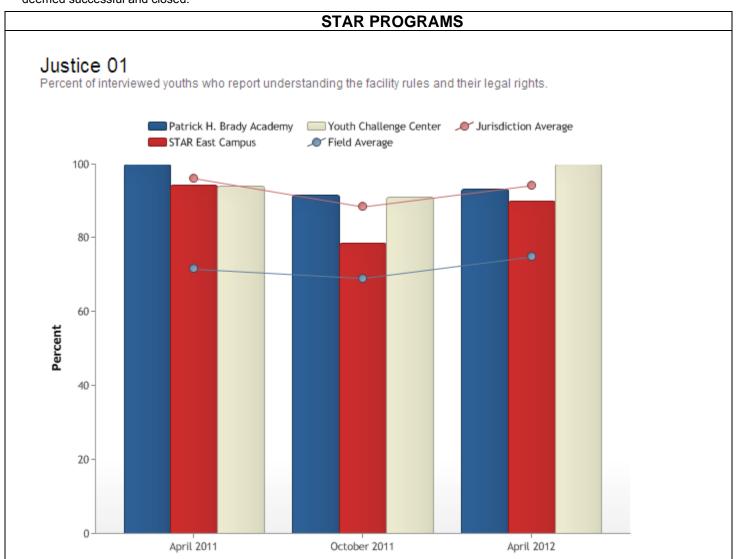
Percent of interviewed youth who report they understand facility rules and legal rights were 91.67 percent in October and 93.10 percent in April.

#### STAR East Camp

Percent of interviewed youth who report they understand facility rules and legal rights were 78.57 percent in October and 90.00 percent in April.

#### Youth Challenge Center

Percent of interviewed youth who report they understand facility rules and legal rights were 91.11 percent in October and 100 percent in April.



# Justice 2 Grievances and Complaints: Filed by Youth

Grievances and complaints filed per youth per 100 youth days of confinement.

## **Jurisdiction Average**

The jurisdiction average for this outcome measure (OM) is currently 0.35%, lower than the national average.

## **Brady Academy**

A Facility Improvement Plan (FIP) was developed for this outcome measure (OM) in April 2006 and has been deemed successful and formally closed

#### **Brady Academy**

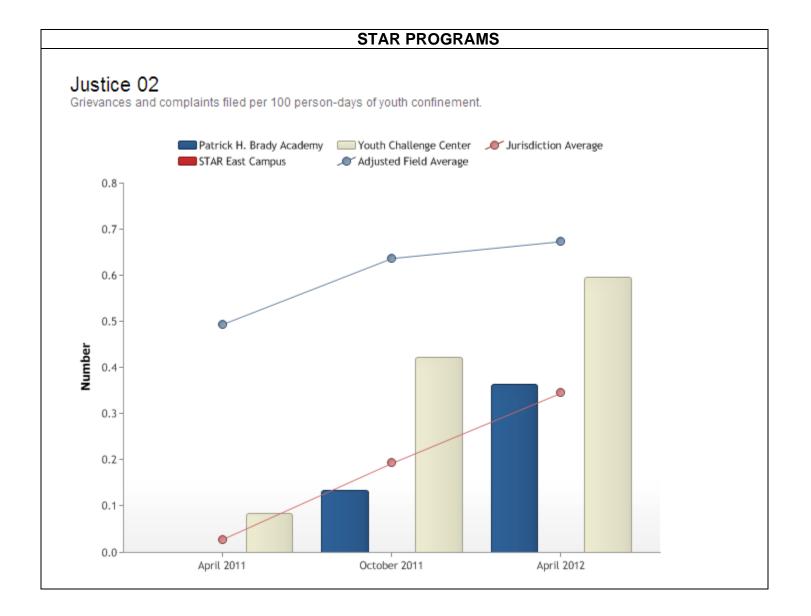
Two grievances and/or complaints were filed per youth per 100 person days of confinement for October and five in the April data collection.

## STAR East Camp

Zero grievances and/or complaints were filed per youth per 100 person days of confinement for the October and April data collections.

## Youth Challenge Center

Six grievances and/or complaints were filed per youth per 100 person days of confinement for October and eight in the April data collection.



# **Justice 3 Grievances and Complaints: Staff**

# Grievances and complaints filed per staff per 100 days of staff employment.

# Jurisdiction Average

The jurisdiction average for this outcome measure (OM) is currently 0%.

## **Brady Academy**

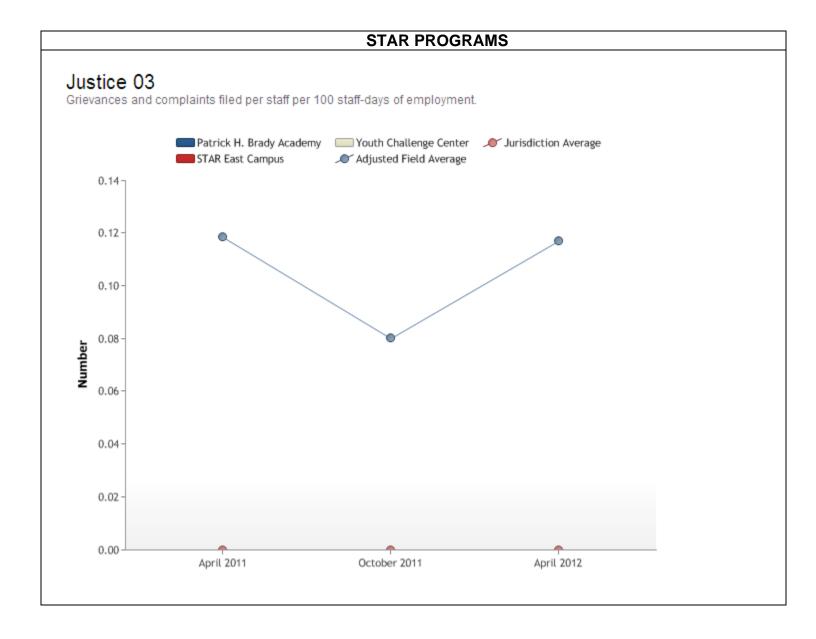
Grievances and complaints filed per staff per 100 days of employment is zero for October and April data collections.

## STAR East Camp

Grievances and complaints filed per staff per 100 days of employment is zero for October and April data collections.

## Youth Challenge Center

Grievances and complaints filed per staff per 100 days of employment is zero for October and April data collections.



# **Justice 4 Grievances Filed by Youth**

# Percent of interviewed youth who report filing a grievance and who said it was addressed.

#### **Jurisdiction Average**

The jurisdiction average for this outcome measure (OM) is currently 78.57%, slightly higher than the national average.

#### Youth Challenge Center

A FIP was developed for this OM in April 2003 and has been deemed successful and closed.

#### **Brady Academy**

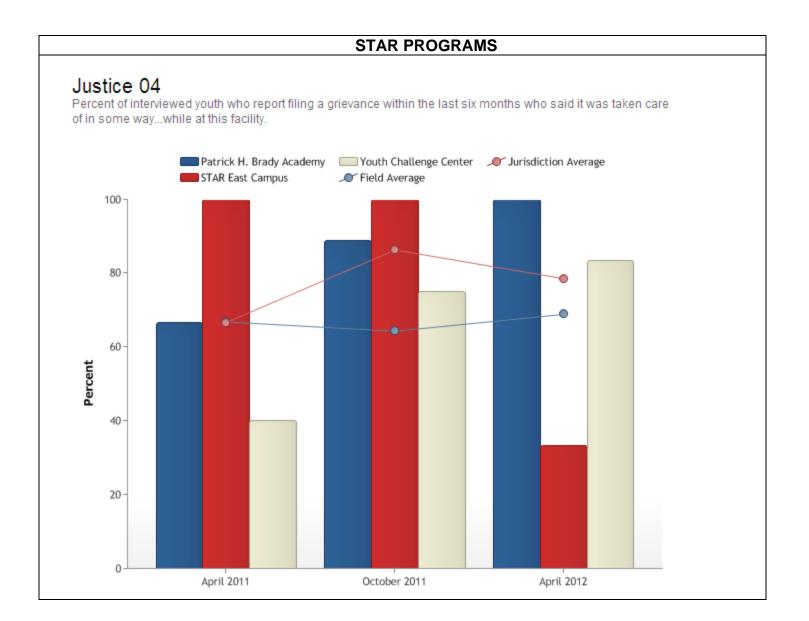
The percent of interviewed youth who report filing a grievance and said it was addressed was 88.89 percent in October, and 100 percent in April.

#### STAR East Camp

The percent of interviewed youth who report filing a grievance and said it was addressed was 100 percent in October, and 33.33 percent in April.

#### Youth Challenge Center

The percent of interviewed youth who report filing a grievance and said it was addressed was 75 percent in October, and 83.33 percent in April.



# Justice 5 Grievances Filed by Staff

Percent of interviewed staff filing grievance who said it was addressed.

## **Jurisdiction Average**

The jurisdiction average for this outcome measure (OM) is currently 0.00%. (no grievances reported this data collection)

## **Brady Academy**

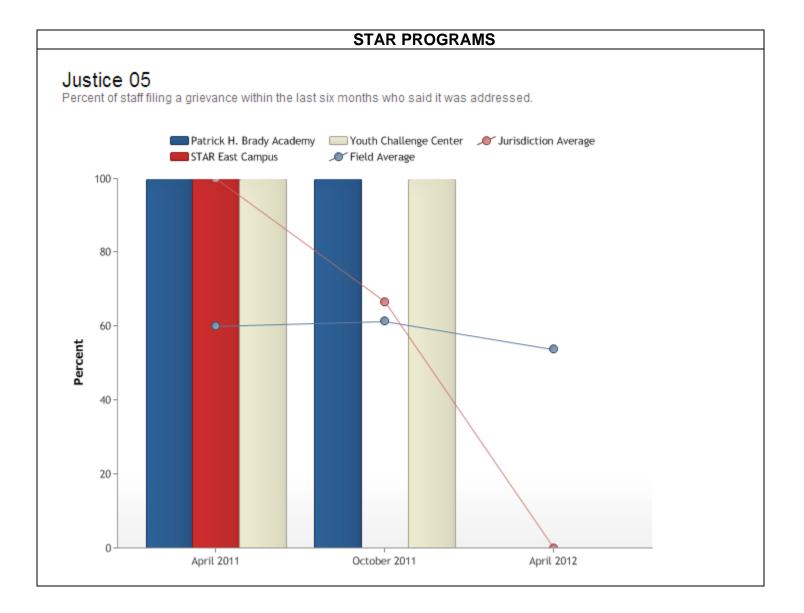
Staff filing a grievance and report that the grievance was addressed was 100 percent in October and there were no grievances reported in April.

## STAR East Camp

Staff filing a grievance and report that the grievance was addressed did not apply in October and in April.

## Youth Challenge Center

Staff filing a grievance and report that the grievance was addressed was 100 percent in October and there were no grievances reported in April.



# **Justice 6 Youth Requesting Attorney Contract**

Percent of interviewed youth who report requesting to see, calls, or write their attorney and their request was granted.

#### **Jurisdiction Average**

The jurisdiction average for this outcome measure (OM) is currently 50.00%, slightly below the national average.

#### Youth Challenge Center

A FIP was developed for this OM in May 2002, along with OM's Justice 1, Programming 20 and 21 and has been deemed successful and closed.

#### **Brady Academy**

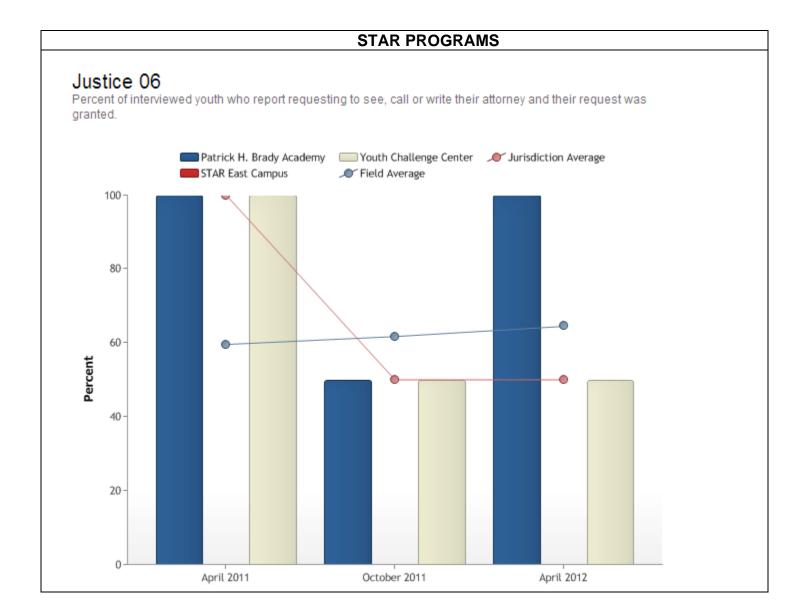
Percent of youth, who requested to see, call or write their attorney and their request was granted was 50 percent in October and 100 percent in April.

#### STAR East Camp

Percent of youth, who requested to see, call or write their attorney and their request was granted did not apply in October or in April.

#### Youth Challenge Center

Percent of youth, who requested to see, call or write their attorney and their request was granted was 50 percent in October and 50 percent in April.



# **Justice 7 Attorney Visits**

Attorney visits per 100 person days of youth confinement.

#### **Jurisdiction Average**

The jurisdiction average for this outcome measure (OM) is currently 0%.

## **Brady Academy**

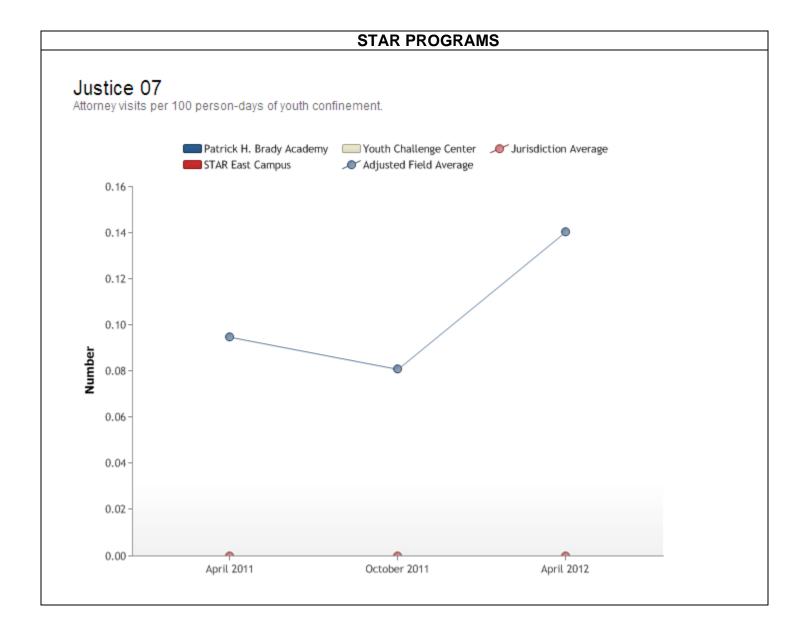
There were zero attorney visits per 100 person days of youth confinement in both October and April.

## **STAR East Camp**

There were zero attorney visits per 100 person days of youth confinement in both October and April.

## Youth Challenge Center

There were zero attorney visits per 100 person days of youth confinement in both October and April.





## Reintegration

This includes aftercare treatment plans, youth's correspondence, case manager, and community related referrals.

# **Reintegration 1 Aftercare Treatment Plans**

# Percent of youth confined for more than 60 days who have signed aftercare treatment plans.

## **Jurisdiction Average**

The jurisdiction average for this outcome measure (OM) is currently 97.50%, slightly higher than the national average.

## **Brady Academy**

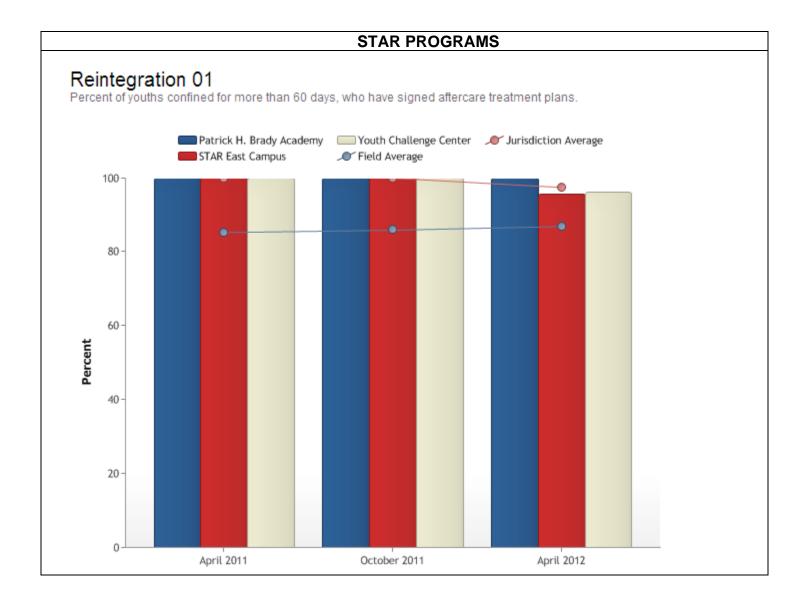
Percent of youth confined for more than 60 days, who have signed aftercare treatment plans was 100 percent in October and in April.

# STAR East Camp

Percent of youth confined for more than 60 days, who have signed aftercare treatment plans was 100 percent in October and 95.65 percent in April.

## Youth Challenge Center

Percent of youth confined for more than 60 days, who have signed aftercare treatment plans was 100 percent in October and 96.30 percent in April.



# **Reintegration 2 Aftercare Treatment Plans Finalized**

Percent of youth confined for more than 60 days who have finalized and concrete written aftercare treatment plans within 30 days of release from the facility.

#### **Jurisdiction Average**

The jurisdiction average for this outcome measure (OM) is currently 92.50%, well above than the national average.

#### **Brady Academy**

A Facility Improvement Plan (FIP) was developed for this outcome measure (OM) in April 2004 and has been deemed successful and formally closed.

#### **STAR East Camp**

A FIP was developed for the OM in Oct '04, April '05 and has been deemed successful and formally closed.

#### Youth Challenge Center

A FIP was developed for this OM in April 2004 and has been deemed successful and closed.

#### **Brady Academy**

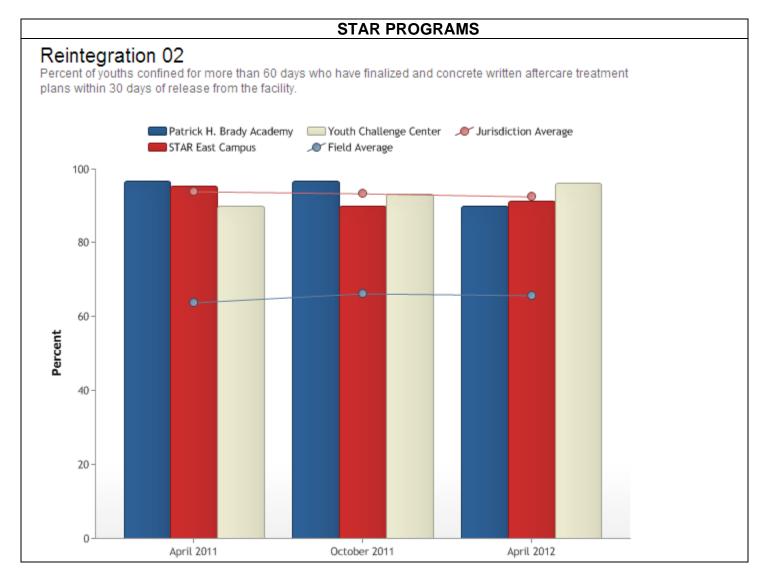
Percent of youth, confined for more than 60 days who have finalized and concrete written aftercare treatment plans within 30 days of release from the facility was 96.67 percent in October and 90 percent in April.

#### STAR East Camp

Percent of youth, confined for more than 60 days who have finalized and concrete written aftercare treatment plans within 30 days of release from the facility was 90 percent in October and 91.30 percent in April.

#### Youth Challenge Center

Percent of youth, confined for more than 60 days who have finalized and concrete written aftercare treatment plans within 30 days of release from the facility was 93.33 percent in October and 96.60 percent in April.



# Reintegration 3 Youth Undergoing Treatment: Chronic or Acute Illness, Injury or Medical Condition.

Percent of youth undergoing treatment for a chronic or acute illness, injury or medical condition at time of release whose aftercare treatment plan addresses the need for continued (or new) medical treatment.

#### **Jurisdiction Average**

The jurisdiction average for this outcome measure (OM) is currently 100.00%, well above the national average.

#### **Brady Academy**

A FIP was developed for this OM in April 2005 which has been deemed successful and formally closed.

#### **STAR East Camp**

A FIP was developed for this OM in Oct '04, and April '05 and has been deemed successful and formally closed.

#### Youth Challenge Center

A FIP was developed for this OM in April 2005 and has been deemed successful and formally closed.

#### **Brady Academy**

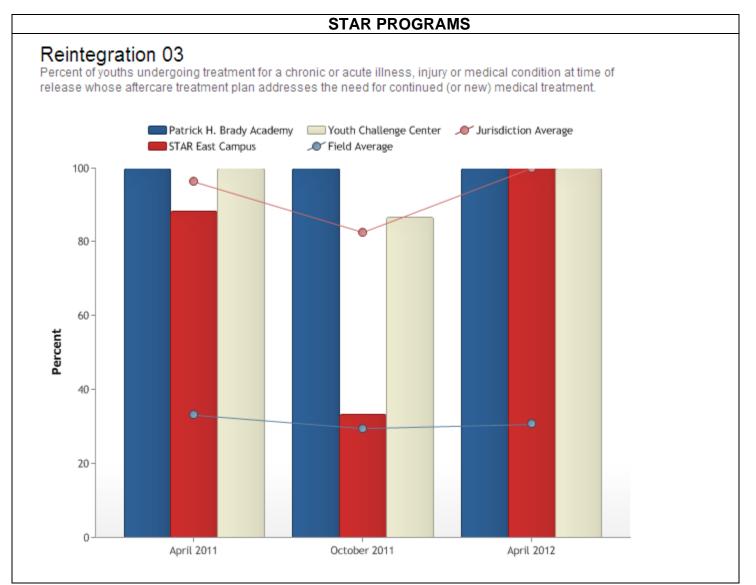
Percent of youth undergoing treatment for a chronic or acute illness, injury or medical condition at time of release whose aftercare treatment plan addressed the need for continued (or new) medical treatment is 100 percent for October and 100 percent in April.

#### STAR East Camp

Percent of youth undergoing treatment for a chronic or acute illness, injury or medical condition at time of release whose aftercare treatment plan addressed the need for continued (or new) medical treatment is 33.33 percent for October and 100 percent in April.

#### Youth Challenge Center

Percent of youth undergoing treatment for a chronic or acute illness, injury or medical condition at time of release whose aftercare treatment plan addressed the need for continued (or new) medical treatment is 86.67 percent for October and 100 percent in April.



# **Reintegration 4 Youth Undergoing Treatment: Mental Health Problem**

Percent of youth undergoing treatment for a mental health problem at the time of their release whose aftercare treatment plan addresses the need for continued (or new) mental health treatment.

# **Jurisdiction Average**

The jurisdiction average for this outcome measure (OM) is currently 100.00%, well above the national average.

### **Brady Academy**

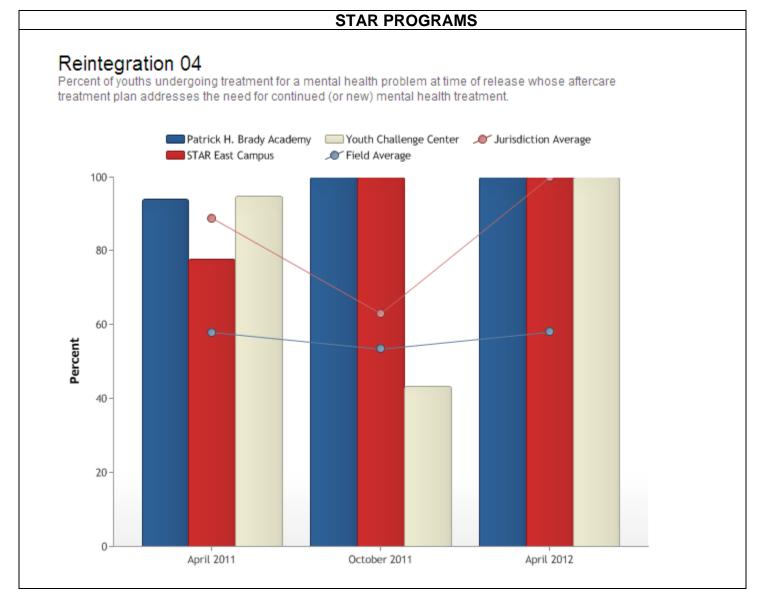
Percent of youth undergoing treatment for a mental health problem at time of release whose aftercare treatment plan addressed the need for continued (or new) mental health treatment is 100 percent in October and 100 percent in April.

#### STAR East Camp

Percent of youth undergoing treatment for a mental health problem at time of release whose aftercare treatment plan addressed the need for continued (or new) mental health treatment is 100 percent in October and 100percent in April.

#### Youth Challenge Center

Percent of youth undergoing treatment for a mental health problem at time of release whose aftercare treatment plan addressed the need for continued (or new) mental health treatment is 43.33 percent in October and 100 percent in April.



Percent of youth undergoing treatment for a substance abuse problem at the time of their release whose aftercare treatment plan addresses the need for continued (or new) substance abuse treatment.

### **Jurisdiction Average**

The jurisdiction average for this outcome measure (OM) is currently 95.38%, well above the national average.

### **Brady Academy**

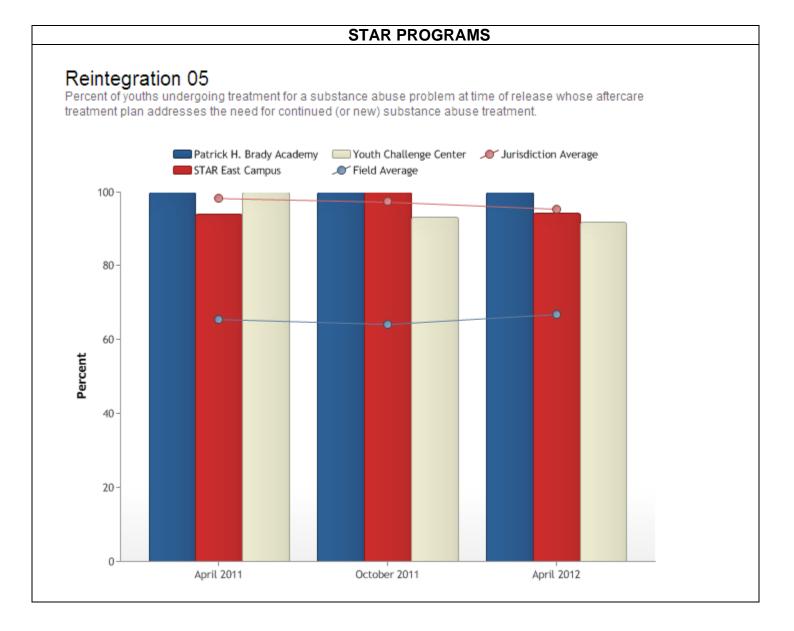
Percent of youth undergoing treatment for a substance abuse problem at time of release whose aftercare treatment plan addressed the need for continued (or new) mental health treatment was 100 percent in October and 100 percent in April.

### STAR East Camp

Percent of youth undergoing treatment for a substance abuse problem at time of release whose aftercare treatment plan addressed the need for continued (or new) mental health treatment was 100 percent in October and 94.44 percent in April.

### Youth Challenge Center

Percent of youth undergoing treatment for a substance abuse problem at time of release whose aftercare treatment plan addressed the need for continued (or new) mental health treatment was 93.33 percent in October and 92 percent in April.



# **Reintegration 6 Aftercare Case Manager Assignment**

Percent of youth who have an assigned aftercare case manager within 15 days of entry into the facility.

### **Jurisdiction Average**

The jurisdiction average for this outcome measure (OM) is currently 95.00%, well above the national average.

### **Brady Academy**

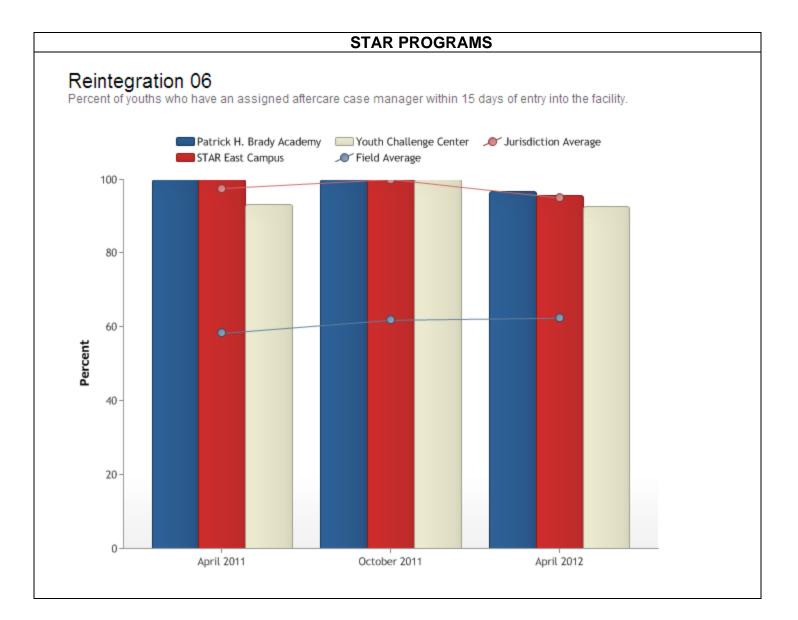
Percent of youth that have an assigned aftercare case manager within 15 days of entry into the facility was 100 percent in October and 96.67 percent in April.

### STAR East Camp

Percent of youth that have an assigned aftercare case manager within 15 days of entry into the facility was 100 percent in October and 95.65 percent in April.

### Youth Challenge Center

Percent of youth that have an assigned aftercare case manager within 15 days of entry into the facility was 100 percent in October and 92.59 percent in April.



# **Reintegration 7 Aftercare Case Manager Prior to Admission**

Average time until aftercare case manager is assigned. (Negative result = assigned prior to admission).

# Jurisdiction Average

The jurisdiction average for this outcome measure (OM) is currently –230.06%.

# **Brady Academy**

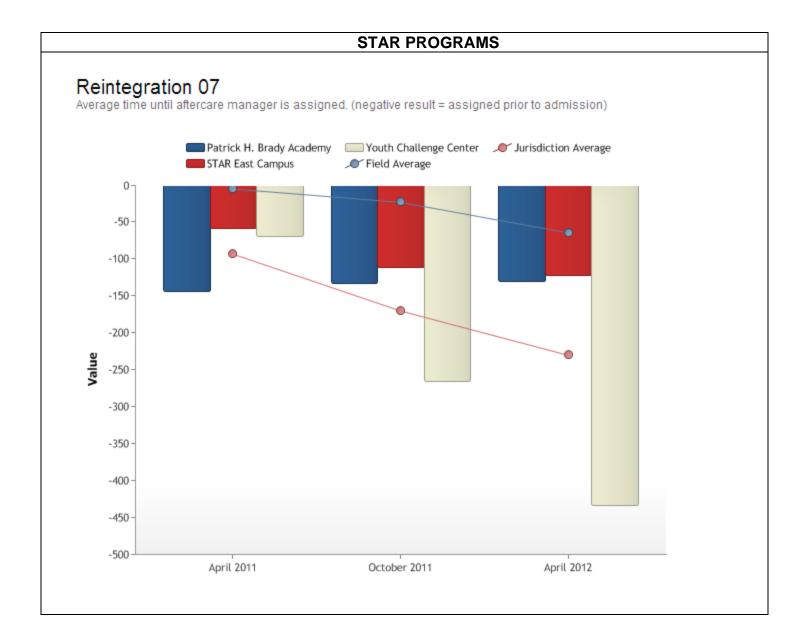
Aftercare case managers are assigned to youth prior to their admission to STAR Academy.

# STAR East Camp

Aftercare case managers are assigned to youth prior to their admission to STAR Academy.

# Youth Challenge Center

Aftercare case managers are assigned to youth prior to their admission to STAR Academy.



# **Reintegration 8 Aftercare Case Manager Contact**

Percent of youth who have had in-person contact with aftercare case manager.

# **Jurisdiction Average**

The jurisdiction average for this outcome measure (OM) is currently 97.50%.

# **Brady Academy**

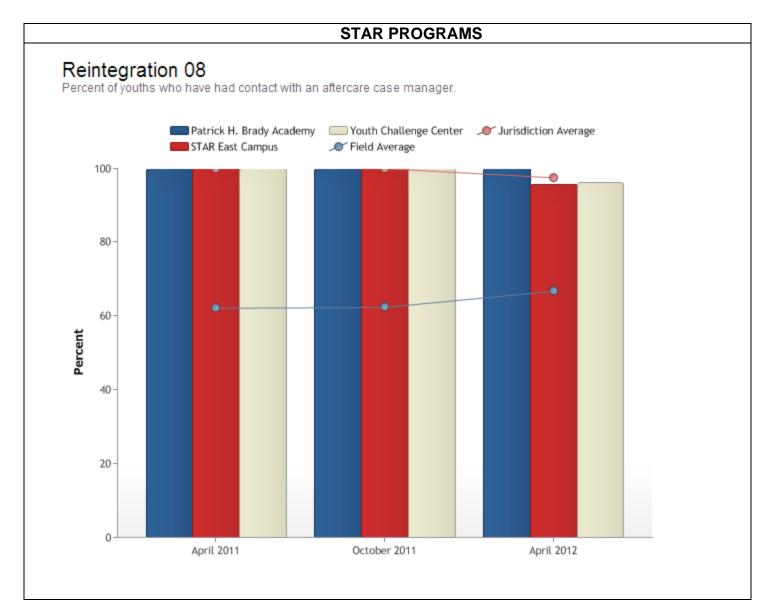
In October, 100 percent of youth had in-person contact with their aftercare case manager and 100 percent had contact in April.

# **STAR East Camp**

In October, 100 percent of youth had in-person contact with their aftercare case manager and 95.65 percent had contact in April.

# Youth Challenge Center

In October, 100 percent of youth had in-person contact with their aftercare case manager and 96.30 percent had contact in April.



# **Reintegration 9 Aftercare Case Manager in Person Contacts**

# Average rate of in-person contacts with aftercare case manager.

### Jurisdiction Average

The jurisdiction average for this outcome measure (OM) is currently a rate of .04, equal to the national average.

### Youth Challenge Center

A FIP was developed for this OM in April 2011 and formally closed April 2012.

#### STAR East Camp

A FIP was developed for this OM in April 2004 and has been deemed successful and formally closed.

#### **Brady Academy**

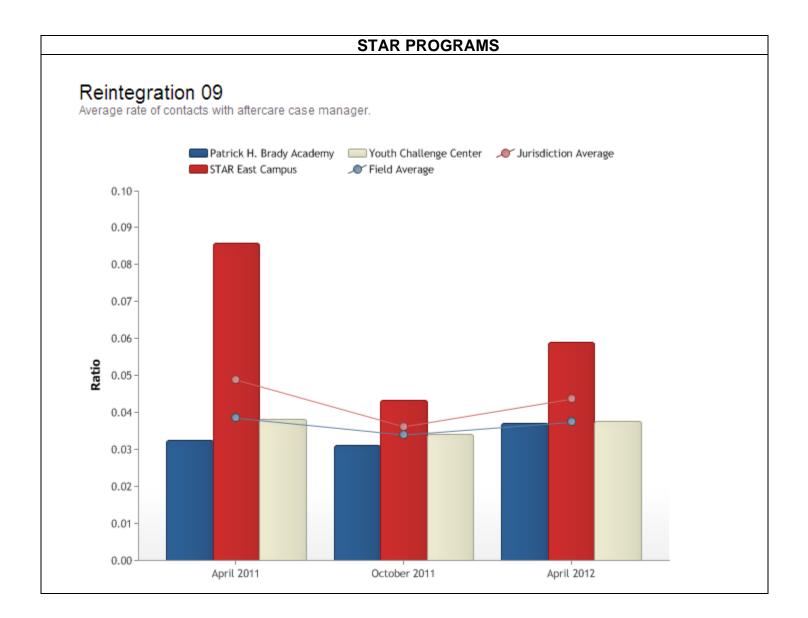
The average rate of in-person contacts with aftercare case manager was a rate of .03 for October and a rate of .04 for April.

### STAR East Camp

The average rate of in-person contacts with aftercare case manager was a rate of .04 for October and a rate of .06 for April.

#### Youth Challenge Center

The average rate of in-person contacts with aftercare case manager was a rate of .03 for October and a rate of .04 for April.



# **Reintegration 10 Treatment Meeting Frequency**

Average frequency of treatment meetings.

#### **Jurisdiction Average**

The jurisdiction average for this outcome measure (OM) is currently 2.67%, well above the national average.

### **STAR East Camp**

A FIP was developed for this OM in April 2004 and has been deemed successful and formally closed.

### **Brady Academy**

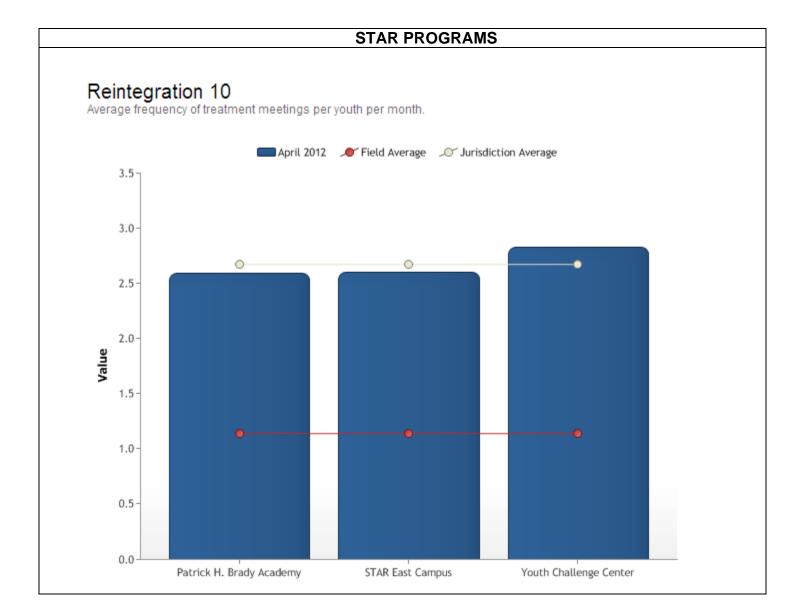
The average frequency of treatment meetings is 2.57 per month for October and 2.59 for April.

### STAR East Camp

The average frequency of treatment meetings is 2.99 per month for October and 2.60 for April.

# Youth Challenge Center

The average frequency of treatment meetings is 2.08 per month for October and 2.83 for April.



# **Reintegration 12 Aftercare Case Manager**

Percent of youth who know the name of their aftercare case manager and how to contact him/her.

# **Jurisdiction Average**

The jurisdiction average for this outcome measure (OM) is currently 94.96%, well above the national average.

#### **Brady Academy**

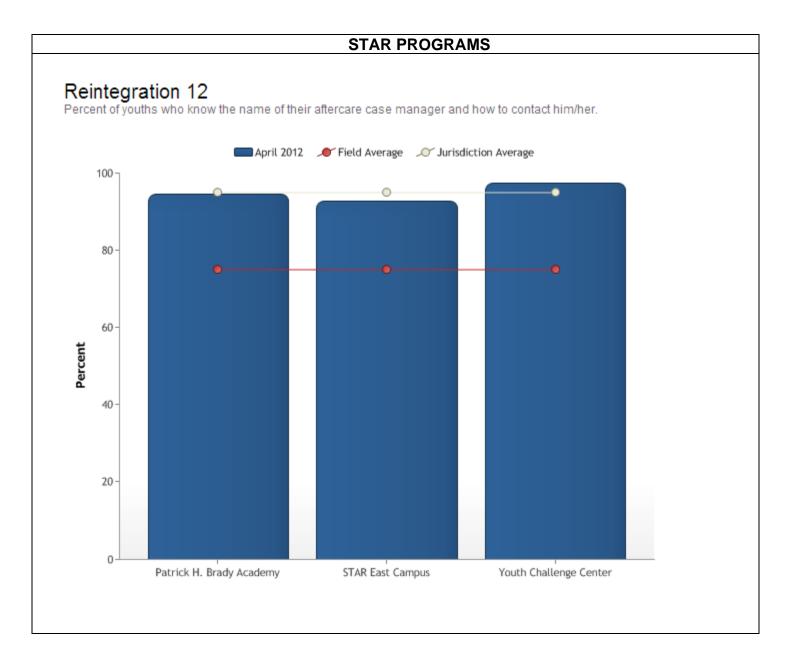
Percent of youth who know the names of their aftercare case manager and how to contact him/her was 100 percent in October and 94.59 percent in April.

### STAR East Camp

Percent of youth who know the names of their aftercare case manager and how to contact him/her was 100 percent in October and 92.86 percent in April.

### Youth Challenge Center

Percent of youth who know the names of their aftercare case manager and how to contact him/her was 100 percent in October and 97.30 percent in April.



# **Reintegration 13 Home Assessment**

Percent of youth whose home has been assessed to determine its suitability for future placement.

### **Jurisdiction Average**

The jurisdiction average for this outcome measure (OM) is currently 97.50%, well above the national average.

# **Brady Academy**

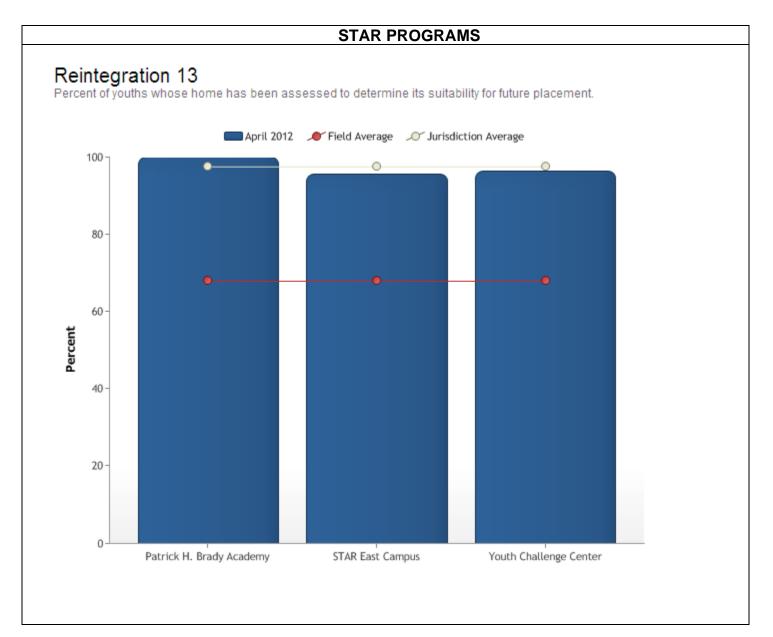
Percent of the youth homes that have been assessed to determine its suitability for future placement was 100 percent in October and 100 percent in April.

# **STAR East Camp**

Percent of the youth homes that have been assessed to determine its suitability for future placement was 100 percent in October and 95.65 percent in April.

# Youth Challenge Center

Percent of the youth homes that have been assessed to determine its suitability for future placement was 96.67 percent in October and 96.30 percent in April.



# Reintegration 14 Contact between Aftercare Case Manager and Parents/Guardians

Percent of youth with contacts between parents/guardians and aftercare case manager.

# **Jurisdiction Average**

The jurisdiction average for this outcome measure (OM) is currently 95.00%, well above the national average.

# Brady Academy

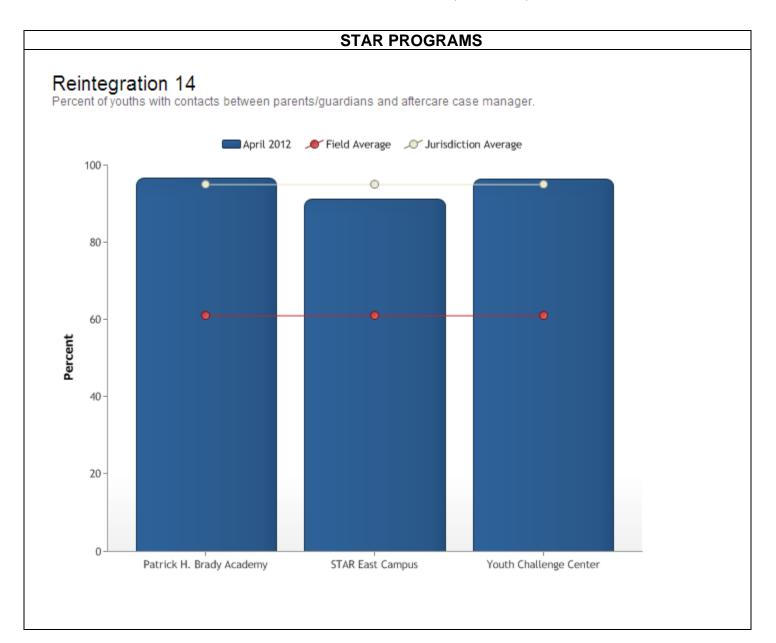
Percent of youth with contacts between parents/guardians and aftercare case manager was 90 percent in October and 96.67 percent in April.

# STAR East Camp

Percent of youth with contacts between parents/guardians and aftercare case manager was 100 percent in October and 91.30 percent in April.

# Youth Challenge Center

Percent of youth with contacts between parents/guardians and aftercare case manager was 93.33 percent in October and 96.30 percent in April.



# **Reintegration 15 Aftercare Case Manager Visit to Home**

Percent of youth whose aftercare case manager made a family visit to the youth's home.

### **Jurisdiction Average**

The jurisdiction average for this outcome measure (OM) is currently 75.00%, slightly above the national average.

### **Brady Academy**

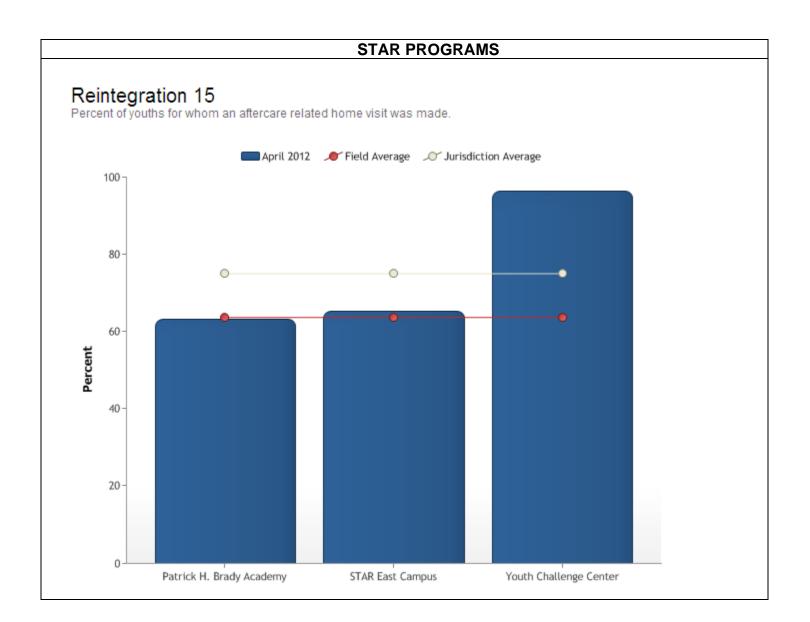
Percent of the youth aftercare case managers that made a family visit to the youth's home was 40 percent in October and 63.33 percent in April.

# STAR East Camp

Percent of the youth aftercare case managers that made a family visit to the youth's home was 60 percent in October and 65.22 percent in April.

### Youth Challenge Center

Percent of the youth aftercare case managers that made a family visit to the youth's home was 93.33 percent in October and 96.30 percent in April.



# **Reintegration 16 Referred Youth**

Percent of youth who have been referred.

# **Jurisdiction Average**

The jurisdiction average for this outcome measure (OM) is currently 96.25%, well above the national average.

# **Brady Academy**

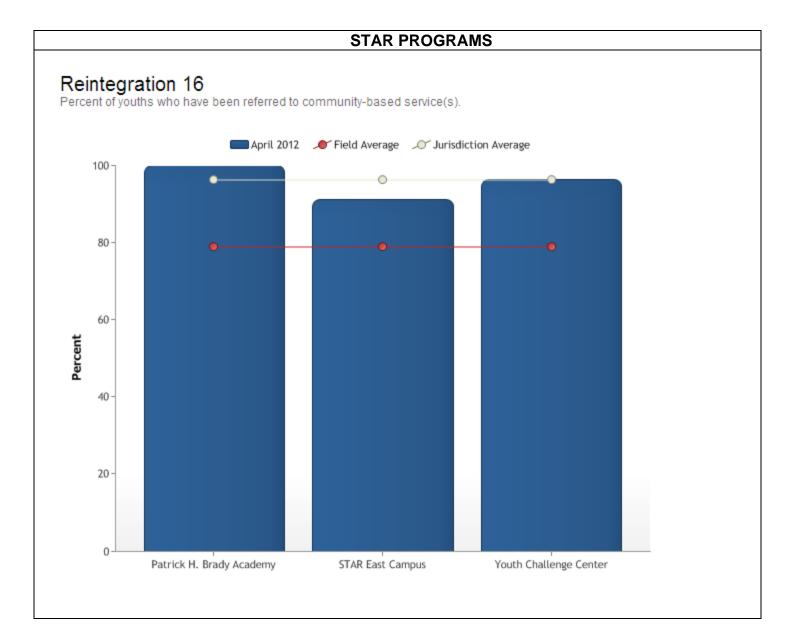
Percent of youth that has been referred to aftercare services was 100 percent in October and 100 percent in April.

# **STAR East Camp**

Percent of youth that has been referred to aftercare services was 100 percent in October and 91.30 percent in April.

# Youth Challenge Center

Percent of youth that has been referred to aftercare services was 100 percent in October and 96.30 percent in April.



# Reintegration 17 Aftercare Treatment Plan: Referral

Percent of youth who needed follow-up treatment and were referred to at least one community-based service outlined in their aftercare treatment plan.

# Jurisdiction Average

The jurisdiction average for this outcome measure (OM) is currently 100.00%.

### **Brady Academy**

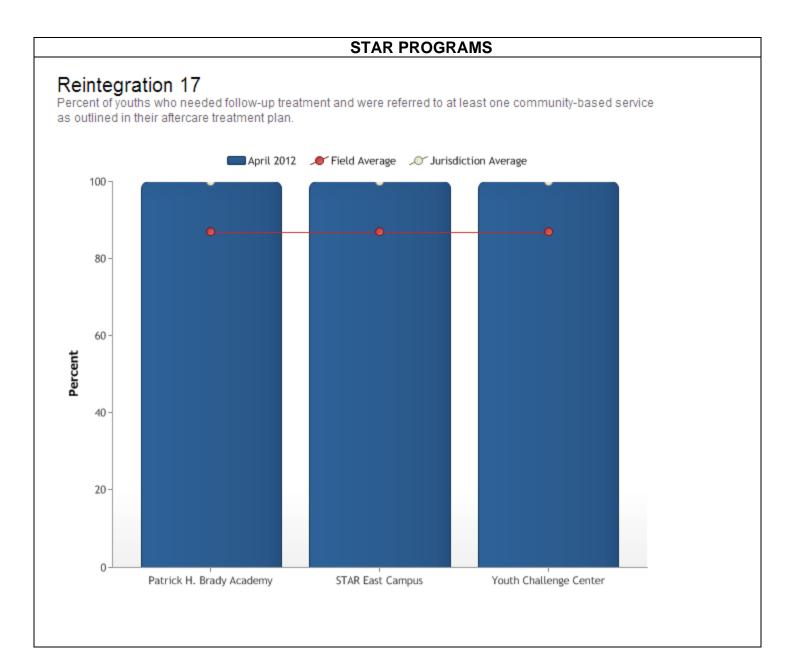
Percent of youth who are referred to at least one communitybased service as outlined in their aftercare treatment plan was 100 percent in October and 100 percent in April.

#### STAR East Camp

Percent of youth who are referred to at least one communitybased service as outlined in their aftercare treatment plan was 96.67 percent in October and 100 percent in April.

#### Youth Challenge Center

Percent of youth who are referred to at least one communitybased service as outlined in their aftercare treatment plan was 100 percent in October and 100 percent in April.



# Reintegration 18 Aftercare Treatment Plan: Health Care

Percent of youth who needed follow-up health treatment and were referred for health care as outlined in their aftercare treatment plan.

# **Jurisdiction Average**

The jurisdiction average for this outcome measure (OM) is currently 100.00%.

### **Brady Academy**

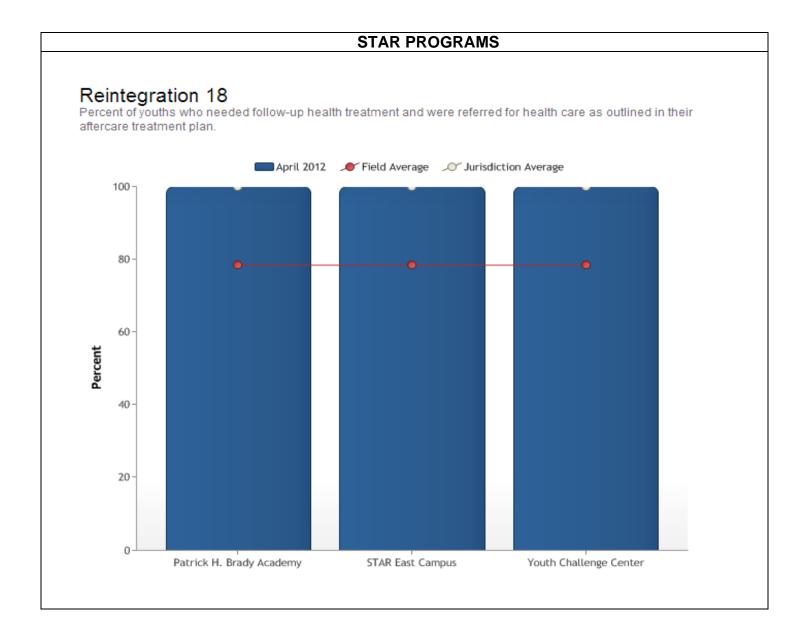
Percent of youth who needed follow-up treatment and were referred for health care as outlined in their aftercare treatment plan was 100 percent in October and 100 percent in April.

# STAR East Camp

Percent of youth who needed follow-up treatment and were referred for health care as outlined in their aftercare treatment plan was 100 percent in October and 100 percent in April.

#### Youth Challenge Center

Percent of youth who needed follow-up treatment and were referred for health care as outlined in their aftercare treatment plan was 100 percent in October and 100 percent in April.



# Reintegration 19 Aftercare Treatment Plan: Mental Health Care

Percent of youth who needed follow-up mental health treatment and were referred for mental health treatment as outlined in their aftercare treatment plan.

# **Jurisdiction Average**

The jurisdiction average for this outcome measure (OM) is currently 100.00%.

#### **Brady Academy**

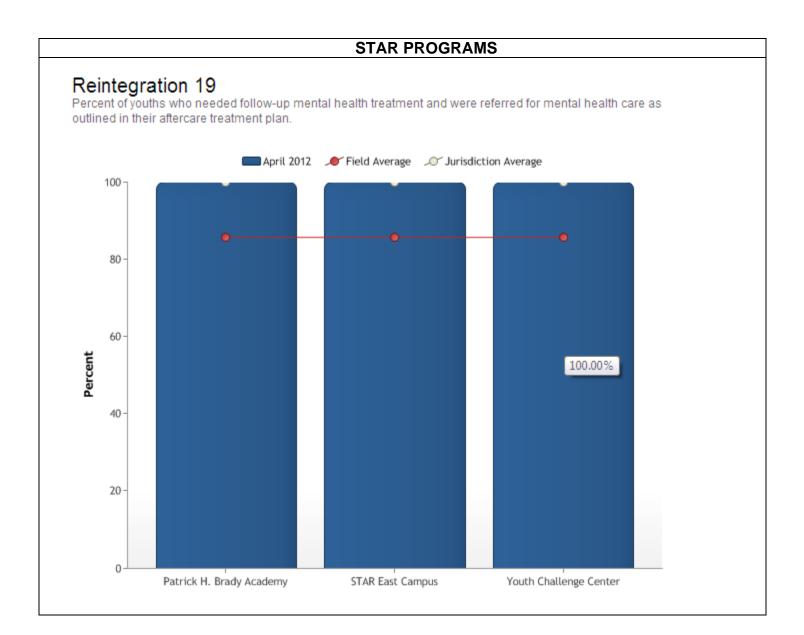
Percent of youth who needed follow-up mental health treatment and were referred for mental health treatment as outlined in their aftercare treatment plan was 100 percent in October and 100 percent in April.

#### STAR East Camp

Percent of youth who needed follow-up mental health treatment and were referred for mental health treatment as outlined in their aftercare treatment plan was 100 percent in October and 100 percent in April.

#### Youth Challenge Center

Percent of youth who needed follow-up mental health treatment and were referred for mental health treatment as outlined in their aftercare treatment plan was 100 percent in October and 100 percent in April.



# **Reintegration 20 Aftercare Treatment Plan: Substance Abuse Care**

Percent of youth who needed follow-up substance abuse treatment and were referred for substance abuse treatment as outlined in their aftercare treatment plan.

# **Jurisdiction Average**

The jurisdiction average for this outcome measure (OM) is currently 100.00%.

# **Brady Academy**

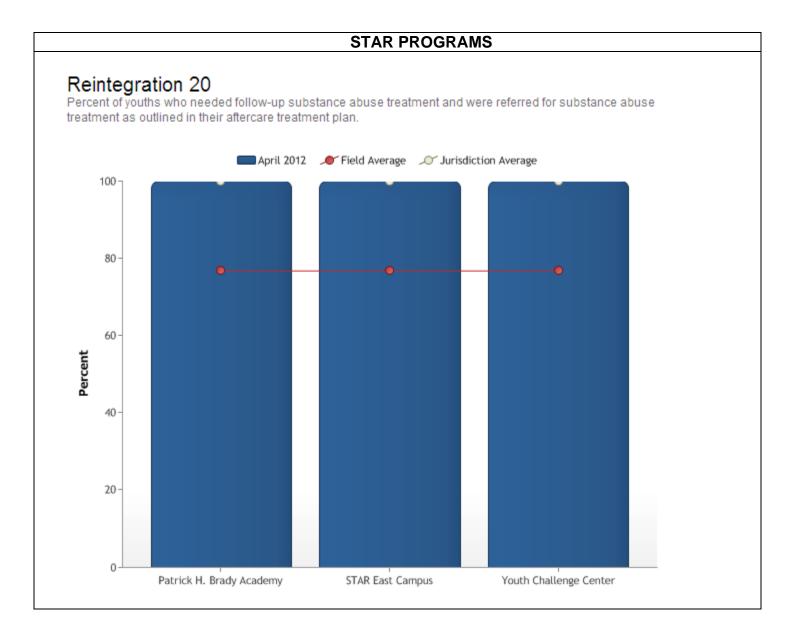
Percent of youth who needed follow-up substance abuse treatment and were referred for substance abuse treatment as outlined in their aftercare treatment plan was 100 percent in October and 100 percent in April.

# STAR East Camp

Percent of youth who needed follow-up substance abuse treatment and were referred for substance abuse treatment as outlined in their aftercare treatment plan was 96 percent in October and 100 percent in April.

# Youth Challenge Center

Percent of youth who needed follow-up substance abuse treatment and were referred for substance abuse treatment as outlined in their aftercare treatment plan was 94.43 percent in October and 100 percent in April.



# **Reintegration 21 Community Service/Agency Program Acceptance**

STAR Academy

Percent of youth who have been accepted/admitted to at least one community service/agency program prior to release.

# **Jurisdiction Average**

The jurisdiction average for this outcome measure (OM) is currently 98.65%, slightly higher than the national average.

### **Brady Academy**

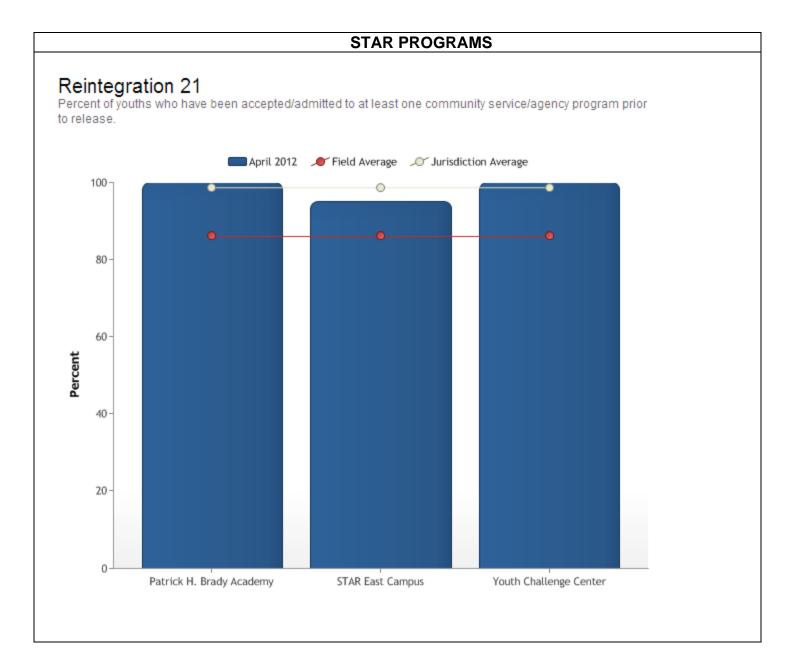
Percent of youth who have been accepted/admitted to at least one community service/agency program prior to release was 100 percent in October and 100 percent in April.

# STAR East Camp

Percent of youth who have been accepted/admitted to at least one community service/agency program prior to release was 95.55 percent in October and 95 percent in April.

# Youth Challenge Center

Percent of youth who have been accepted/admitted to at least one community service/agency program prior to release was 96.55 percent in October and 100 percent in April.



# Reintegration 24 Community Service/Agency Program Knowledge

Percent of interviewed youth who know they are going to a community service/agency program upon release.

# **Jurisdiction Average**

The jurisdiction average for this outcome measure (OM) is currently 57.89%, just below the national average.

### **Brady Academy**

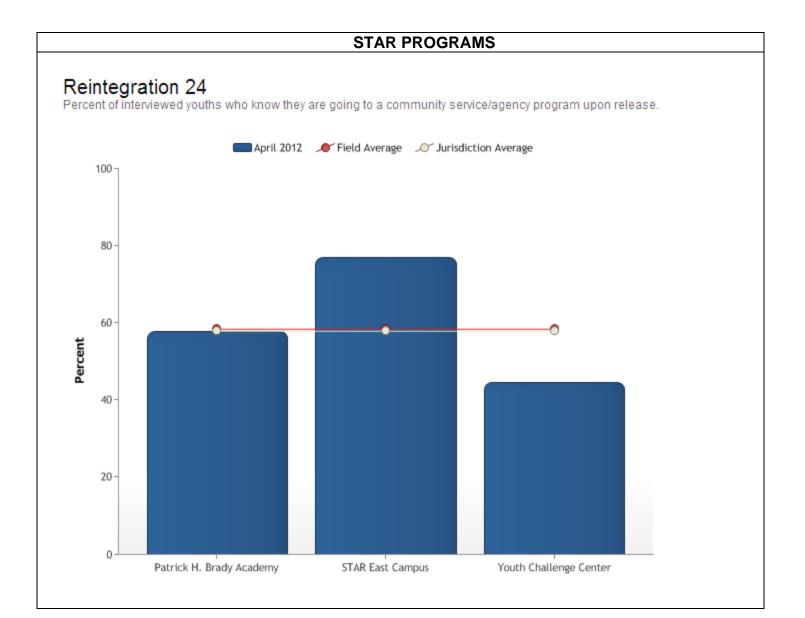
In October, 79.69 percent of interviewed youth said they knew they were going to a community service/agency program upon release and 57.75 percent in April.

### STAR East Camp

In October, 80.77 percent of interviewed youth said they knew they were going to a community service/agency program upon release and 76.92 percent in April.

### Youth Challenge Center

In October, 89.66 percent of interviewed youth said they knew they were going to a community service/agency program upon release and 44.44 percent in April.



# **Reintegration 25 Community Service/Agency Program Information**

Of those who know they are going to a program, the percent of youth who know the name and have information about the community service/agency staff he/she has been linked with before release.

#### **Jurisdiction Average**

The jurisdiction average for this outcome measure (OM) is currently 63.64%, slightly higher than the national average.

#### **Brady Academy**

A (FIP) was developed for this (OM) in April 2008 and has deemed it successful.

#### **STAR East Camp**

A (FIP) was developed for this (OM) in April 2009 and has been deemed successful and formally closed. This FIP was re-opened April 2011 and formally closed in October 2011.

#### Youth Challenge Center

A (FIP) was developed for this (OM) in April 2009 and has been deemed successful and formally closed. This FIP was reopened in April 2012 and is currently in progress. R-25 and R-24 will be addressed together. See details below.

#### **Brady Academy**

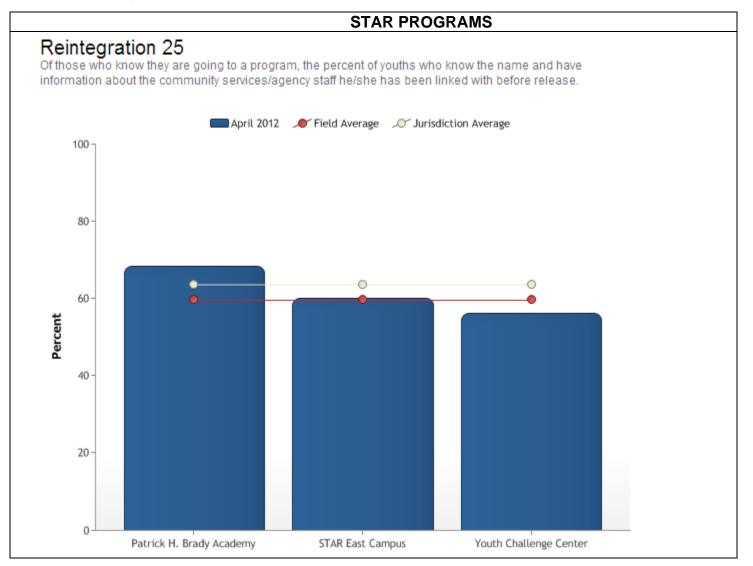
Of those who knew they were going to a program, 72.55 percent of youth in October knew the name and had information about the community services/agency staff he/she has been linked with before release. In April, 68.29 percent of youth had this information.

#### STAR East Camp

Of those who knew they were going to a program, 76.19 percent of youth in October knew the name and had information about the community services/agency staff he/she has been linked with before release. In April, 60 percent of youth had this information.

#### Youth Challenge Center

Of those who knew they were going to a program, 88.46 percent of youth in October knew the name and had information about the community services/agency staff he/she has been linked with before release. In April, 56.25 percent of youth had this information.



#### Facility Improvement Plan for Youth Challenge Center

Outcome Measure	Program	Current Value	Average Value	Goal
Reintegration 25- Of those who know they are going to a program, the percent of youth who know the name and have information about the community service/agency staff he/she has been linked with before release.	Youth Challenge Center	56%	59%	65%

#### PbS Facility Improvement Plan: 7 Action Step Improvement Process

The following Action Steps are used as a template in order for programs and PbS teams to work on clearly defined details in order to achieve and sustain improvements on selected PbS outcome measures.

Action Step 1: Analysis of Performance: For Action Step 1, Analysis of Performance, the PbS FIP Improvement Team should engage in a thorough review of the resources that are available to assess outcome measure performance:

 PbS Goal, Standard, Outcome Measure, Expected Practice and Process/PbS Glossary: review relevant terms/PbS Outcome Measure Calculation Document Explanation/PbS Outcome Measure Dashboard/PbS Outcome Measure Facility Type Field Averages: Detention and Corrections

Action Step 2: Creating Buy In: For Action Step 2, Creating Buy In, the PbS FIP Improvement Team should document the actions required to create communication and leadership support for the specific FIP outcome measure improvement.

Action Step 3: Setting Outcome Measure Goal: Outcome Measure goals should be selected from the Improvement Plan Subjects section of the PbS FIP. This Action Step should explain how and why the Outcome Measure Goal was selected, and whether it is a short or long term goal.

Action Step 4: Improvement Process Action Steps: The Improvement Process Action Step should describe in detail what are the specific actions and initiatives that have been created and that are going to be initiated to change process to result in improved outcome performance.

Action Step 5: Interim Measures: The Interim Measures Action Step should describe in detail what the specific intermediate measures are that have been selected to monitor performance between formal PbS data collections. The Action Step should describe what specific data elements will be tracked, the frequency of interim measure reviews, and the forum in which the interim measures will be reviewed and discussed.

• Interim measures can identify interim successes/Develop mile markers (monthly, weekly and daily) /Incorporate data integrity to assure reliable and valid data. This will also assist in assuring comprehensive reporting.

Action Step 6: Sustaining Performance: The Sustaining Performance Action Step should describe in detail what strategies have been discussed and selected to support sustaining improved performance. This Action Step is closely linked with Action Step 5, Interim Measures.

• Look for a stream of outcomes that allows an on-going review of the total improvement process/Compare current data with past performance/Market results through e-mail, newsletters, employee recognition, and provide verbal recognition.

Action Step 7: Performance Recognition: The Performance Recognition Action Step should describe in detail what strategies have been discussed and selected to formally and informally recognize efforts put forth contributing to improved performance. Recognition is not dependent on improvement and can certainly be initiated in recognition of effort. Performance improvement often requires a sustained and persistent effort. Recognition should not be something that only occurs upon success.

• Reward progress/Recognize incremental steps forward - for both youth and staff/Develop recognition/ reward/ incentive program for staff/ kids.

# **Reintegration 29 Authorization of Leave/Passes/Furloughs**

Percent of youth getting authorized leaves/passes/furlough from the facility.

### **Jurisdiction Average**

The jurisdiction average for this outcome measure (OM) is currently 66.25%, well above the national average.

# **Brady Academy**

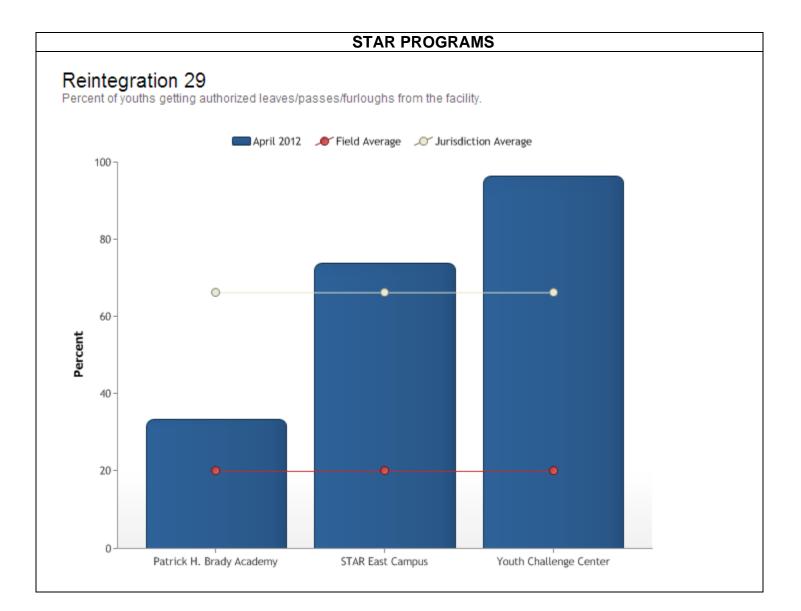
Percentage of youth getting authorized leave/passes/furloughs from the facility was 76.67 percent in October and 33.33 percent in April.

# **STAR East Camp**

Percentage of youth getting authorized leave/passes/furloughs from the facility was 86.67 percent in October and 73.91 percent in April.

# Youth Challenge Center

Percentage of youth getting authorized leave/passes/furloughs from the facility was 73.33 percent in October and 96.30 percent in April.



# **Reintegration 30 Non-English Speaking Youth**

Percent of non-English speaking youth who have reintegration plans written in an appropriate language.

# **Jurisdiction Average**

The jurisdiction average for this outcome measure (OM) is currently 0%.

#### **Brady Academy**

Percentage of non-English speaking youth who have reintegration plans written in another appropriate language did not apply in both data collections.

### STAR East Camp

Percentage of non-English speaking youth who have reintegration plans written in another appropriate language did not apply in both data collections.

#### Youth Challenge Center

Percentage of non-English speaking youth who have reintegration plans written in another appropriate language did not apply in both data collections.

